

# WAUPACA COUNTY ADRC

## 2024 RESOURCE DIRECTORY



**For seniors and adults with disabilities**







Love the Farmers Market but too busy to go?

**FarmFreshExpress.com**  
will deliver the Farmers Market to you!



— featuring —  
high-quality, premium  
products from  
70+ local vendors



FarmFreshXpress.com

ORDER BY  
**10PM**  
WEDNESDAY

DELIVERED  
**FRI**  
DAY



# TABLE OF CONTENTS

Services Offered By the Aging & Disability Resource Center .....	5	Eat Right When Money Is Tight.....	41	Medical Lodging Short-Term Housing.....	63
Abuse: Elder & Domestic .....	7	Grocery Delivery .....	40	Medicare .....	69
Adaptive Medical Equipment.....	8	Mail Order Meals.....	40	Memory Services .....	64
Adaptive Equipment: Driving Aids & Van Conversion Companies.....	10	Online Grocery Ordering For Pickup ...	41	Mobile Phones – Older Adult and Low Use/Cost Options .....	46
Adult Day Services .....	11	Senior Nutrition Program.....	42	Nursing Homes.....	65
Advocacy .....	12	Other:.....	42	Housing – Skilled Nursing Facilities .....	66
Alcohol, AODA .....	14	Foot Care .....	42	Pharmacies, Prescriptions, Drug Programs .....	67
Alcoholics Anonymous Meeting List.....	17	Fuel-Heat Assistance .....	42	Clintonville .....	67
Online Meetings and Virtual Platforms ...	16	Gambling Problems.....	44	New London.....	67
Narcotics Anonymous Meetings.....	15	Grandparent Support .....	44	Shawano .....	67
Alzheimer’s Disease, Dementia Services...	16	Guardianship.....	44	Waupaca .....	67
GPS Tracker.....	18	Health Services & Programs .....	45	Incontinence Supplies.....	67
Assisted Living		Hearing Resources.....	46	Other .....	67
Adult Family Home (AFH).....	20	Home Care: Health And/Or Home Services.....	48	Physical Therapy .....	70
Community Based Residential Facilities (CBRF) .....	20	Home Repair And Maintenance .....	51	Recreation .....	71
How To Choose the Right Assisted Living Facility .....	21	Hospice .....	52	Recreation: For Disabled.....	71
Residential Care Apartment Complexes (RCAC) .....	23	Hospitals & Specialty Clinics .....	53	Recreation: Camp For Children And Adults Week Long Overnight Camps .....	72
Community Based Residential Facilities in Waupaca County.....	22	Housing: Emergency & Other Emergency .....	54	Recreation: Day Camps .....	72
Benefit Assistance .....	24	Other .....	54	Rehabilitation.....	73
Elder Benefit Specialist Program .....	6	Housing: Rental Assistance .....	55	Representative Payee .....	74
Brain Injury & Disability Services.....	24	Housing:		Respite .....	74
Disability Benefit Specialist Program .....	6	Subsidized or Low-Income Elder .....	56	For Adults.....	74
Cap Services		Housing: Subsidized or Low-Income Disabled .....	57	For Children and Adults.....	75
Economic Development.....	25	Housing: Senior Independent.....	58	Senior Centers.....	75
Housing .....	25	How to Contact Your Local and State Legislators .....	83	Social Security.....	75
Intervention Services .....	25	Information Assistance .....	58	Support Groups .....	76
Special Needs Support Websites .....	29	Infusion Therapy .....	59	Brain Injury Support Groups.....	76
Care Management .....	27	Legal Services.....	59	Support Programs & Services.....	76
Caregiver Support.....	27	Libraries.....	61	Tax Assistance .....	78
Consumer Information And Protection ..	28	Medical Alert/Emergency Response System.....	64	Thrift Stores.....	79
Counseling .....	30	Lifeline: Personal Emergency Response Systems.....	61	Translator Services: Interpreting Service Agencies.....	79
Crisis Hotline.....	31	Long Term Care Insurance From Consumer Affairs .....	61	Transitional Living .....	79
Dental.....	31	Medical Equipment: For Loan And/Or Purchase.....	61	Transportation .....	81
Disability Resources.....	32	Equipment For Loan.....	62	Specialized .....	82
Resources For The Developmentally Disabled .....	33	Medical Entitlements.....	63	Veterans Services.....	82
Employment: Elder & Disabled .....	35	Medical Lodging Resources.....	63	Vision Resources .....	82
Extermination .....	35			Volunteer Opportunities .....	83
Financial Assistance.....	35			Weatherization .....	84
Food: Pantries, Grocery Delivery, Senior Dining Sites, Other Food Pantries .....	39			Health Promotion Opportunities.....	86

Contact information included in this publication was verified at time of publication October 19, 2023\*\*





For persons with hearing or speech impairments, CALL Wisconsin Relay Text Telephone (TTY) 7-1-1

**WAUPACA COUNTY**  
811 Harding St.  
Waupaca, WI 54981  
**715-258-6400**

*Your no-cost, single point of contact for information and assistance.*

# The Source 2024

**Publisher:** Patrick J. Wood

**General Manager:** Dave Wood

**Sales Staff:** Jeanie Testin, Kevin Jacobs, Mick Gotta

**Graphic Designer:** Tamara Mortensen



**MMC**  
MULTI MEDIA CHANNELS  
LOCAL MEDIA • BETTER RESULTS

**Published by:**

Multi Media Channels, LLC  
970 Furman Drive  
Waupaca, WI 54981  
For information please call  
715-258-3207



© Copyright Multi Media Channels LLC 2023. All Rights Reserved. No part of this publication or any of its contents may be reproduced, copied, modified, or adapted without the prior written consent of Multi Media Channels LLC.

# NicoletCoffee.com



**Roasted and Shipped  
the Same Day!**

**You'll Love Our Fresh  
as the Northwoods Tastes**





# WAUPACA COUNTY DEPARTMENT OF HUMAN SERVICES

811 Harding Street, Waupaca, WI 54981

**715-258-6300**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Provides a myriad of services to the general public. Divisions include: Family & Community Services, Aging & Disability Resources, Community Behavioral Health, Child & Youth Services, and Economic & Employment Support.

## ■ ADULT PROTECTIVE SERVICES

**715-258-6400 or after hours toll free 1-866-739-2372**

All calls can be made anonymously and you do not need to prove that abuse is occurring. A social worker will investigate your suspicions and based on circumstances will offer support, assistance, or connections to the right services.

## ■ SENIOR NUTRITION PROGRAM

**715-258-6400**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Click on Health/Human Services- then select- Senior Meal Sites  
**See Food – Senior Nutrition Program**

## ■ ALZHEIMER'S FAMILY & CAREGIVER SUPPORT PROGRAM

**715-258-6400**

Provides caregiver support and funding for respite care and adult day care for a family member of any age having Alzheimer's or any other irreversible dementia.

**See Caregiver Support**

## ■ NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM (NFCSP)

**715-258-6400**

Supports and assists family caregiver with information and assistance in accessing services along with counseling, training, support groups and funds for respite care and supplemental services.

**See Caregiver Support**

## ■ TRANSPORTATION PROGRAM

**715-258-6279**

Helps older and disabled adults access services and programs they need in order to remain independent. The Volunteer Driver Program provides certified drivers who provide rides for necessary health care and dental appointments, grocery & essential shopping, hair and personal appointment as well as transportation to the Elderly Nutrition Programs including Congregate and Bistro 60 programs.

**See Transportation and Volunteer Opportunities**

## ■ AGING & DISABILITY RESOURCE CENTER

**715-258-6400**

**[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly, welcoming places where anyone — individuals, concerned families or friends, or professionals working with issues related to aging or disabilities — can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help. The following services are available through the Aging & Disability Resource Center:

### • DEMENTIA CARE SPECIALIST

Provides support to individuals with dementia and their caregivers to ensure the highest quality of life possible while living at home.

**See Alzheimer's Disease, Dementia Services**

### • DISABILITY BENEFIT SPECIALIST

A Disability Benefit Specialist (DBS) is trained to counsel people ages 18-59 with physical disabilities, developmental disabilities, and/or mental illness and substance abuse issues about private or public benefits. DBSs are experts at helping people with extensive paperwork that is often required in benefit programs. Disability Benefit Specialists are continually trained by Disability Rights Wisconsin attorneys knowledgeable in disability benefits and who work closely with other state and local professionals. Disability Benefit Specialists help answer questions and solve problems related to Social Security, Medicare, health insurance and other public and private benefits for people with disabilities. Services may include assistance with application and appeals procedures. Services are free and confidential.

**See Benefit Assistance**

### • ELDER BENEFIT SPECIALIST PROGRAM

An Elder benefit specialist is a person trained to help persons, age 60 or older, who are having a problem with their private or government benefits. They receive ongoing training and are monitored by attorneys knowledgeable in elder law. The attorneys are also available to assist older persons in need of legal representation on benefit matters.



## Who Should Seek Help

### From An Elder Benefit Specialist?

- Residents 60 years of age and older who need assistance on public and private benefit issues.
- Older persons who need help in organizing the paperwork to apply for benefits.
- Older persons who have been denied a benefit that they think they are entitled to receive.

### What can an Elder Benefit Specialist Do?

- Work closely with federal, state and local professionals connecting older persons to needed resources.

## DISABILITY BENEFIT SPECIALIST PROGRAM

### ■ WHAT IS A DISABILITY BENEFIT SPECIALIST?

A Disability Benefit Specialist is trained to counsel persons 18 years to 59 with physical disabilities, developmental disabilities, mental illness and/or substance use disorders about private or public benefits. They are experts at helping persons with extensive paperwork that is often required in benefit programs. Disability Benefit Specialists are continually trained by Disability Rights Wisconsin attorneys knowledgeable in disability benefits. They work closely with other state and local professionals.

### ■ WHO SHOULD SEEK HELP FROM A DISABILITY BENEFIT SPECIALIST?

- Persons who want to know more about private or public benefits
- Persons who need help in organizing their paperwork and applying for benefits
- Persons who have been denied a benefit they think they are entitled to

### ■ WHAT CAN A DISABILITY BENEFIT SPECIALIST HELP YOU WITH?

- Medicaid (Medical Assistance)
- Social Security Disability (SSDI)
- Supplemental Security Income (SSI)
- Medicare, including Part D
- Prescription Drug Assistance
- FoodShare
- Low-Income Tax Credits
- Insurance Issues
- Housing and Utility Issues (as they relate to disability)

**For Disability Benefit Specialist assistance in Waupaca County, call Waupaca County Aging and Disability Resource center**

**715-258-6400**

**711**

[https://www.waupacacounty-wi.gov/departments/health\\_and\\_human\\_services/aging\\_and\\_disability\\_resources/index.php](https://www.waupacacounty-wi.gov/departments/health_and_human_services/aging_and_disability_resources/index.php)

- Advocate on the your behalf with other parties. Benefit Specialists can help you with a variety of programs and issues, including:
- Medicare Part A, B & D
- Medicare Supplemental Insurance;
- Medicare Advantage Plans (Part C)
- Social Security
- Medical Assistance
- Homestead Tax Credit or Referral
- Housing & Utility Issues
- Wisconsin SeniorCare
- Food Share
- Legal Benefits and other concerns affecting people 60 and older. See Benefit Assistance

## ELDER BENEFIT SPECIALIST PROGRAM

### ■ WHAT IS AN ELDER BENEFIT SPECIALIST?

An Elder Benefit Specialist is a person trained to help persons aged 60 and older who are having a problem with their private government benefits.

Benefit Specialists are continually trained and monitored by attorneys knowledgeable in elder law issues.

### ■ HOW CAN AN ELDER BENEFIT SPECIALIST HELP?

An Elder Benefit Specialist can help by providing you with accurate and current information on your benefits; by advocating on your behalf with other parties involved; and by explaining other possible solutions; and if necessary, by referring you to an appropriate attorney.

### ■ WHAT CAN AN ELDER BENEFIT SPECIALIST HELP YOU WITH?

- Medicare Supplemental Insurance
- Legal Benefits and other concerns affecting people 60 and older
- Homestead Tax Credit or Referral
- Medical Assistance
- Medicare Part A, B and D
- Food Share
- Housing and Utility Issues
- Social Security
- Medicare Advantage Plans (Part C)
- Wisconsin SeniorCare

**Elder Benefit Specialist for Waupaca County  
Waupaca County Department of Health  
and Human Services 715-258-6400**



### • INFORMATION AND ASSISTANCE

Connects older adults, their families and caregivers with much needed information, services and programs in the community. Even if an older family member lives outside of the county or state, the department will help families access the services and agencies needed. The Aging & Disability Resource Center also publishes a quarterly newsletter – the ADRC Connection.

### • LONG-TERM CARE OPTIONS COUNSELING AGING AND DISABILITY RESOURCE CENTER

The Aging and Disability Resource Center helps individuals and their families determine medical and other support needs as well as how to obtain those supports, so that individuals can remain independent and safe in their own homes. Options counseling also addresses eligibility for public funding and provides direction regarding how individuals can best use personal resources to pay for service needs. Options counseling is scheduled in the home of the individual.

## ABUSE: ELDER & DOMESTIC

**TO REPORT ELDER ABUSE, PLEASE CALL:**

### ■ ELDER FINANCIAL EMPOWERMENT PROJECT

Coalition of Wisconsin Aging and Health Groups  
30 West Mifflin St, Suite 406, Madison, WI 53703  
**800-488-2596 • 608-224-0606**

**www.cwag.org**

Provides information, advocacy and referral to elder victims of financial abuse.

### ■ ELDER RIGHTS PROJECT

Civil legal aid for victims

**844-614-5468** Our toll-free, state-wide intake line is open Monday through Friday from 8:30 am to 4:00 pm.

**<https://www.legalaction.org/services/elder-rights-project-elder-abuse-victims>**

Elder Rights Project is a collaboration of Legal Action of Wisconsin and Wisconsin JudiCare

Ways we may help you:

845- Obtain restraining orders

846- Revoke abusive powers of attorney

847- Recover stolen money and property

848- Get public benefits

849- Stop abuse

850- Evict abusers

851- Prevent evictions caused by abuse

852- Solve other civil legal problems

Serving elder abuse victims across Wisconsin

### ■ END DOMESTIC ABUSE WISCONSIN:

#### WISCONSIN COALITION AGAINST DOMESTIC VIOLENCE

1400 E Washington Avenue, Madison, WI 53703

**608-255-0539** **www.endabusewi.org**

Statewide coalition providing technical support to professionals on domestic abuse issues.

## ABUSE

### ELDER ADULT/ADULT-AT-RISK

#### ■ WHAT IS AN ELDER ADULT/ADULT-AT-RISK?

Any adult (18-59) who has a physical or mental condition that substantially impairs his or her ability to care for his or her needs – or elder adult (age 60 and older) and who has experienced, is currently experiencing, or is at risk of experiencing abuse, neglect, self-neglect, or financial exploitation as defined below:

**Physical/Sexual Abuse** is the intentional or reckless infliction of physical pain or injury, illness, or any impairment of physical condition. It includes, but is not limited to beating, choking, burning, inappropriate medication, tying, locking a person up and a violation of criminal assault law.

**Financial Exploitation** is the misuse of an elder adult/adult-at-risk's money or property. It includes deception, diverting income, mismanagement of funds, taking money or possessions against a person's will, failure of a fiscal agent to fulfill his or her responsibilities, identity theft and financial transaction card crimes.

**Neglect** occurs when a caregiver's failure to provide adequate food, shelter, clothing, medical or dental care results in significant danger to the physical or mental health of an elder adult/adult-at-risk person in their care.

**Self-Neglect** occurs when there is significant danger to an individual's physical or mental health because the individual is responsible for his or her own care but fails to obtain adequate care, including food, shelter, clothing, or medical or dental care.

#### ■ WARNING SIGNS OF ELDER ADULT/ADULTS-AT-RISK ABUSE:

- Sudden changes in behavior or finances
- Physical injuries, dehydration or malnourishment
- Extreme withdrawal, depression or anxiety
- Absence of basic care or necessities
- Kept away from others
- Unsanitary living conditions
- Personal items missing

#### ■ SPEAK UP FOR ELDERS/ADULTS-AT-RISK!

How to report suspected abuse regarding an elder adult/adult-at-risk:

##### Waupaca County Adult Protective Services

**715-258-6400** or after hours toll free **1-866-739-2372**

All calls can be made anonymously and you do not need to prove that abuse is occurring. A social worker will investigate your suspicions and based on circumstances will offer support, assistance, or connections to the right services.



## ■ IDENTIFY THEFT.GOV

www.identitytheft.gov--can help you report and recover from identify theft

## ■ WAUPACA COUNTY AGING & DISABILITY RESOURCE CENTER

Within Department of Human Services  
811 Harding Street, Waupaca, WI 54981  
**715-258-6400**

Help for families of all ages in crisis.

**CRISIS HOTLINE: 800-719-4418**

Report Elder Abuse Monday-Friday 8-4 to **715-258-6400**  
Monday through Friday after 4 pm, Saturday, Sunday and  
Holidays call the Crisis Hotline: **800-719-4418**

## ■ WISCONSIN COALITION AGAINST SEXUAL ASSAULT, INC

2801 West Beltline Highway, Suite 202  
Madison, WI 53713  
**608-257-1516**  
**www.wcasa.org**

## ADAPTIVE MEDICAL EQUIPMENT

### ■ 101 MOBILITY OF NORTHEAST WISCONSIN

2312 W Nordale Drive, Appleton, WI 54911  
**920-990-0181**

**101mobility.com**

101 Mobility is the largest supplier of mobility equipment in the country; but each location is locally owned and operated to give you the best personalized service available. Our focus is for individuals to live independently in their own home. We are dedicated to helping clients with disabilities and those who desire to age-in-place to get in and out of their homes easily, move up and down stairs with ease, shower and bathe in comfort with complete access and easy movement between a wheelchair, bed, chair or car. 101 Mobility only uses factory trained and certified installers, provides free onsite evaluations, and offers a 1 year service warranty in addition to the manufacturers warranty. We specialize in stairlifts, scooters, power chairs, lift chairs and auto lifts.

### ■ ACCESS ELEVATOR

1314 W College Ave, Unit 1, Appleton, WI 54914  
**920-257-6060 • Toll Free: 844-WI-LIFTS**  
**Email: appleton@allaboutaccess.com**  
**www.allaboutaccess.com**

Straight stair lifts, curved stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, mobility scooters, lift chairs, home elevators, bathroom modifications, grab bars.

### ■ ACCESS MOBILITY VANS

1314 W College Ave, Unit 1, Appleton, WI 54914  
**Toll Free: 844-339-VANS • 920-257-6060**  
**Email: sales@accessmobilityvans.com**  
**www.accessmobilityvans.com**

New wheelchair vans, used wheelchair vans, wheelchair van rentals, vehicle lifts, hand-controls, spinner knobs, pedal extensions, left-foot gas pedals, EZ Lock tie-downs.

### ■ A & J MOBILITY

Greg Heinen Mobility Consultant  
greggh@ajmobility.com  
1330 Mid Valley Drive, DePere, WI 54115  
**920-632-4882 • Cell: 920-362-1604**  
**www.aandjmobility.com**

### ■ ASSISTIVE TECHNOLOGY SERVICES

8023 Franklin Rd, Murphreesboro, TN 37128  
**615-562-0043 • Fax: 831-308-9671**  
Questions@ats-tn.com  
Offers "Reminder Rosie", Lifeline devices, etc.

### ■ CP

2801 South Webster Street, Green Bay, WI 54301  
**920-337-1122**  
**www.wearecp.org**

Providing persons with comprehensive assistive technology services and loan closet with augmentation devices.

### ■ ERICKSON HOME MEDICAL EQUIPMENT

8 South Main Street, Clintonville, WI 54929  
**715-823-2106**  
**https://ericksonhomemed.com/**  
Wheelchairs, scooters, ramps, lifts and other handicap equipment

### ■ FOX VALLEY LIONS MEDICAL EQUIPMENT LOAN LOCKER

**https://greenvillelions.wildapricot.org/page-1302643**  
312 W. Northland Ave. in Appleton WI  
Mail to: PO Box 1294, Appleton WI 54912  
The FVLM operating hours are: Wednesdays - 4:30 p.m. to 6:30 p.m. Saturdays - 9 a.m. to 11 a.m.  
CONTACTS:  
Email Address: FoxValleyLions@gmail.com  
**920-585-7072**  
Fox Valley Lions Medical Equipment Loan Locker  
**https://greenvillelions.wildapricot.org/page-1302643**

### ■ GT MOBILITY & SERVICES LLC

**Green Bay: 844 Ontario Road, Green Bay, WI 54311**  
**920-445-5313**  
**www.gtmobility.com**



■ **HOME SAFETY INNOVATIONS LLC**

**920-538-2148**

**homesafetyinnovations@gmail.com**

Therapists' keeping you safe in your home. We are two occupational therapists providing home safety evaluations to help you age in place safely. We provide home modifications such as modular aluminum ramps for sale and rent, grab bars, railings, stair lifts, deck/ramp pressure washing/restraining and other various home modifications.

Lee Lohrentz and Dustin Drath

**www.homesafetyinnovations.com**

■ **LARSEN-WINCHESTER LIONS - LOAN LOCKER**

**Medical Equipment Loan Locker**

**920-427-3244**

**https://e-clubhouse.org/sites/larsenwinchester/index.php**

Call or Check out website for hours they are open. They do not have an address to their building. They are located in the town of Larsen, two buildings behind Clayton Town Hall and Fire Department Building next to Trailhead Park.

**Ramp Building Program-25 miles radius of Larsen**

**920-427-3236**

Other areas--check with your local Lions Club to see if they offer ramp building program. Look up local chapter on Facebook or type in your chapter name in the search bar for contact information to see if they build ramps.

■ **LINCARE**

1760 Prospect Ct, Appleton, WI 54914

**Phone #: 920-735-1261**

**Fax #: 920-735-1269**

**www.lincare.com**

The mission of Lincare is to set standards of excellence for providing respiratory care, infusion therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

■ **MOBILITY 4 VETS WHEELCHAIR SHOP INC.**

700 S. Industrial Drive, Waupaca, WI 54981

**715-281-6175**

**https://www.mobility4vets.com/**

Used Scooters, wheelchairs, walkers, etc. Quality repairs and services for the mobility needs of Veterans, their families, and others in need of such service.

Mon. & Wed.: 8:00 a.m. – 200 p.m.



■ **MUSCULAR DYSTROPHY ASSOCIATION**

421 S. Military Ave, Green Bay, WI 54303

**920-499-4571**

**www.mda.org**

■ **NUMOTION**

1110 W Kennedy Ave. Kimberly, WI 54136

**800-942-8313 • 920-749-3777 • Fax: 920-749-3763**

**www.numotion.com**

Adult and pediatric custom rehab medical equipment. Equipment sales, rental and service. Retail showroom. Provides wheelchairs, medical equipment and rental equipment for sale or loan. Specializing in mobility products.

■ **OFFICE FOR THE BLIND AND VISUALLY IMPAIRED**

601 Division Street, Stevens Point, WI 54481

**Ph: 715-315-9970 • Fax: 608-224-5773**

**www.dhs.wisconsin.gov/blind**

■ **OFFICE FOR THE DEAF & HARD OF HEARING**

General Contact Information:

1 W Wilson St., P.O. Box 2659, Madison, WI 53701-2659

**Phone: 855-359-5252 Fax: 608-264-9899**

**www.dhs.wisconsin.gov/odhh/index.htm**

■ **TELECOMMUNICATIONS EQUIPMENT PURCHASE PROGRAM (TEPP)**

The USF Administrator is Solix, Inc. Vendors will redeem vouchers by sending them to Solix, Inc. at the following mailing address: WI USF Administrator, Solix, Inc. 10 Lanidex Plaza west, Parsippany, NJ 07054

**(844) 411-3861 (Voice) or (844) 411-3862 (TTY), or e-mail TEPP@Solixinc.com**

**https://psc.wi.gov/pages/programs/tepp.aspx**

Helps persons with disabilities buy equipment they need in order to use basic telephone services.

## ■ THEDACARE AT HOME

**800-984-5554**

**www.thedacare.org**

• **801 - Waupaca:** 710 Riverside Drive,

*(Located inside ThedaCare Physicians*

Mon. – Fri.: 8:30 a.m. – 4:30 p.m.

• **802 - Appleton:** 3000 E. College Avenue, Suite A,

*(Located in Kensington Place Mall)*

Mon. – Fri.: 8:30 a.m. – 4:30 p.m.,

Sat.: 8:00 a.m. – 12:00 p.m.

• **803 - New London:** 1405 Mill Street,

*(Located inside ThedaCare Medical Center)*

Mon. – Fri.: 8:30 a.m. – 4:30 p.m.

• **804 - Oshkosh:** 2100 Omro Road,

*(Located in Westgate Plaza)*

Mon. – Fri.: 8:30 a.m. – 4:30 p.m.

• **805 - Shawano:** 100 County Road B,

*(Located inside ThedaCare Physicians)*

Mon. – Fri.: 8:30 a.m. – 4:30 p.m.

## ■ USED HOME MEDICAL EQUIPMENT - USEDHME.COM

P.O. Box 952, Green Bay, WI 54305

**920-471-7900**

**Email: gdewane1@gmail.com**

**A free listing service where people can buy, sell or donate used home medical equipment.** Mobility

scooters, powerchairs, stairlifts, wheel chair accessible conversion vans, liftchairs, mobility batteries, patient lifts, scooter lifts, powerchair lifts, daily living aids, porchlifts, vertical lifts, portable ramps and bariatric equipment.

## ■ WISCONSIN COUNCIL OF THE BLIND & VISUALLY IMPAIRED

754 Williamson Street, Madison, WI 53703

**800-783-5213 • 608-255-1166**

**www.wcblind.org**

## ■ WISTECH: WISLOAN AND TELEWORK

The WisLoan and Telework programs offer loans for assistive technology, home modification, vehicle adaptations, or accommodations for employment. The loans help people buy equipment such as hearing aids, modified vehicles, wheelchairs, ramps, computers with modifications, environmental controls, alternative communication devices, and home accessibility modifications.

**www.dhs.wisconsin.gov/wistech/wisloan.htm**

## ■ WISCONSIN TALKING BOOK & BRAILLE LIBRARY

813 West Wells Street, Milwaukee, WI 53233

**Milwaukee: 414-286-3045**

**Elsewhere in Wisconsin: 800-242-8822**

**email: wtbbbl@milwaukee.gov**

**www.talkingbooks.wi.gov**

**Services:** Recorded books, magazines, “talking books” and playback equipment loaned free of charge.

## ■ WISTECH

**1-888-465-1515**

WisTech is Wisconsin’s Assistive Technology program and supports the following services:

**WisTech website: <https://www.dhs.wisconsin.gov/disabilities/wistech/index.htm>**

Much of our work is done through the 8 Wisconsin Independent Living Centers and Options for IL serves residents from Waupaca county.

**www.optionsil.org**

• Device Demonstration and Loans – Short term demonstrations and loans to let people try out assistive technology devices to decide if it will meet their needs. Not intended for a long term loan. The inventory and contact information for where devices are available can be found on [www.wisconsinat4all.com](http://www.wisconsinat4all.com)

• Information & Assistance and training – Provides information, assistance, and training on assistive technology for consumers, service providers, and the general community

• Device ReUse – Used devices and durable medical equipment that has been refurbished is made available for those who need it. Some devices may be for sale and others for donation. The inventory and contact information for where devices are available can be found on [www.wisconsinat4all.com](http://www.wisconsinat4all.com)

## ADAPTIVE EQUIPMENT: DRIVING AIDS & VAN CONVERSION COMPANIES

### ■ ACCESS MOBILITY VANS

1314 W College Ave, Unit 1, Appleton, WI 54914

**Toll Free: 844-339-VANS • 920-257-6060**

**Email: [sales@accessmobilityvans.com](mailto:sales@accessmobilityvans.com)**

**www.accessmobilityvans.com**

New wheelchair vans, used wheelchair vans, wheelchair van rentals, vehicle lifts, hand-controls, spinner knobs, pedal extensions, left-foot gas pedals, EZ Lock tie-downs.



#### ■ A & J MOBILITY

1330 Mid Valley Drive, DePere, WI, 54115

greggh@ajmobility.com

**920-632-4882 • Cell: 920-362-1604**

**www.aandjmobility.com**

**Contact person:** Greg Heinen Mobility Consultant

**Email:** gbsales2@aandjvans.com

Adaptive equipment for cars, trucks, and vans. Vehicle lifts, Bruno lifts, wheelchair equipment, vehicle modifications, etc.

#### ■ BACH MOBILITIES

1617 N. 28th Street, Escanaba, MI 49829

**906-789-9490 • Toll free: 800-828-2224**

**Fax: 906-787-1473**

**Email:** bachmobilities@outlook.com

**www.bachmobilities.com**

#### ■ ERICKSON AUTO TRIM AND MOBILITIES

644 Valley Road, Menasha, WI 54952

**920-731-7910 • 800-731-7910**

**www.myericksonmobility.com**

#### ■ GT MOBILITY & SERVICES

**Green Bay:** 844 Ontario Road, Green Bay, WI 54311

(I-43 Industrial Park)

**920-445-5313**

**Stevens Point:** 2833 Stanley St, Stevens Point, WI 54481

**715-997-8881**

**Sun Prairie:** 222 Linnerud Drive, Sun Prairie, WI 53590

**608-496-1490**

**www.gtmobility.com**

Adaptive equipment for cars, trucks and vans. Vehicle lifts, platform lifts, stair lifts, lift recliners, scooters, Bruno lifts, wheelchair equipment, portable ramps, vehicle modifications, Toiletvators, etc.

#### ■ OPTIONS FOR INDEPENDENT LIVING

Provides home adaptations and medical equipment loan closet.

2331 E. Lourdes Dr., Appleton

**920-490-0500**

555 Country Club Rd., Green Bay

**920-490-0500**

**optionsil.com**

#### ■ ROLLX VANS

6591 W. Highway 13, Savage, MN 55378

**800-956-6668 • 952-890-7851**

**www.rollxvans.com**

#### ■ WISCONSIN AT4ALL

**<https://www.wisconsinat4all.com/welcome.aspx>**

WISCONSIN AT4ALL is brought to you by WisTech There are a number of state agencies, private businesses, and lending programs along with individuals that are listing items for sale, giveaway, demonstration, or loan. Please keep in mind that each agency, business, or program will have their own criteria for selling or lending their equipment. If you have any questions, please contact the specified person for that item.

## ADULT DAY SERVICES

#### ■ CAHOOTS ADULT DAY SERVICES

CaHoots Adult Day Service, LLC provides care for those 18 and older who are diagnosed with a cognitive and/or physical delay as well as the frail elder population. Private pay is accepted as well as most locally funded programs. To find out if you are eligible for certain programs, visit your local Aging and Disability Resource Center (ADRC). CADS currently serves surrounding counties with locations in Amherst, WI, Waupaca, WI, and Clintonville, WI.

**Amherst:** PO Box 313, Amherst, WI 54406.

**715-824-4341**

**Clintonville:** 61 Anne Street

**715-460-3349**

**Waupaca:** 506 Wisconsin Street

**715-802-5002**

**www.cahootsads.com**

#### ■ CLARITY CARE INC.

424 Washington Avenue, Oshkosh, WI 54901

**920-236-6560 • 877-674-2273 • 800-947-3529 (TDD)**

**www.claritycare.org/cc/default.asp**

Provide services to persons with developmental disabilities and the Elder. Services include residential, home health, vocational employment, Respite, CBRF and day services.

#### ■ CROSSROADS CARE CENTER OF WEYAUWEGA

717 E. Alfred Street, Weyauwega, WI 54983

**920-867-3121**

**www.crossroadscarecenter.com/**

**Weyauwega-nursing-home/**

## ■ INTEGRATED SENSORY

Since 2022, Integrated Sensory has been a safe haven to those with sensory needs.

In 2021, Integrated Sensory's co-founder Faith saw a need in the area for some where to go where individuals can climb, jump, run and have all different sensory needs met, year round. Faith and Ian together as educated parents decided Integrated Sensory would be their next great adventure and are excited to help the community. Meeting a sensory need can help with: Autism, ADHD, PTSD, ADD, Dementia, Alzheimer's, Sensory Processing Disorder, Behavioral Issues, Sleeplessness, Asperger's, Anxiety, Trauma, Parkinson's, and so much more...

3863 Norrie Drive Suite #2, Green Bay, WI 54229

**920-646-2582**

**greenbay@integrated-sensory.com**

## ■ MORNING STAR RESPITE, LLC - ADULT DAY SERVICES

We provide care while teaching social and life skills to adults with disabilities

1000 W Main St., Little Chute, WI 54140

For inquiries about services please contact

**Bonnie Cherwinka at 715-574-2444**

**ADS # 920-415-6055**

## ADVOCACY

### ■ AARP - AMERICAN ASSOCIATION OF RETIRED PERSONS

**National: 888-687-2277**

**www.aarp.org**

**Wisconsin: 866-448-3611**

**Email: wistate@aarp.org**

**www.aarp.org/states/wi**

A national organization serving the needs of people age 50 and older through advocacy, research and consumer information.

### ■ ACT NOW (OPTIONS FOR INDEPENDENT LIVING)

**Green Bay Office:**

Hours: Mon. -Fri., 8:00 am – 4:30 pm

555 Country Club Road, Green Bay, WI 54313

**920-490-0500 • Toll Free: 888-465-1515**

**Fax: 920-490-0700 • TTY: 920-490-0600**

**Fox Valley Office:** Fox Valley Office has limited staff.

Phone during regular hours, office visits by appointment only.

2331 E Lourdes Drive, Room 208, Appleton, WI 54914

**John: 920-997-9999 • Alyson: 920-882-9309**

**Fax: 920-997-9381**

**www.optionsil.com/advocacy/act-now/**

Legislative advocacy network for persons with disabilities or the Elder

### ■ ARC – WAUPACA COUNTY CHAPTER #1244

45 20th Street, Clintonville, WI 54929

**920-823-2823**

**Email: prschoen@charter.net**

For Developmentally Disabled Individuals

### ■ ASSOCIATION OF MATURE AMERICAN CITIZENS

**888-262-2006**

**amac.us**

If you are looking for an organization that offers exceptional benefits and also stands up for the values that have made America great, you've come to the right place! Welcome to AMAC – The Association of Mature American Citizens – the fastest growing 50+ organization in America!

### ■ AUTISM SOCIETY OF WISCONSIN

**https://www.autismgreater.org/**

1477 Kenwood Drive, Menasha, WI 54952

**888-428-8476 • 920-558-4602**

**Email: info@autismgreaterwi.org**

**www.asw4autism.org**

Provides information and advocacy about autism and provides resource links.

### ■ BOARD ON AGING AND LONG TERM CARE (BOALTC)

Long Term Care Ombudsman Program

1402 Pankratz Street, Suite 111

Madison, WI 54704-4001

**715-345-5229 • 800-815-0015**

**Fax: 608-246-7001**

**Email: BOALTC@Wisconsin.Gov**

**Medigap Helpline: 800-242-1060**

**Part D Helpline: 855-677-2783**

**www.longtermcare.wi.gov**

Protects and promotes the rights of long term care consumers. Responds to complaints and problems of nursing home and community based residential facility residents and their families.

### ■ BRAIN INJURY ALLIANCE WISCONSIN

105 Garfield Ave., RM HSS 248 Eau Claire, WI 54701

**Helpline: 262-790-9660 Mobile: 608-206-6426**

**Fax: 262-790-9670**

**Email: admin@biaw.org**

**www.biaw.org**

Provides advocacy, education, information, resources, prevention and support services to persons with brain injury.



- **DISABILITY BENEFIT SPECIALIST**  
 Waupaca County Department of Human Services  
 Aging & Disability Resource Center  
 811 Harding Street, Waupaca, WI 54981  
**715-258-6400**  
 716 - Serves people ages 18-59  
**See Benefit Assistance.**
- **DISABILITY RIGHTS OFFICE**  
 Federal Communications Commission  
 Consumer and Governmental Affairs Bureau  
 445 12th Street SW, Washington, DC 20554  
**Phone: 1-202-418-2517 TTY: 1-888-835-5322**  
**ASL Video Call: 1-844-432-2275 ASL Video Call: Web**  
**Fax: 1-866-418-0232 Email: DRO@fcc.gov**  
**www.fcc.gov/cgb/dro**  
 It is a very high priority with us that people with disabilities, such as a hearing, visual, speech or other types of disability, get the same opportunities as everyone else to telecommunicate.
- **DISABILITY RIGHTS WISCONSIN**  
 1502 W. Broadway Ste 201, Madison, WI 54713  
**608-267-0214 • 800-928-8778**  
**www.disabilityrightswi.org**
- **ELDER BENEFIT SPECIALIST**  
 Waupaca County Department of Human Services Aging & Disability Resource Center  
 811 Harding Street, Waupaca, WI 54981  
**715-258-6400**  
 \*Serves people age 60+  
**See Benefit Assistance**
- **GREAT LAKES INTER-TRIBAL COUNCIL INC.**  
 2932 Highway 47 North, Lac du Flambeau, WI  
 Mailing address: PO Box 9, Lac du Flambeau, WI 54538  
**715-588-3324 • Fax: 715-588-7900**  
**www.glitc.org**
- **GREATER WISCONSIN AGENCY ON AGING RESOURCES**  
 1414 MacArthur Road, Suite A, Madison, WI 53714  
**608-243-5670 • Fax: 866-813-0974**  
**Email: info@gwaar.org**  
**www.gwaar.org**  
 Provides advocacy, planning, coordination and information to multiple county and tribal aging departments. Administers federal and state aging funding to counties.
- **LONG-TERM CARE OMBUDSMAN PROGRAM**  
**715-345-5229**  
**800-815-0015**  
**longtermcare.wi.gov**  
 Responds to complaints and problems of nursing home and community based residential facility residents and their families.
- **NAMI FOX VALLEY, INC.**  
**Appleton:** 211 E. Franklin Street, Appleton, WI 54911  
**Waupaca:** 815 W Fulton Street, Suite 6, Waupaca, WI 54981  
**920-954-1550**  
**www.namifoxvalley.org**  
 Provides advocacy, education and support to persons with brain disorders and mental illness.
- **OPTIONS FOR INDEPENDENT LIVING INC.**  
**Appleton:** 2331 E Lourdes Drive, Room 208, Appleton, WI 54914  
**920-490-0500**  
**Green Bay:** 555 Country Club Road, P O Box 11967 Green Bay, WI 54313  
**888-465-1515**  
**www.optionsil.com**  
 Assists persons living independently who have disabilities by providing advocacy, peer support, assistive/medical equipment, skills training, benefits counselling, etc. .
- **U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT – HOUSING DISCRIMINATION**  
**Hotline: 800-669-9777**  
**Telephone: 202-708-1112**  
**TTY: 202-708-1455**  
**https://www.hud.gov/faqs/fairhousing**  
 451 7th Street S.W., Washington, DC 20410  
 Provides information on fair housing rights and responsibilities. Accepts housing complaints.
- **WAUPACA COUNTY DEPARTMENT OF HUMAN SERVICES**  
 811 Harding Street, Waupaca, WI 54981  
**715-258-6300**  
**www.co.waupaca.wi.us**  
 Provides a myriad of services to the general public. Divisions include: Public & Community Health, Family & Community Services, Aging & Disability Resources, Community Behavioral Health, Child & Youth Services, and Economic & Employment Support.

■ **THE WISCONSIN BOARD FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES (BPDD)**  
101 E. Wilson Street, Room 219, Madison, WI 53703  
**888-323-1677 • 608-266-7826**  
[www.wi-bpdd.org](http://www.wi-bpdd.org)

■ **WISCONSIN PARKINSON ASSOCIATION**  
16655 W. Bluemound Road, Brookfield, WI 53005  
**414-312-6900**  
[www.wiparkinson.org](http://www.wiparkinson.org)  
Advocacy, support and educational programs for persons with Parkinson disease and their families.

## ALCOHOL, AODA

■ **ALCOHOLICS ANONYMOUS**  
P.O. Box 435, Stevens Point, WI 54481  
**AA Hotline: 888-292-6677**  
[www.aawidistrict04.org](http://www.aawidistrict04.org)

■ **OTHER AREAS:**  
**24 Hour Helpline: 920-389-9019**  
[www.district02aa.org](http://www.district02aa.org)

■ **ALMOST HOME AGAIN, LLC.**  
[http://almosthomeagain.net/](http://almosthomeagain.net)  
**Phone: 715-447-5574**  
**Email: [aellis@almosthomeagain.net](mailto:aellis@almosthomeagain.net)**

### Almost Home Again

Almost Home Again is just down the road from Phoenix House, and is where clients work on creating and following a daily program consistently.

### Community House

Once a daily program is followed consistently, clients have the choice to move to Community House, where they fine-tune independent living and life skills.

### About Us

Our goal will always be to get our clients healthy and to get them back home, wherever that may be. We never want to keep a client for any longer than we absolutely have to. We want to teach our clients how to live with a mental illness and how to stand on their own two feet. Our clients are just like everyone else. They want to lead “normal” lives. They want to have jobs. They want to have positive relationships with their families. They want to be able to go grocery shopping without feeling a debilitating sense of anxiety. If you saw one of our clients walking down the street, your first thought would never be, “That guy looks like he has a mental illness.” We encourage anyone who doesn’t understand what it means to be mentally ill to give us a call. Come see

us and let us introduce you to the staff and walk the facilities. Nothing makes us happier to meet a skeptic who can walk away as a supporter (which happens more often than you may think).

■ **ASPIRUS BEHAVIORAL HEALTH**  
1531 S. Madison Street, Appleton, WI 54915  
**920-730-4411**  
<https://healthcare.Aspirus.org/Specialty-Care/Behavioral-Mental-Health>  
Alcohol and drug abuse treatment

■ **APRICITY SERVICES**  
<https://apricityrecovery.com>  
Apricity services is recovery support services including transitional residential treatment, apartment program, sober living, transitional employment opportunities, and education and development. Apricity services offers intensive inpatient services as well. Apricity is a state-licensed, AODA-certified treatment and recovery program that provides individualized, comprehensive, treatment of alcohol, drug, and chemical dependency.

### Mooring House, Men’s Facility

607 W. Seventh St., Appleton, WI 54911  
**920-739-3235**

Mooring house provides individualized, gender specific (male), comprehensive residential treatment for substance use disorders. They also provide a safe, supportive, and therapeutic living environment to assist in making health lifestyle changes for continued recovery.

### Casa Clare, Women’s Facility

201 S. Glenridge Ct., Appleton, WI 54914  
**920-731-3981**

Casa Clare provides individualized, gender specific (female), comprehensive residential treatment for substance use disorders. They also provide a safe, supportive, and therapeutic living environment to assist in making healthy lifestyle changes for continued recovery.

■ **FAMILY SERVICES OF NORTHEAST WISCONSIN, INC.**  
1810 Appleton Road, Menasha, WI 54952  
**920-739-4226 ext. 100**  
[www.familyservicesnew.org](http://www.familyservicesnew.org)

### Green Bay Location:

300 Crooks St., Green Bay, WI 54301  
**920-436-6800**

**Willow Tree Child Advocacy Center:**  
503 S Monroe Ave., Green Bay, WI 54301  
**920-436-4413**



**Day Treatment:**

626 Irwin Ave. , Green Bay, WI 54301

**920-433-3383 ext. 100**

**Residential Treatment:**

3430 Spirit Way, Green Bay, WI 54304,

**920-330-9030**

**Oshkosh Location:**

1025 W 20th Avenue, Oshkosh, WI 54901

**920-233-6630 ext. 105**

Alcohol and drug abuse assessment and counselling

■ **LUTHERAN SOCIAL SERVICES OF WISCONSIN AND UPPER MICHIGAN**

3003 N. Richmond Street, Suite A, Appleton, WI 54911

**920-730-1322**

<https://www.lsswis.org/Locations/Appleton-MainOffice.htm>

We provide quality, recovery oriented, mental health and substance abuse services for people of all ages at locations throughout Wisconsin. Our licensed staff help build resilience, facilitate recovery and grow – so you can live a more productive life. We focus on developing coping skills, improved communication in relationships, basic problem solving, effective listening and more. Members of our team work with anyone, regardless of religious affiliation, serving people of all ages with a variety of traditional and non-traditional treatment approaches. We see you as a whole person, rather than simply a diagnosis. We accept insurance and offer a sliding-fee scale for self-pay clients.

■ **MISSION OF HOPE HOUSE**

1931 N Shawano St #210, New London, WI 5496

[info@missionofhopehouse.org](mailto:info@missionofhopehouse.org)

**920-740-5410 or 920-249-4553**

Mon-Fri 9 am - 5 pm; Sat 9 am - 5 pm; Sun Closed

The Mission of Hope Resiliency Center is space for our entire community. We provide a resiliency residence for 6 women, 6 men and will be working with other agencies to provide 4 beds for individuals in crisis in the near future. We also provide community resources to anyone in need Monday through Friday 9:00 AM – 5:00 PM and host a space for our community to hold meetings, workshops and classes. We understand that people find themselves in need of crisis housing for many reasons so which is why we offer a trauma informed care designed, drug and alcohol free facility that provides a dwelling for those most in need in our community and a safe space for those who are looking for resources.

■ **OXFORD HOUSE**

Oxford House is a concept in recovery from drug and alcohol addiction. In its simplest form, an Oxford House describes a democratically run, self-supporting and drug free home. Oxford House Waupaca is a male transitional house with a total occupancy of 6 For the most current information about availability, please visit their website: [www.oxfordvacancies.com](http://www.oxfordvacancies.com)

**Oxford House Vita Nova (Men Only)**

821 Berlin St, Waupaca, WI 54981

**715-942-2094**

■ **ST. MICHAEL'S BEHAVIORAL HEALTH (Counselling ONLY)**

190 Grand Seasons Drive, Waupaca, WI 54981

**715-258-8459**

■ **ST. MICHAEL'S BEHAVIORAL HEALTH**

(Outpatient/ Residential)

• **Aspirus St. Michaels at Prentice Street**

209 Prentice St. N, Stevens Point, WI 54481

**715-344-4611**

• **Aspirus St. Michael's at Maria Drive**

3398 E Maria Dr., Stevens Point, WI 54481

**715-341-7441**

• **Aspirus St Michael's Hospital**

900 Illinois Ave., Stevens Point, WI 54481

**715-346-5000**

■ **THEDACARE BEHAVIORAL HEALTH - MENASHA**

1095 Midway Road, Menasha, WI 54952

**920-720-2300**

<https://www.thedacare.org/Hospitals-and-Clinics/Behavioral-Health/Behavioral-Health-Menasha.aspx>

Alcohol and substance abuse counseling

For referrals, please ask the client to schedule an AODA Assessment through the call center at 920-720-2300.

**NARCOTICS ANONYMOUS MEETINGS**

WAUPACA			
DAY	TIME	LOCATION	PUBLIC ACCESS
Sunday	12:30 pm	Fellowship Baptist Church N3548 Cty Hwy E, Waupaca, WI 54981	Open
Wednesday	6:30 pm	200 North Main St	Open
Thursday	7:00 pm	St Mary Magdalene Church N2845 Shadow Rd Waupaca, WI 54981	Open

## FREE ONLINE MEETINGS AND VIRTUAL PLATFORMS

### • 12 Steps.org

<https://www.12step.org/social/online-meeting-calendar/>  
Listing of online 12-step meetings on various platforms.

### • Al-Anon Electronic Meetings

<https://al-anon.org/al-anon-meetings/electronic-meetings/>  
This forum and recovery chat room for Narcotics Anonymous members features voice chat, Skype, and text chat meetings connecting people from around the world.

### • Alcoholics Anonymous Online Intergroup

<http://aa-intergroup.org/directory.php>  
Listing of online meetings from AA Intergroup.

### • Smart Recovery

<https://www.smartrecovery.org/community/calendar.php>  
<https://www.smartrecovery.org/smart-recovery-toolbox/smart-recovery-online/>  
Message board, chat room, online meetings, and online library.

### • Adult Children of Alcoholics

<https://adultchildren.org/quick-search/?audiobt=Click+Here>  
Phone and Online Meetings

### • In The Rooms (Online Meetings)

<https://www.intherooms.com/home/>  
An online platform supporting a wide range of 12-step and non-12 step meetings

### • Bridge Club Virtual Meetings

<https://www.jointempest.co/bridge-club-events?tag=Virtual%20Events>  
Meetings that are specifically focused on women and LGBTQIA+ folks who are sober or interested in sobriety.

### • Refuge Recovery Online Meetings

<https://refugerecovery.org/meetings?tsml-day=any&tsml-region=online-english>  
Listing of daily online meetings

### • Families Anonymous Virtual Meetings

<https://www.familiesanonymous.org/meetings/virtual-meetings>  
Online meetings for parents, grandparents, siblings, spouses, significant others, other family members and friends of those with a current, suspected or former drug problem.

### • Life Ring Recovery

<https://www.lifering.org/online-meetings>  
Listing of online meetings.

### • The Temper

<https://www.thetemper.com/online-recovery-meetings-groups/>

An online publication/site that explores life through the lens of sobriety, addiction, and recovery. Includes links to resources

### • My Recovery

<https://www.myrecovery.com/online-meeting/>  
Online 12-step meetings

### • Sober Grid

<https://www.sobergrid.com>  
A free online social networking platform for people in recovery. Available in mobile app stores

### • Narcotics Anonymous

<https://www.na.org/meetingsearch/>  
Listing of online meetings provided by NA.

### ■ THEDACARE BEHAVIORAL HEALTH - WAUPACA

AODA Provider  
902 Riverside Drive, Suite 204, Waupaca, WI 54981  
**715-256-1475**

<https://www.thedacare.org/Hospitals-and-Clinics/Behavioral-Health/Behavioral-Health-Waupaca.aspx>

### ■ WAUPACA COUNTY DEPARTMENT OF HUMAN SERVICES - COMMUNITY BEHAVIORAL HEALTH

811 Harding Street, Waupaca, WI 54981  
**715-258-6304 • 715-258-6305**

## ALZHEIMER'S DISEASE, DEMENTIA SERVICES

### ■ ALZHEIMER'S ASSOCIATION OF GREATER WISCONSIN CHAPTER

#### Green Bay - Chapter Office

3313 S. Packerland Drive, Suite E, De Pere, WI 54115  
[www.alz.org/gwwi](http://www.alz.org/gwwi)

**920-469-2110 • Helpline: 800-272-3900**

(24 hours a day, 365 days a year)

Provides Alzheimer's-related information and referral for support services, including the Helpline, educational and respite care programs, support groups, etc.

Our chapter offices are available by phone - Monday thru Friday 8:30 am to 4:30 pm.

### ■ ALZHEIMER'S ASSOCIATION VIRTUAL SUPPORT GROUPS:

Wisconsin teleconference/ webinar

#### Family Caregiver Support Groups

For Persons Living with Mild Cognitive Impairment (MCI):  
2nd Wednesday, 10:00-11:30 am

#### Family Caregivers for a Loved One with Dementia

**Living at a Facility:** Every other Friday, 10:00-11:30 am

#### Family Caregivers for a Loved One

**with Dementia in the Early Stages:**

4th Tuesday, 10:00-11:30 am

2nd Wednesday, 3:00-4:30 pm

4th Tuesday, 10:00-11:30 am

#### Spanish Speaking Family Caregivers:

#### Grupo de Apoyo en Español:

2nd Tuesday, 10:00-11:30 am 2do Martes de cada mes,  
10:00-11:30 a.m.

Llame a Virginia Zerpa 414-431-8811

#### Family Caregivers for a Loved One with

#### Frontotemporal Degeneration (FTD):

3rd Wednesday, 6:00-7:30 pm

To attend any of our Support Groups please verify your attendance by calling

**800-272-3900**

You will receive connection information after you register



## ALCOHOLICS ANONYMOUS – DISTRICT 4 MEETING LIST

AA Hotline: (888) 292-6677 • Website: <http://www.aawidistrict04.org> • Address: P.O. Box 435, Stevens Point, WI 54481

DAY	TIME	TYPE	NAME
SUNDAY	8:00 am	Closed	Sunday Morning Reading Room - Online
	8:30 am	Closed	Sunday Morning Big Book - Wis Hope Alignment Center
	10:30 am	Open	Serenity Seekers - 2617 Club
	7:30 pm	Open	New Beginnings - 2617 Club
MONDAY	6:00 pm	Closed	Higher Ground Big Book Study - St. Mark's Episcopal Church
	6:30 pm	Open	Open Door Meeting - Community Church
	7:30 pm	Open	Round Lake - Wis Hope Alignment Center
TUESDAY	10:30 am	Closed	Amherst Serenity Group - Peace Lutheran Church
	5:30 pm	Open	Freedom by Choice - Trinity Lutheran Church
	6:30 pm	Closed	To the Point - 2617 Club
	7:30 pm	Closed	By The Book - Online
WEDNESDAY	10:30 am	Closed	Plover Pick-A-Stick - Good Shpherd Lutheran Church
	5:30 pm	Closed	Surrender to Win - Waupaca Senior Citizen Center
	6:30 pm	Closed	Third Legacy Group - Community Church
THURSDAY	10:00 am	Closed	The Nomads Group - St. Mary Magdalene Church
	6:30 pm	Closed*	Step Sisters Women's Group - Peace Lutheran Campus
	6:30 pm	Open	The Speakeasy Group - Faith Community Church
	7:00 pm	Closed	Main Street Group - Northland Lutheran Church
FRIDAY	12:00 pm	Open	New Beginnings - 2617 Club
	6:00 pm	Open	New Freedom (Women's Group) Wis Hope Alignment Center
	6:30 pm	Open	Live a Better Life - 2617 Club
	7:00 pm	Closed	Easy Does It - Our Savior's Lutheran Church
	7:30 pm	Open**	Round Lake - Wis Hope Alignment Center
	8:00 pm	Open	BYOB (Bring Your Own Book) - Good Shepard Lutheran
SATURDAY	8:00 am	Closed	Saturday Morning - Peace Lutheran Campus
	5:00 pm	Open	Learn to Live - Foundations for Living

\* Women's Group \*\*First Friday – Open Speaker Meeting **NOTE: Anyone may attend an open meeting. Closed meetings are only for those who have a desire to stop drinking.**

**Community Church Peace**  
3516 Stanley Street, Stevens Point, WI  
**Faith Community Church**  
N2541 Cty Road K, Waupaca, WI  
**Foundations for Living Building**  
1421 Churchill Street, Waupaca

**Good Shepard Lutheran Church**  
2000 Roosevelt Drive, Plover, WI  
**Northland Lutheran Church**  
N9880 Highway 49, Iola, WI  
**Our Savior's Lutheran Church**  
395 E. Iola Street, Iola, WI

**Peace Lutheran Campus - Downstairs**  
1517 Maria Dr., Stevens Point, WI  
**Peace Lutheran Church**  
293 South Main Street, Amherst, WI  
**St. Mark's Episcopal Church**  
415 South Main Street, Waupaca, WI

**St. Mary Magdalene Catholic Church**  
N2845 Shadow Road, Waupaca, WI  
**Trinity Lutheran Church**  
206 E. Badger Street, Waupaca, WI  
**Waupaca Senior Citizen Center**  
407 School St., Waupaca WI enter in NW corner  
**2617 Club**

1578 Strongs Ave, Stevens Point, WI

### AL-ANON AND ALATEEN FAMILY GROUPS FOR FRIENDS AND FAMILIES OF INDIVIDUALS WITH ALCOHOLISM

CITY	DAY	TIME	NAME	LOCATION
Clintonville	Thursday	7:00 pm	Thursday Nite AFG	Methodist Church   24 13 <sup>th</sup> Street
Shawano	Saturday	8:00 am	Saturday Morning Early Risers AFG	First Presbyterian   100 Presbyterian Street
Waupaca	Monday	6:00 pm	Hope for Serenity AFG	Trinity Lutheran Church   206 E. Badger Street
	Tuesday	10:00 am	Hope Renewed AFG	Faith Community Church   N2541 Cty Road K
Stevens Point	Monday	5:30 pm	Listen and Learn FAB	2617 Club   1578 Strongs Ave
	Wednesday	5:30 pm	Stevens Point Newcombers AFG	Aspirus Residential Treatment Center   201 Prentice St N
	Friday	6:15 am	Sunrise Serenity AFG	2617 Club   1578 Strongs Ave
	Saturday	9:00 am	Saturday Morning Serenity Seekers AFG	Trinity Lutheran Church   1410 Rogers St

Link to telephone meetings: <https://al-anon.org/al-anon-meetings/telephone-meetings/>

## GPS Trackers for elders who wander:

<https://www.alzstore.com/gps-tracker-watch-elderly-p/0950.htm>

[https://www.amazon.com/Tycho-Real-time-Tracking-Geo-Fence-Anti-Lost/dp/B078LQQZCQ/ref=sr\\_1\\_4?crid=3HUPZF5UP-KP93&keywords=alzheimers+gps+products&qid=1567187460&s=gateway&sprefix=alzheimers+products+GPS%2Caps%2C175&sr=8-4](https://www.amazon.com/Tycho-Real-time-Tracking-Geo-Fence-Anti-Lost/dp/B078LQQZCQ/ref=sr_1_4?crid=3HUPZF5UP-KP93&keywords=alzheimers+gps+products&qid=1567187460&s=gateway&sprefix=alzheimers+products+GPS%2Caps%2C175&sr=8-4)

Suggestions if you have a loved one who wanders:

- Door chimes is a quick solution, or put a lock up higher so if they are in the home together the lock is out of reach or in a place that he/she won't necessarily think to look.
- The Alzheimer's Association is a good resource period because they can help with several different things.
  - a) A medical bracelet with her name, his contact information and a statement of her diagnosis so if he/she does wander off if someone sees him/her they at least know who she is.
  - b) Make sure an updated photo is handy so if he/she should go missing and a Silver Alert is needed that will be handy.
  - c) Put a big STOP Sign picture on the doors as that may trigger him/her to not go out the door.

## GPS

<b>ALZHEIMER'S ASSOCIATION COMFORT ZONE &amp; COMFORT ZONE CHECK-IN</b> <b>1-877-259-4850</b> <a href="http://www.alz.org">www.alz.org</a>	Comfort Zone plans start at \$39.99 per month \$45 activation fee Comfort Zone Check-in plans start at \$9.99 per month
<b>BRICK HOUSE SECURITY</b> <b>1-800-654-7966</b> <a href="http://www.brickhousesecurity.com">www.brickhousesecurity.com</a>	Personal GPS tracking devices Cost ranges from \$150-300
<b>GREATCALL</b> <b>1-866-360-4744</b> <a href="http://www.greatcall.com">www.greatcall.com</a>	Lively Wearable \$49.99/device \$14.99/monthly + activation Lively Mobile \$49.99/device \$14.99/month + activation
<b>MOBILEHELP</b> <b>1-800-908-4792</b> <a href="http://www.mobilehelp.com">www.mobilehelp.com</a>	Mobile device only. U.S. based 24/7 emergency monitoring Monthly \$41.95 No activation fee

### ■ ALZHEIMER'S CENTER OF EXCELLENCE

TheDaCare Behavioral Health  
444 N. Westhill Boulevard, Appleton, WI 54914  
**920-720-2300**

[www.thedacare.org](http://www.thedacare.org)

Provides accurate diagnosis and comprehensive treatment in helping Alzheimer's disease and dementia patients.

### ■ ALZHEIMER'S FAMILY & CAREGIVER SUPPORT PROGRAM (AFCSP) AND ALZHEIMER'S NATIONAL FAMILY & CAREGIVER SUPPORT PROGRAM (NFCSP)

Waupaca County Department of Human Services – Aging & Disability Resource Unit  
811 Harding Street, Waupaca, WI 54981

**715-258-6400**

**See Caregiver Support**

### ■ BEAMING

**Building Equine Assisted Mobility Into New Growth**  
*Equine Assisted Memory Cafe's*

A horse experience for seniors with dementia and their caregivers.

*Riding in the Moment Program*

An evidenced-based program that improves the quality of life for both seniors living with early to moderate onset dementia and their caregivers.

To register, please RSVP to **920-851-6160**

or [incbeaming@gmail.com](mailto:incbeaming@gmail.com)

2692 County Rd GG, Neenah

### ■ CAREGIVER SUPPORT GROUP FOR FAMILY CAREGIVERS AND FRIENDS

Aging and Disability Resource Center (ADRC)

**715-258-6400**

Several caregiver support programs are held throughout the area. Please call for the one most convenient for you.

Information is also available for support groups for long distance caregivers. The ADRC will help you to locate one nearest you. Funding may be available to help with respite and transportation to a support group or other caregiver support program. Just what you need to get the support and care for you.

**See Caregiver Support**

### ■ DEMENTIA CARE SPECIALIST

Waupaca Aging & Disability Resource Center

**715-258-6400**

■ **FOX VALLEY MEMORY PROJECT**  
1800 Appleton Road, Menasha, WI 54952  
[info@foxvalleymemoryproject.com](mailto:info@foxvalleymemoryproject.com)  
[920-225-1711](tel:920-225-1711)  
[www.foxvalleymemoryproject.org](http://www.foxvalleymemoryproject.org)

■ **GERIATRIC MEMORY DISORDERS CLINIC**  
Froedtert Hospital • East Clinic  
4th Floor Internal Medicine Clinic  
9200 W. Wisconsin Avenue, Milwaukee WI 53226  
[414-805-3666](tel:414-805-3666)  
[www.froedtert.com/memory-disorders](http://www.froedtert.com/memory-disorders)

■ **HOME SAFETY FOR DEMENTIA CARE**  
**Email:** [thiscaringhome101@gmail.com](mailto:thiscaringhome101@gmail.com)  
[www.thiscaringhome.org](http://www.thiscaringhome.org)  
Provides information on best practices and home safety for dementia care and social networking to caregivers to share information.

■ **MOSAIC FAMILY HEALTH**  
RCI Reach  
Provide in-home, personalized education and support for family caregiver of individuals with memory loss  
229 S. Morrison St, Appleton WI 920-997-8407  
[mosaicfamilyhealth.org](http://mosaicfamilyhealth.org)

■ **SAFE RETURN**  
[24/7 Helpline 800-272-3900](tel:800-272-3900)  
[www.alz.org/help-support/caregiving/safety/medicalert-safe-return](http://www.alz.org/help-support/caregiving/safety/medicalert-safe-return)  
Alzheimer's Association Safe Return® is a nationwide identification, support and enrollment program that provides assistance when a person with Alzheimer's or a related dementia wanders and becomes lost locally or far from home. Assistance is available 24 hours a day, 365 days a year. If an enrollee is missing, one call immediately activates a community support network to help reunite the lost person with his or her caregiver. Safe Return faxes the enrolled person's information and photo, if provided, to local law enforcement. When the person is found, a citizen or law official calls the 800 number on the identification products and Safe Return notifies listed contacts. The nearest Alzheimer's Association office provides information and support during the search and rescue efforts.

■ **THE MEMORY CARE CENTER**  
**NEUROSCIENCE GROUP OF NORTHEAST WISCONSIN**  
1305 W. American Drive, Neenah, WI 54956  
[920-725-9373](tel:920-725-9373)  
[neurosciencegroup.com/memory-care.center/](http://neurosciencegroup.com/memory-care.center/)  
Provides dementia diagnosis and management.

■ **WISCONSIN ALZHEIMER'S INSTITUTE**  
[www.wai.wisc.edu](http://www.wai.wisc.edu)

## MEMORY DISORDER CLINICS

■ **ASPIRUS MEMORY CLINIC**  
2720 Plaza Drive, Suite 1400B, Wausau, WI 54403  
[715-847-2004](tel:715-847-2004) • [866-236-1573](tel:866-236-1573)

■ **CENTER FOR SENIOR HEALTH AND LONGEVITY**  
Aurora Sinai Samaritan Medical Center  
1020 N 12th Street, Suite 301, Milwaukee, WI 53233  
[414-219-7300](tel:414-219-7300)  
<https://www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity>  
Primary care and other consult services available.

■ **FROEDTERT HOSPITAL AND MEDICAL COLLEGE OF WISCONSIN- GERIATRIC PSYCHIATRY CLINIC**  
**NORTH HILLS HEALTH CENTER**  
W129 N7055 Northfield Drive, Building A Suite 302, Menominee Falls, WI 53051  
[414-777-7700](tel:414-777-7700)  
<https://www.froedtert.com/memory-disorders/dementia>

■ **FROEDTERT HOSPITAL AND MEDICAL COLLEGE**  
Neurology Memory Disorders Clinic  
[414-805-3666](tel:414-805-3666) • [800-272-3666](tel:800-272-3666)  
<https://www.froedtert.com/memory-disorder>

■ **GERIATRIC MEMORY DISORDERS CLINIC**  
Froedtert Hospital  
East Clinic, 4th Floor Internal Medicine Clinic  
9200 W. Wisconsin Avenue, Milwaukee WI 53226  
[414-805-3666](tel:414-805-3666)  
<https://www.froedtert.com/senior-health>

■ **MARSHFIELD CLINIC - NEUROSCIENCES**  
**MEMORY DISORDERS CLINIC**  
Marshfield Clinic Eau Claire Center  
2116 Craig Road, Eau Claire, WI 54701  
[715387-5350](tel:715387-5350)

■ **MEMORY CLINIC FINDER**  
<https://wai.wisc.edu/memory-clinic-finder/>

■ **UW-HEALTH HOSPITAL AND CLINICS MEMORY ASSESSMENT CLINIC**  
5443 E Cheryl Parkway, Fitchburg, WI 53711  
[608-263-7740](tel:608-263-7740)  
5249 E Terrace Dr, Madison, WI  
[608-265-1210](tel:608-265-1210)  
<https://www.uwhealth.org/treatments/memorycare>



## ASSISTED LIVING

See **ASSISTED LIVING CHART** page 21

### ■ OASIS SENIOR ADVISORS

Finding and understanding senior living options can be overwhelming and confusing. Oasis Senior Advisors is here to help. Our advisors assist seniors and families to find the senior living solution that is the right fit. They will be with you every step of the way to make the process simple and easy. Best of all there is never a cost for our services.

Your local Oasis Senior Living Advisor is Matt Metoxen, Certified Senior Advisor (CSA)

**920-600-9797**

**MMetoxen@your oasisadvisor.com**

## ADULT FAMILY HOME (AFH)

### ■ A PLACE FOR MOM

**<https://www.aplaceformom.com/>**

How we can help

1) Match you with a free, personal senior living advisor in your community.

Your advisor lives locally and works closely with senior living options in your community. They will serve as your personal assistant throughout your search.

2) Provide you with a personalized list from thousands of senior living options

Your advisor will work with you to identify the best options that match your preferences, level of care, budget. You'll be able to customize your list, view pricing, availability, and photos on our online portal. And, your advisor will keep you up-to-date on the latest community safety protocols and status.

3) Schedule tours - When you've selected your top options, your advisor can schedule tours or meetings and provide tips on what questions to ask or consider, including virtual options. We can also connect you with resources to make this transition as smooth as possible.

**Phone: 888-857-0796**

### ■ AURORA RESIDENTIAL ALTERNATIVES #118

N2349 Ashley Court, Waupaca, WI 54981

**715-256-0485**

Disabled adults

### ■ CLARITY CARE INC.

424 Washington Avenue, Oshkosh, WI 54901

**920-236-6560**

Disabled Adults

**Partridge**

530 Partridge Lane, New London, WI 54961

**Pheasant**

531 Pheasant Drive, New London, WI 54961

**Pine Street**

359 Pine Street, Manawa 54949

## COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)

### ■ CARE PARTNERS MEMORY CARE

59 Industrial Avenue, Clintonville, WI 54929

**715-460-3286**

**Email: cp44clintonville@cpalct.com**

**www.carepartners-countryterrace.com**

Advanced aged, Memory Care, 65 years and older

### ■ CARE PARTNERS ASSISTED LIVING

61 Industrial Avenue, Clintonville WI 54929

**715-460-3286**

**Email: cp44clintonville@cpalct.com**

**www.carepartners-countryterrace.com**

Advanced aged, Terminally ill, 65 years and older

### ■ CLARITY CARE INC.

424 Washington Ave., Oshkosh, WI 54901

**920-236-6560**

**Beacon House** 307 W. Cook St., New London, WI 54961

**McKinley House** 75 N Park St., Clintonville, WI 54927

### ■ GARDEN PARK HOUSE

109 W. Lake Street, Waupaca WI 54981

**715-258-2191**

**gardenparkhouse.com**

Elderly, Long Term Mentally ill. Also providing Respite Services.

### ■ HEARTWOOD CBRF/ASSISTED LIVING AT BETHANY

1226 Berlin Street, Waupaca WI 54981

**715-258-5521**

**http://www.bethanyofwaupaca.com**

Advanced aged, irreversible demntia/alzheimer's, physically disabled and terminally ill

### ■ KINDRED HEARTS-CLINTONVILLE

76 W Green Tree Road, Clintonville WI 54929

**715-823-7300**

**Website: www.khearts.com**

Advanced Aged

### ■ KINDRED HEARTS-NEW LONDON

1706 Taubel Boulevard, New London WI 54961

**920-982-0686**

**Website: www.khearts.com**

Advanced Aged

### ■ MANAWA COMMUNITY LIVING CENTER

400 E 4th Street, Manawa WI 54949

**920-596-2566**

**http://www.manawacommunitylivingcenter.net**

Long-term and short-term stays are welcome

# HOW TO CHOOSE THE RIGHT ASSISTED LIVING FACILITY

## ■ WHAT IS ASSISTED LIVING?

Assisted living facilities offer housing alternatives for older adults who may need help with dressing, bathing, eating, and toileting, but do not require the intensive medical and nursing care provided in nursing homes.

Assisted living facilities may be part of a retirement community, nursing home, senior-housing complex, or may stand-alone. Licensing requirements for assisted living facilities vary by state and can be known by as many as 26 different names including: residential care, board and care, congregate care, and personal care.

## ■ WHAT SERVICES ARE PROVIDED?

Residents of assisted living facilities usually have their own units or apartment. In addition to having a support staff and providing meals, most assisted living facilities also offer at least some of the following services:

- Health care management and monitoring
- Help with activities of daily living such as bathing, dressing, and eating
- Housekeeping and laundry
- Medication reminders and/or help with medications
- Recreational activities
- Security
- Transportation

## ■ HOW TO CHOOSE A FACILITY?

A good match between a facility and a resident's needs depends as much on the philosophy and services of the assisted living facility as it does on the quality of care.

The following suggestions can help you get started in your search for a safe, comfortable and appropriate assisted living facility:

- Think ahead. What will the resident's future needs be and how will the facility meet those needs?
- Is the facility close to family and friends? Are there any shopping centers or other businesses nearby (within walking distance)?
- Do admission and retention policies exclude people with severe cognitive impairments or severe physical disabilities?
- Does the facility provide a written statement of the philosophy of care?
- Visit each facility more than once, sometimes unannounced.
- Visit at meal times, sample the food, and observe the quality of mealtime and the service.
- Observe interactions among residents and staff.

- Check to see if the facility offers social, recreational, and spiritual activities?

- Talk to residents.
- Learn what types of training staff receive and how frequently they receive training.
- Review state licensing reports.

## ■ THE FOLLOWING STEPS SHOULD ALSO BE CONSIDERED:

- Contact your state's long-term care ombudsman to see if any complaints have recently been filed against the assisted living facility you are interested in. In many states, the ombudsman checks on conditions at assisted living units as well as nursing homes.
- Contact the local Better Business Bureau to see if that agency has received any complaints about the assisted living facility.
- If the assisted living facility is connected to a nursing home, ask for information about it, too. (Information on nursing homes can be found on the Medicare website at <http://www.medicare.gov/nhcompare/home.asp>).

## ■ WHAT IS THE COST FOR ASSISTED LIVING?

Although assisted living costs less than nursing home care, it is still fairly expensive. Depending on the kind of assisted living facility and type of services an older person chooses, the price costs can range from less than \$10,000 a year to more than \$50,000 a year. Across the U.S., monthly rates average \$1,800 per month.

Because there can be extra fees for additional services, it is very important for older persons to find out what is included in the basic rate and how much other services will cost.

Primarily, older persons or their families pay the cost of assisted living. Some health and long-term care insurance policies may cover some of the costs associated with assisted living. In addition, some residences have their own financial assistance programs.

The federal Medicare program does not cover the costs of assisted living facilities or the care they provide. In some states, Medicaid may pay for the service component of assisted living. Medicaid is the joint federal and state program that helps older people and those with disabilities pay for health care when they are not able to afford the expenses themselves.

For information on local resources call the Aging and Disability Resources Center at 715-258-6400.

# COMMUNITY BASED RESIDENTIAL FACILITIES IN WAUPACA COUNTY

FACILITY	# OF BEDS GENDER	ELD	DA	DD	PD	TBI	ED	TI	AD
<b>Beacon House</b> 307 W Cook St, New London, WI 54961 • 920-982-7352	8 M	●	●	●		●	●		
<b>Bethany Home, Inc</b> 1226 Berlin St, Waupaca, WI 54981 • 715-258-5521	49 M/F	●	●		●			●	
<b>Care Partners Memory Care</b> 59 Industrial Ave, Clintonville, WI 54929 • 715-460-3466	18 M/F	●	●		●			●	
<b>Care Partners Assisted Living</b> 61 Industrial Ave, Clintonville, WI 54929 • 715-460-3466	26 M/F	●	●		●			●	
<b>Garden Park House</b> 109 West Lake St, Waupaca, WI 54981 • 715-258-2191	14 M/F	●					●		
<b>KindredHearts Clintonville</b> 76 Green Tree Road, Clintonville, WI 54929	20 M/F	●	●						
<b>KindredHearts New London</b> 1706 Taubel Rd, New London, WI 54961 • 920-982-0686	19 M/F	●	●						
<b>Manawa Community Living Center</b> 400 East 4th St, Manawa, WI 54949 • 920-596-2566	10 M/F	●	●		●				
<b>McKinley House</b> 75 N Park St, Clintonville, WI 54929 • 715-823-3032	7 M/F	●	●	●	●	●			
<b>Monarch Meadows at St Joseph Residence</b> 107 E Beckert Rd, New London, WI 54961 920-982-5354	24 M/F	●	●					●	
<b>Park Vista</b> 950 Cty Hwy QQ, Waupaca, WI 54981 • 715-942-0047	94 M/F	●							
<b>Park Vista The Legacy</b> 950 Cty. Hwy , Waupaca, WI 54981 • 715-942-0047	22 M/F	●	●					●	
<b>Rosemore Village</b> 830 High St Wild Rose, WI 54984 • 920-622-4141 Copperleaf Management Group Ince 715-254-4357 Krista Mendyke	46 M/F		●	●	●	●	●	●	
<b>Trinity Terrace</b> 1835 Division St, New London, WI 54961 920-982-5354	32 M/F	●						●	
<b>Waupaca Elder Care Home</b> 510 River St, Waupaca, WI 54981 • 715-258-9681	16 M/F	●	●					●	
<b>Whistling Pines, Inc</b> 121 Cty Rd QQ, Waupaca, WI 54961 • 715-256-9193	12 M/F	●	●	●	●	●	●		
<b>The Willows</b> 515 W Iola St, Iola, WI 54945 • 715-445-4487	26 M/F	●	●						

**CODE:** M: Male and F: Female • ELD: Advanced Age • DA: Dementia/Alzheimer's • DD: Developmentally Disabled • PD: Physically Disabled  
TBI: Traumatic Brain Injury • ED: Emotionally Disturbed/Mental Illness • TI: Terminally Ill • A/D Alcohol & Drug



■ **MONARCH MEADOWS AT ST. JOSEPH RESIDENCE**

107 E. Beckert Street, New London WI 54961

**920-982-5354**

**[www.stjosephresidence.com](http://www.stjosephresidence.com)**

Memory Care CBRF

■ **PARK VISTA – THE LEGACY**

1403 Churchill Street, Waupaca, WI 54981

**Contact person:** Laurie Kettlewell

**[laurie.kettlewell@parkvistaliving.org](mailto:laurie.kettlewell@parkvistaliving.org)**

**715-942-0047**

**[parkvistaliving.org](http://parkvistaliving.org)**

22 bed CBRF Class CNA-facility. 55 and older persons requiring intermediate care needs or dementia services. Private rooms with full bathrooms. Spa Room with whirlpool tub. Secured door system, and emergency pull cords. Nurse available 24/7 staff access. Respite services available. Peaceful, park-like setting nestled up to Waupaca's Crystal River. Secured patio area. Free w/c accessible transportation services. Social, physical and creative activities. Home cooked meals served daily.

**Park Vista 950 Cty Hwy QQ - M/F 94 units.**

■ **ROSEMORE VILLAGE**

830 High Street, Wild Rose, WI 54984

**920-622-4141**

Copperleaf Management Group Ince

**715-254-4357**

Krista Mendyke

Developmentally disabled, Emotionally disturbed/ mental illness, irreversible dementia/alzheimer's, physically disabled, public funding accepted, terminally ill, traumatic brain injury.<http://www.copperleafcare.com/rosemore-village>

■ **TRINITY TERRACE**

1835 Division Street, New London, WI 54961

**920-982-5354**

**[stjosephresidence.com](http://stjosephresidence.com)**

■ **WAUPACA ELDER CARE**

510 River Street, Waupaca, WI 54981

**715-258-9681**

**[www.waupacaeldercare.com](http://www.waupacaeldercare.com)**

■ **WHISTLING PINES INC**

121 CTY HWY QQ, Waupaca, WI 54981

**715-256-9193**

■ **THE WILLOWS**

515 W Iola Street, Iola, WI 54945

**715-445-4487**

**<http://iolaseniorliving.com/the-willows>**

ADVANCED AGED IRREVERSIBLE DEMENTIA/  
ALZHEIMER'S

The Willows is a 24 bed Community Based Residential Facility Featuring an 8 bed Secured Memory Neighborhood

**RESIDENTIAL CARE APARTMENT COMPLEXES (RCAC)**

■ **ASTER ASSISTED LIVING OF CLINTONVILLE**

38 N. Main Street, Clintonville, WI 54929

**715-281-6937**

**[www.asterseiorcommunities.com](http://www.asterseiorcommunities.com)**

64 Private Apartments, with full bathrooms, ranging from Studios to 2-Bedrooms. 3 Delicious home-cooked meals served daily. Emergency call system with pendants, 24/7 awake staff. Daily activities including exercise, cooking groups, craft groups, men's group, women's group, & more! Various common areas for family or community events! In-House Transportation Available. Medication Management & Administration.

■ **THE OAKS**

505 W. Iola Street, Iola, WI 54945

**715-445-4440**

**[iolaseniorliving.com/living-oaks](http://iolaseniorliving.com/living-oaks)**

For Seniors 55 and older

■ **PARK VISTA RETIREMENT LIVING**

950 County Road QQ, Waupaca, WI 54981

**715-256-0100**

**[www.parkvistaliving.org](http://www.parkvistaliving.org)**

■ **THE PINES RCAC ASSISTED LIVING AT BETHANY**

50 Shadow Woods Lane, Waupaca, WI 54981

**715-258-5521**

**<http://www.bethanyofwaupaca.com/care-options/assisted-living/>**

■ **THE WASHINGTON CENTER**

**ASSISTED LIVING APARTMENTS**

500 W. Washington St. New London, WI 54961

**920-982-9264**

Operated by St. Joseph Residence, New London.

**[stjosephresidence.com/assisted-living/the-washington-center/](http://stjosephresidence.com/assisted-living/the-washington-center/)**

## BENEFIT ASSISTANCE

### ■ ACCESS

This is a fast, easy-to-use Internet tool that can help you or someone you know to:

- Find out which low or no-cost health, nutrition and other programs they might be eligible for.
- Apply online for FoodShare, Medicaid/BadgerCare and the Family Planning Waiver Program.
- Get up-to-date information about the status of his/her FoodShare, Medicaid/BadgerCare and Family Planning Waiver Program.
- Get answers to common questions about benefits.

[access.wisconsin.gov/access](http://access.wisconsin.gov/access)

### ■ ASK MEDICARE

[www.medicare.gov](http://www.medicare.gov)

Provides easy access to Medicare information

### ■ DISABILITY BENEFIT SPECIALIST

Waupaca County Department of Human Services  
Aging & Disability Resource Center  
811 Harding Street, Waupaca, WI 54981

**715-258-6400**

\*Serves people ages 18-59

*See Benefit Assistance.*

### ■ ELDER BENEFIT SPECIALIST PROGRAM

An Elder benefit specialist is a person trained to help persons, age 60 or older, who are having a problem with their private or government benefits. They receive ongoing training and are monitored by attorneys knowledgeable in elder law.

### ■ GOVERNMENT BENEFITS

[https://www.benefits.gov/benefit-finder#benefits&qc=cat\\_1](https://www.benefits.gov/benefit-finder#benefits&qc=cat_1)

Free Web site to find government benefit and assistance programs you may be eligible to receive.

### ■ LONG-TERM CARE OMBUDSMAN PROGRAM

**715-345-5229 • 800-815-0015**

Responds to complaints and problems of nursing home and community based residential facility residents and their families.

### ■ SOCIAL SECURITY ADMINISTRATION

607 W. Northland Avenue, Appleton, WI 54911

**877-694-5495 • 800-772-1213**

[www.ssa.gov](http://www.ssa.gov)

Addresses questions and concerns relating to Social Security including retirement, survivors and dependents, disability, Medicare, Medicare Part D and Supplemental Security Income (SSI) benefits.

### ■ STATE OF WISCONSIN BOARD ON AGING AND LONG-TERM CARE

1402 Pankratz Street, Suite 111, Madison, WI 53704

**800-815-0015**

**MEDIGAP HELPLINE: 800-242-1060**

[longtermcare.wi.gov](http://longtermcare.wi.gov)

The Medigap Helpline provides insurance counseling to persons regarding Medicare, supplements, hospitals, cancer and long-term care insurance.

### ■ TRICARE PROGRAM

**1-800-444-5445**

[www.tricare.mil](http://www.tricare.mil)

For Veterans and dependents.

### ■ WAUPACA COUNTY VETERANS SERVICE OFFICE

811 Harding Street, Waupaca, WI 54981

**715-258-6475**

[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)

Click on Departments and select Veterans Services

### ■ WISCONSIN HEALTH INSURANCE RISK SHARING PLAN (HIRSP)

**800-828-4777**

<http://longtermcare.wi.gov/sublink.asp?linksubcat2id=1992>

Offers health insurance to Wisconsin residents who are unable to find adequate health insurance coverage or who have lost their employer sponsored group health insurance.

### ■ WISCONSIN OFFICE OF THE COMMISSIONER OF INSURANCE

125 S. Webster St., Madison, WI 53703

**Madison: 800-236-8517 • 608-266-3585**

[oci.wi.gov/Pages/Homepage.aspx](http://oci.wi.gov/Pages/Homepage.aspx)

Provides current information regarding Wisconsin insurance policies. Regulates and enforces Wisconsin insurance laws.

## BRAIN INJURY & DISABILITY SERVICES

### ■ BRAIN INJURY RESOURCE CENTER OF WISCONSIN INC.

511 N. Grand Avenue, Waukesha, WI 53186

**262-770-4882**

**Fax: 262-436-1747**

**Email: [Admin@bircofwi.org](mailto:Admin@bircofwi.org)**

[www.bircofwi.org](http://www.bircofwi.org)

## CAP SERVICES

### ECONOMIC DEVELOPMENT:

- **CAP SERVICES VITA PROGRAM**  
<https://capservices.org/what-we-do/job-skills-economic-security/vita/>  
Free tax assistance
- **SKILLS ENHANCEMENT PROGRAM**  
101 Tower Road, Waupaca, WI 54981  
**715-258-9575, Ext. 216**  
<https://capservices.org/what-we-do/job-skills-economic-security/skills/>  
Provides education and updating of skills. Must meet income guidelines, work 20 hours a week and reside in one of the following counties: Waupaca, Waushara, Portage, Outagamie.
- **WORK-N-WHEELS**  
**CAP Services, Inc.**  
**715-343-7110**  
[www.capservices.org/what-we-do/housing-transportation/](http://www.capservices.org/what-we-do/housing-transportation/)  
Auto loan program designed to help income eligible families/individuals with assistance in obtaining affordable and dependable vehicles. Car loans available at 0%. Maximum loan of \$5000. 2 ½ years to repay. Autos must be needed for work related activity.

### HOUSING:

- **FIRST-TIME HOME BUYERS ASSISTANCE**  
For Marquette, Portage, Waupaca and Waushara counties & City of Wisconsin Rapids  
**715-343-7107**  
[bkawleski@capmail.org](mailto:bkawleski@capmail.org)  
<https://capservices.org/what-we-do/housing-transportation/hba/>  
Deferred loans for down payment and closing costs are available to eligible first-time low- to moderate-income home buyers. Deferred loans for home rehabilitation are also available to participants.
- **HOUSING REHABILITATION**  
**715-343-7146**  
**Contact person:** Mona Aubut, Housing Program Specialist  
**Email:** [maubut@capmail.org](mailto:maubut@capmail.org)  
<https://capservices.org/what-we-do/housing-transportation/rehab/>  
Housing Rehabilitation funds are provided to low-income homeowners as a loan. Repairs eligible

for funding include, but are not limited to, roof work, siding, foundation repair, handicap accessibility, door and window repair or replacement, well, septic systems, plumbing, electrical, heating system and water heater replacement, and lead hazard reduction.

- **RENTALS**  
**877-377-1434**  
**Email:** [rentals@capmail.org](mailto:rentals@capmail.org)  
<https://capservices.org/what-we-do/housing-transportation/rentals/>  
For apartment availability or to request application. Income & age restrictions may apply. Wheelchair accessible. Equal housing opportunity. CAP Services is an equal opportunity employer/provider. See HOUSING: Senior Independent for CAP senior housing locations.
- **WAUPACA TOWNHOMES**  
730 LeRoy Butler Drive, Waupaca, WI 54981  
**877-377-1434**  
**Email:** [rentals@capmail.org](mailto:rentals@capmail.org)  
[www.capservices.org/rentals](http://www.capservices.org/rentals)  
Low - moderate income housing. Fixed rent. Income restricted.  
(These rentals not based on 30% of income.)
- **WEATHERIZATION**  
**715-343-7145**  
<https://capservices.org/what-we-do/housing-transportation/rehab/>  
Assist with home weatherization, insulation, furnace repair, etc. Must apply for and receive energy assistance.

### INTERVENTION SERVICES:

- **ELDER ABUSE**  
**715-258-6400**
- **FAMILY CRISIS CENTER**  
1616 West River Drive, Stevens Point, WI 54481  
**800-472-3377**  
<https://capservices.org/what-we-do/health-wellness-safety/fcc/>  
Emergency shelter, counseling and legal advocacy are provided to victims of domestic abuse and their children and to runaway youth. Staff assists victims in identifying constructive alternatives to the problems they are experiencing.



# HOUSING WITH SUPPORTIVE SERVICES: OPTIONS FOR OLDER PEOPLE

The following describes the various options available to older people who need supportive services in their place of residence. Choice of a suitable alternative depends on a number of factors, including lifestyle preferences, the level of support needed, cost, and the options available in a particular community. Some of the options are subject to specific government regulation, while others are not.

## ■ IN HOME CARE

Care services can be provided to older people in their own home or apartment. Homemaker, chore services, home delivered meals, home health care, attendant care, and transportation are some of the services that make it possible for people with long term care needs to remain in their homes. These can be arranged through public social service agencies, purchased from private agencies, or provided by family and friends. While most services are unregulated, home health agencies are licensed by the state and services arranged under the Community Options and Medicaid waivers are monitored by a case manager.

## ■ SENIOR HOUSING/INDEPENDENT LIVING APARTMENTS

Senior housing is multi-unit rental housing that is specially designed for and marketed to elder tenants. Most offer studio and/or one bedroom apartments and some have a recreation room or other common space for social gatherings. There may be a manager available to make referrals, organize events, or assist with independent living. Tenants may individually arrange for supportive services from outside providers, as with any in-home care. No license or special regulation is required for the facility.

## ■ RESIDENTIAL CARE APARTMENT COMPLEX (RCAC)

RCACs combine apartment housing with supportive, personal and nursing services. Residents have their own apartments, including full bath and kitchen facilities, and retain control over their personal space, care decisions and daily routines. Services are individually tailored to each resident's capacities and preferences and are adjusted as necessary to avoid requiring people to move when their condition deteriorates with age. Facilities may provide up to 28 hours of service per resident per week. RCACs are either registered or certified. Certified facilities will be monitored by the state and eligible to receive Medical Assistance waiver funding, registered facilities will not.

## ■ ADULT FAMILY HOME

An adult family home is a residence where one to four unrelated adults live and receive meals, supervision, and personal care. Many adult family homes, especially those with only one or two paying residents, are private homes where elder or people with disabilities live with a foster family. Others are staffed homes. Adult family homes caring for one or two unrelated adults are certified by the county; homes caring for three or four residents are licensed and regulated by the state.

## ■ COMMUNITY BASED RESIDENTIAL FACILITY (CBRFS)

Community Based Residential Facilities (CBRFS) are staffed group living arrangements that provide room, board, supervision and other supportive services to five or more unrelated adult residents. Typically, residents have either a private or shared sleeping room and share living, dining and bathroom space with other residents of the facility. CBRFS are intended for people who cannot live independently but are neither acutely ill nor need extensive amounts of nursing care. Facilities vary in size from five residents to over 100. Some are houses, others are facilities. Some serve a frail elder population; others serve people with disabilities, people with Alzheimer's disease, or a mixed group of residents. All CBRFS must be licensed by the state.

## ■ NURSING HOME

A nursing home is a health care facility which provides room, board, and 24 hour a day care. Residents may be admitted for short-term respite or recuperative stays or for long-term care for chronic conditions. Nursing homes are licensed by the state. Most are also certified for Medicare and Medicaid, which provide public funds to cover the cost of care for eligible residents.

## ■ FOR ADDITIONAL INFORMATION

For additional information on licensed, registered or certified facilities, visit the Wisconsin Department of Health and Family Services web site at <http://dhs.wisconsin.gov/bqaconsumer/AssistedLiving/AsLivindex.htm>

For a listing of senior housing projects, see Federally Assisted Housing Inventory at [www.wheda.com](http://www.wheda.com).

■ **CAP SERVICES LOCAL FAMILY CRISIS CENTER**

101 Tower Road, #1, Waupaca, WI 54981

**715-258-9575**

The Family Crisis Center (FCC) provides assistance to victims of domestic violence and their families, friends and care providers. Services include shelter, a 24-hour-a-day toll-free crisis line, walk-in counseling, accompaniment for medical care and legal proceedings, referrals, and support groups. All services are free of charge and confidential.

■ **SEXUAL ASSAULT VICTIM SERVICES**

**715-258-9575, Ext. 240**

<https://capservices.org/what-we-do/health-wellness-safety/fcc/savs/>

Education and crisis intervention services are provided to victims of sexual assault and their families.

## CARE MANAGEMENT

■ **ADVOCATES4U**

11053 N. Towne Square Rd., Mequon WI 53092

**877-739-2203 • info@irisadvocates4U.org**

■ **COMMUNITY CARE, INC.**

102 Grand Seasons Drive, Waupaca, WI 54981

**715-256-3400 • www.communitycareinc.org/**

■ **CONNECTIONS**

6737 W. Washington St. Suite 2275, West Allis WI 53214

**844-520-1712 • connections@llswis.org**

■ **CORPORATE GUARDIANS**

P.O. Box 117, Two Rivers, WI 54241

**920-553-8780**

Corporate Guardian's case management services provide as much or as little assistance as you need. They partner with an individual and/or their family to make sure they have access to services they need, that they are taking advantage of every benefit offered to them, and that they are safe and thriving in their environment. Corporate Guardians provides assistance navigating community services such as: Medicare, Medicaid, Family Care, IRIS, In-Home Care Agency selection, moves to supported settings, and more.

■ **GOOD PEOPLE**

**618-609-1620**

[justyna@goodpeople.us](mailto:justyna@goodpeople.us) • [info@goodpeople.us](mailto:info@goodpeople.us)

[www.goodpeople.us](http://www.goodpeople.us)

Provides live-in caregivers to enable person to stay in their home. Provides no cost, no obligation evaluation and assessment and place carefully chosen compatibility, and substitutes for caregiver's days off.

■ **INCLUSIA**

3349 Church St., Stevens Point, WI 54481

**877-622-6700**

Offers care management services to help eligible elder and adult with disabilities live independently at home or in their community through the Family Care Program.

■ **LAKELAND CARE, INC.**

N6654 Rolling Meadows Drive, Fond du Lac, WI 54937

**877-227-3335 • 920-906-5100**

[www.lakelandcareinc.com](http://www.lakelandcareinc.com)

Offers care management services to help eligible elders and adults with disabilities live independently – at home or in their community through the Family Care Program.

■ **MIDSTATE INDEPENDENT LIVING CHOICES**

3262 Church St., Stevens Point WI 54481

**715-344-4210**

[milc@milc-inc.org](mailto:milc@milc-inc.org)

■ **OASIS SENIOR ADVISORS**

Finding and understanding senior living options can be overwhelming and confusing. Oasis Senior Advisors is here to help. Our advisors assist seniors and families to find the senior living solution that is the right fit. They will be with you every step of the way to make the process simple and easy. Best of all there is never a cost for our services.

Your local Oasis Senior Living Advisor is Matt Metoxen, Certified Senior Advisor (CSA) **920-600-9797**

[MMetoxen@your.oasisadvisor.com](mailto:MMetoxen@your.oasisadvisor.com)

■ **TMG**

1 S. Pinckney St., Suite 320, Madison WI 53703

**844-864-8987**

[info@tmgwisconsin.com](mailto:info@tmgwisconsin.com)

## CAREGIVER SUPPORT

*See RESPITE, SUPPORT GROUPS*

■ **ALZHEIMER'S NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM (AFCSPP)**

Waupaca County Department of Human Services - ADRC

811 Harding Street, Waupaca, WI 54981

**715-258-6400**

Specific programs towards caring for individuals with dementia.

**Dementia Care Specialist 715-258-6400**

Provides support to individuals with dementia and their caregivers in order to ensure the highest quality of life possible while living at home.

- **FAMILY CAREGIVER ALLIANCE**  
**800-445-8106**  
<https://www.caregiver.org>
- **FOX VALLEY MEMORY PROJECT**  
**920-225-1711**  
[info@foxvalleymemoryproject.org](mailto:info@foxvalleymemoryproject.org)  
 Fox Valley Memory Project works to create dementia-friendly communities where the fear and isolation often associated with dementia are eased by connecting people with one another and with resources to live well with dementia.  
 1800 Appleton Road Menasha, WI 54952
- **LUTHERAN SOCIAL SERVICES OF WISCONSIN AND UPPER MICHIGAN**  
 3003 A North Richmond Street, Appleton, WI 54911  
**920-730-1326**  
<https://www.lsswis.org/Locations/Appleton-MainOffice.htm>  
 Offers support, expertise, resources and hope for older adults suffering from a variety of issues. Individual, couple and family counseling services available. Rates based on a sliding-fee donation scale.
- **POWERFUL TOOLS FOR CAREGIVING**  
**Contact person:** Deb Brunner  
**715-252-3892**  
 Call to sign up for our 6-week Power Tools for Caregivers program or for more information. If you need respite care or supervision for your loved one so that you can attend the program, ask us during sign-up.
- **RCI REACH, ROSALYNN CARTER INSTITUTE FOR CAREGIVING @ MOSAIC FAMILY HEALTH**  
 Valley Memory Project Mosaic Family Health  
 229 S. Morrison Street,  
 Appleton, WI 54911  
**920-997-8407**  
<https://www.foxvalleymemoryproject.org/in-home-coaching/>
- **TODAY'S CAREGIVER MAGAZINE**  
[www.caregiver.com](http://www.caregiver.com)
- **WELL BADGER RESOURCE CENTER**  
**1-800-642-7837 (phone)**  
**608-360-9328 (text)**  
**help@wellbadger.org (email)**  
**https://www.wellbadger.org/s/?language=en\_US**  
 Well Badger Resource Center is your one-stop connection to community, social, health, and government programs

- a place to find what you need, when you need it. Well Badger offers help in two ways: 1) through connecting one-on-one with one of our certified I&R (Information & Referral) Specialists, who can listen to your situation, suggest programs that will best fit your needs, and follow up with you, and 2) an online directory of over 4,000 services, programs, and resources in all 72 Wisconsin counties.

- **WAUPACA COUNTY DEPARTMENT OF HUMAN SERVICES - ADRC**  
 811 Harding St, Waupaca, WI 54981  
**715-258-6400**  
[https://www.waupacacounty-wi.gov/departments/health\\_and\\_human\\_services/aging\\_and\\_disability\\_resources/index.php](https://www.waupacacounty-wi.gov/departments/health_and_human_services/aging_and_disability_resources/index.php)  
 Connects older adults, their families and caregivers with much needed information, services and programs in the community. Even if an older family member lives outside of the county or state, the ADRC will help families access the services and partnering agencies needed. The ADRC also publishes quarterly newsletters called The ADRC Connection which is full of local resources.
- **WISCONSIN FAMILY CAREGIVER SUPPORT**  
**www.wisconsinicaregiver.org**  
 Located in every county and tribe in the state, Wisconsin's Family Caregiver Support Programs provide information and assistance to help people better care for their loved ones – and themselves. Whether arranging for services (e.g., respite care, transportation, etc.) or helping families understand their options for care, Family Caregiver Support Programs give caregivers access to the information and services that can help them in the often rewarding – sometimes challenging – role of caregiver. Online training to help caregivers learn new skills to support themselves and loved ones is available and you can register at: <https://wisconsinicaregiver.trualta.com/login>

## CONSUMER INFORMATION AND PROTECTION

- **BETTER BUSINESS BUREAU**  
 Northeast Wisconsin Regional Office  
 10019 W Greenfield Ave, Milwaukee, WI 53214  
**414-847-6000**  
<https://www.bbb.org/us/wi>
- **CONSUMER CREDIT COMPLAINT HOTLINE**  
**855-411-2372**  
**TTY/TDD: 855-729-2372**  
<https://www.consumerfinance.gov/complaint/>



### ■ DISABILITY BENEFIT SPECIALIST

Waupaca County Department of Human Services - ADRC  
811 Harding St, Waupaca, WI 54981

**715-258-6400**

Serving people ages 18-59 years old.

**See also Benefit Assistance.**

### ■ DISABILITY FRAUD

Social Security Administration Office of Inspector General

**1-800-269-0271**

### ■ DEPARTMENT OF AGRICULTURE, TRADE & CONSUMER PROTECTION

**Bureau of Consumer Protection: 608-224-5012**

**<https://datcp.wi.gov/Pages/Homepage.aspx>**

**Wisconsin's No Call List: 800-382-1222**

**TTY: 1-866-290-4269**

**[nocal.wisconsin.gov](http://nocal.wisconsin.gov)**

### ■ ELDER BENEFIT SPECIALIST PROGRAM

Waupaca County Department of Human Services - ADRC  
811 Harding St, Waupaca, WI 54981

**715-258-6400**

An Elder Benefit Specialist is a person trained to help persons, age 60 and older, who are having a problem with their private or government benefits. Our specialists receive ongoing training and are monitored by attorneys knowledgeable in elder law.

### ■ IDENTITY THEFT

Federal Trade Commission

**1-877-438-4338**

**1-866-653-4261 (TTY)**

**<http://www.identitytheft.gov>**

The federal government's one-stop resource for identity theft victims. The site provides streamlined checklists and sample letters to guide you through the recovery process.

### ■ LANDLORD/TENANT ASSOCIATION

State of Wisconsin Consumer Protection Hotline

**Hotline: 1-800-422-7128 (phone)**

**TDD for hearing or speech assistance 608-224-5058**

**<https://datcp.wi.gov/Pages/Publications/LandlordTenantGuide.aspx>**

Many Wisconsin residents live in rental housing. It is important to both tenants and landlords that rules ensure that these rental transactions are conducted fairly. State law provides a legal framework for the relationship between landlords and tenants. Many disputes between landlords and tenants can be avoided if both parties understand their legal rights and responsibilities.

### ■ LONG-TERM CARE OMBUDSMAN PROGRAM

State of Wisconsin - Board on Aging & Long Term Care  
1402 Pankratz St, Suite 11, Madison, WI 53704

**1-800-815-0015**

**<https://www.dhs.wisconsin.gov/aging/ltcombud.htm>**

The Long Term Care Ombudsman Program provides advocacy services to persons age 60 and older who are consumers of Wisconsin long term care programs. The Ombudsman Program has, by law, the authority to have contact with any resident or tenant of a Wisconsin nursing home, Community Based Residential Facility (CBRF), Residential Care Apartment Complex (RCAC), Adult Family Home (AFH), or person served by the community Options Program or the Family Care/ Partnership/PACE program. Nineteen dedicated and skilled Ombudsmen serve residents of all of Wisconsin's 72 counties. Services are available at no charge, and all complaints are kept confidential, as per the direction of the individual voicing the concern. The services an Ombudsman offers are many and varied.

### ■ MEDICARE FRAUD

US Department of Health & Human Services

**<https://www.medicare.gov/basics/reporting-medicarefraud-and-abuse>**

**Original Medicare: 1-500-633-4227**

**Medicare Advantage or Drug Plan: 1-800-633-4227**

## SPECIAL NEEDS SUPPORT WEBSITES:

### ■ RENTERS RIGHTS FOR PEOPLE WITH DISABILITIES

<https://www.justgreatlawyers.com/renters-rights-and-housing-assistance-for-people-with-disabilities>

### ■ GUIDE TO REMODELING A HOME FOR ADULTS WITH SPECIAL NEEDS

<https://www.bigrentz.com/how-to-guides/home-modifications-young-adults-special-needs>

### ■ SPECIAL NEEDS CHECKLIST: HOW DISABILITY-FRIENDLY IS YOUR CITY?

<https://www.yourstoragefinder.com/special-needs-checklist-how-disability-friendly-is-your-city>

### ■ VOCATIONAL TRAINING FOR ADULTS WITH SPECIAL NEEDS

<https://www.vocationaltraininghq.com/best-vocational-training-programs-disabled/>

## ■ SOCIAL SECURITY FRAUD

Social Security Administration Office of Inspector General  
**1-800-269-0271**  
<https://www.ssa.gov/fraud/>

## ■ STATE OF WISCONSIN DEPARTMENT OF AGRICULTURE, TRADE & CONSUMER PROTECTION

**608-224-5058 TDD**  
1 Agriculture Dr. (PO Box 8911) Madison, WI 53708  
<https://datcp.wi.gov/Pages/Homepage.aspx#>  
Our mission is to partner with all the citizens of Wisconsin to grow the economy by promoting quality food, healthy plants and animals, sound use of land and water resources, and a fair marketplace.

## ■ WISCONSIN CONSUMER PROTECTION DIVISION

State of Wisconsin Consumer Protection Hotline  
**1-800-422-7128 (phone)**  
[DATCPHotline@wisconsin.gov \(email\)](mailto:DATCPHotline@wisconsin.gov)

## ■ WISCONSIN OFFICE OF THE COMMISSIONER OF INSURANCE

125 S Webster St, Madison, WI 53703  
**608-266-3585**  
<https://oci.wi.gov/pages/homepage.aspx>  
Provides current information regarding Wisconsin insurance policies. Regulates and enforces Wisconsin insurance laws.

## COUNSELING

### ■ ASPIRUS ST. MICHAEL'S BEHAVIORAL HEALTH

190 Grand Seasons Drive, Waupaca, WI 54981  
**715-258-8459**  
209 Prentice St N, Stevens Point, WI 54481  
**715-344-4611**  
Outpatient, mental health and AODA services.

### ■ ASPIRUS BEHAVIORAL HEALTH OUTPATIENT SERVICES

St. Elizabeth Hospital  
1531 S. Madison Street, Appleton, WI 54915  
**920-730-4411**  
Opioid Dependence Treatment Program  
**920-223-8570**  
Adult Outpatient and Inpatient Programs  
St. Elizabeth Hospital **920-738-2350**  
Behavioral Health Geriatric Services **920-223-3530**  
[www.affinityhealth.org](http://www.affinityhealth.org)

### ■ ASPIRUS BEHAVIORAL HEALTH PSYCHOLOGIST

Catherine Principe, PSYD • Specialties: Psychology  
Mercy Medical Center  
500 South Oakwood Rd, Oshkosh, WI 54904  
**920-223-0199**

Jagadeeswara Musunuru, MD  
Specialties: Psychiatry, Psychology, Geriatric Medicine  
Aspirus Medical Group at Ninth Avenue  
500 South Oakwood Rd, Oshkosh, WI 54904  
**920-233-8570**

Sheryl Graeber, LCSW, SAC, ICSW • Specialties: Psychology  
Aspirus Medical Group at Ninth Avenue  
2700 West 9th Ave #102, Oshkosh, WI 54904

### ■ ASPIRUS-MINISTRY BEHAVIORAL HEALTH/ SUBSTANCE ABUSE (Counseling ONLY)

190 Grand Seasons Drive, Waupaca, WI 54981  
**715- 295-5300**

### ■ ASPIRUS-MINISTRY BEHAVIORAL HEALTH AT ST MICHAELS (Outpatient/ Residential)

201 Prentice Street N., Stevens Point, WI 54481  
**715-344-4611**

### ■ CATHOLIC CHARITIES

N2845 Shadow Road, Waupaca, WI 54981  
**715-258-2088**  
<https://smm-waupaca.org>  
Counseling for adults, children, families, and couples regardless of religious background, race or nationality. Fee paid by insurance, Medicaid or Medicare sliding fee scale.

### ■ CHRISTIAN FAMILY COUNSELING

1049 N. Lynndale Drive, Appleton, WI 54914  
**920-731-9798**

### ■ HELPING OTHERS PREVENT AND EDUCATION ABOUT SUICIDE (HOPES)

National Suicide Prevention Lifeline **988**  
**For TTY Users: Use your preferred relay service or dial 711 then 988.**  
[988lifeline.org](http://988lifeline.org)

### ■ NAMI FOX VALLEY INC

**Appleton:** 211 E. Franklin Street, Appleton, WI 54911  
**920-954-1550**  
**Waupaca:** 815 W. Fulton Street, Suite 6,  
Waupaca, WI 54981  
**920-954-1550** (by appointment only)  
[www.namifoxvalley.org](http://www.namifoxvalley.org)  
Provides advocacy, education and support to persons with brain disorders and mental illness

■ **PARTNERSHIP COMMUNITY HEALTH CENTER**  
825 W. Fulton Street, Waupaca, WI 54981  
**920-731-7445 • [www.partnershipchc.org](http://www.partnershipchc.org)**  
Providing dental care for you. Always accepting new patients. Sliding fee available. No insurance? We can help. BadgerCare+ & most insurances accepted.

■ **PROJECT WISHOPE**  
200 N Main Street, Waupaca, WI 54981  
**844-947-4673 • <https://www.wishope.org/>**  
Wisconsin Behavioral Health Resources  
**OUR MISSION:** At WisHope it is our mission to provide resources, education, and support to Wisconsin communities and individuals impacted by addiction and mental health. **OUR VISION:** Our vision is to inspire communities and individuals into taking action by providing them the tools, support, and resources needed to make change within their community. We do this through education, planning, and support.

■ **SEXUAL ASSAULT CRISIS CENTER**  
17 Park Place, Suite 400, Appleton, WI 54914  
**920-733-8119 • 800-722-7797**

■ **THE SAMARITAN COUNSELING CENTER**  
**Menasha:** 1205 Province Terrace Menasha, WI 54952  
**920-886-9319**  
**New London:** 709 W. Pine Street, New London, WI 54961  
**920-982-7863**  
**Oshkosh:** 110 Church Avenue, Oshkosh, WI 54901  
**920-235-1678**  
**[www.samaritan-counseling.com](http://www.samaritan-counseling.com)**

■ **THEDACARE BEHAVIORAL HEALTH - MENASHA**  
1095 Midway Road, Menasha, WI 54952  
**920-720-2300**

■ **THEDACARE BEHAVIORAL HEALTH - WAUPACA**  
(Counseling ONLY)  
902 Riverside Drive, Suite 204, Waupaca, WI 54981  
**715-720-2300**  
**[www.thedacare.org](http://www.thedacare.org)**

■ **WAUPACA COUNTY DEPARTMENT OF HUMAN SERVICES – COMMUNITY BEHAVIORAL HEALTH PSYCHIATRIC & COUNSELING SERVICES**  
811 Harding Street, Waupaca, WI 54981  
**715-258-6304**

■ **WAUPACA COUNTY SURVIVORS OF SUICIDE SUPPORT GROUP**  
Crystal River Inn, E1369 Rural Road, Waupaca, WI 54981  
**715-258-5333 • Email: [crystalriverbb@gmail.com](mailto:crystalriverbb@gmail.com)**  
Meet other survivors, share your experience, or just listen

as other share. Our group is open to anyone 17 and older. 3rd Thursday of the month, 6:00 pm to 8:00 pm

## CRISIS HOTLINE

■ **WAUPACA COUNTY MENTAL HEALTH CRISIS**  
24-HOUR EMERGENCY **800-719-4418**

■ **SUICIDE PREVENTION HOTLINE**  
**988 or 1-800-985-5990**

## DENTAL

■ **AFFORDABLE DENTURES**  
1800 W. Mason Street, Unit C, Green Bay, WI 54303  
**920-499-7159**  
**[www.affordabledentures.com](http://www.affordabledentures.com)**

■ **DONATED DENTAL SERVICES**  
With locations statewide.  
**1-888-338-6852**  
**<https://www.wda.org/wda-foundation/programs#DDS>**

The mission of the WDA Foundation's Donated Dental Services (DDS) program is to help bring needed dental care to Wisconsin residents who are unable to afford treatment because of a limited income that is clearly linked to a permanent disability or advanced age (65 and older). This program is by application only. Eligibility is determined based on a completed written application and phone interview by the DDS referral coordinator. Donated Dental Services is unable to provide emergency oral treatment. If you are in pain, please call your dentist or nearest dental clinic. During the interview process, the applicant will be asked questions pertaining to income, expenses and other pertinent factors to determine financial need as well as services required. Receipt of a written application by the DDS program does NOT guarantee treatment. The DDS program receives a substantial number of applications each year and as a charitable program, the availability of volunteer dentists and funding are limited. When a patient is accepted into the program, he/she is put on a waiting list until a participating volunteer dentist becomes available - this can be several months to a year or longer. The number of individuals on the waiting list varies by county. Volunteer dentists decide for themselves to formally accept an individual based on a face-to-face meeting to assess dental needs. The DDS program does not provide lifetime dental care. The dentists do not donate routine cleanings or examinations after the initial treatment plan is complete. All decisions of the DDS program are final.



### ■ **FAMILIA DENTAL AND VIVID SMILES**

Familia Dental is A dental practice with the focus on making trips to the dentist easier, accessible and more affordable to everyone. It accepts Medicaid, most insurance plans, and offers a discount to uninsured residents.

Familia Dental Green Bay West Office:  
2280 W Mason St, Green Bay, WI 54303  
[920-321-3501](tel:920-321-3501)

Hours: Mon-Fri 9am-6pm, Sat 9am-4pm

<https://www.famliadental.com/>  
<https://www.facebook.com/famliadental/>

Familia Dental Green Bay East office:  
1931 Main St, Green Bay, WI 54302  
[920-499-2770](tel:920-499-2770)

Hours: Mon-Fri 9am-6pm, Sat 9am-4pm

### ■ **FAMILY HEALTH MEDICAL & DENTAL CENTER/LA CLINICA**

400 S. Townline Road, Wautoma, WI 54982  
[920-787-5514](tel:920-787-5514)

[www.famhealth.com](http://www.famhealth.com)

A community and migrant health center that provides primary medical and dental services to the area's underserved population. All people, all ages needing care are welcome - we are not limited to who we can serve. We accept Medical Assistance patients and have fees based on income for those without insurance.

### ■ **FOX VALLEY TECHNICAL COLLEGE**

Dental Hygienist Student Clinic  
[920-735-4884](tel:920-735-4884)

Offering cleanings, which includes x-rays and fluoride treatments from September to the end of April. Will mail records, x-rays to a dentist. Does not take any insurance. Pricing: Children 12 and under: \$20, adults age 13-54: \$30, Seniors age 55+: \$20.

### ■ **MARQUETTE DENTURE PROGRAM**

1801 W. Wisconsin Avenue, Milwaukee, WI 53201  
[414-288-6508](tel:414-288-6508)

The Marquette University School of Dentistry is recruiting for its annual complete denture-education program. The program provides 50 eligible patients with a new set of complete dentures for free. Interested participants should need a new set because of age, wear, lost or broken set, or due to loss of fit over time. Each participant is expected to attend screening appointment and then seven (7) weekly. Each visit will be approximately three (3) hours long. Participants MUST attend ALL sessions. Screenings for potential patients will begin immediately at the Marquette University School of Dentistry located at 1801 W. Wisconsin Avenue, Milwaukee. Each potential participant must pay for an x-ray (\$20) due at the time of the screening.

### ■ **MARSHFIELD DENTAL CENTER**

1307 N. Saint Joseph's Avenue, Marshfield, WI 54449  
[715-221-5600](tel:715-221-5600)

Monday - Friday, 8am. - 5pm

Serves all patients regardless of ability to pay or insurance status. Those who lack dental care are priority.

### ■ **PARTNERSHIP COMMUNITY HEALTH CENTER DENTAL CARE**

825 W. Fulton Street, Waupaca, WI 54981  
[920-731-7445](tel:920-731-7445)

[www.partnershipchc.org](http://www.partnershipchc.org)

Everyone is Welcome! Always accepting new patients. Sliding fee available. BadgerCare and most private insurances accepted! No Insurance? We can help!

### ■ **STEVENS POINT DENTAL CENTER PART OF FAMILY HEALTH LA CLINICA**

3504 E. Maria Drive, Stevens Point, WI 54481  
[715-997-9802](tel:715-997-9802)

Services are provided for recipients of Medical Assistance, BadgerCare, Uninsured and private insurances for Waupaca County residents and some neighboring counties.

### ■ **WISCONSIN DENTAL ASSOCIATION (WDA)**

6737 W. Washington Street, Suite 2360,  
West Allis, WI 53214

[414-276-4520](tel:414-276-4520) • [www.wda.org](http://www.wda.org)

Call for Reduced-rate dental clinics through the state

## DISABILITY RESOURCES

*See ADAPTIVE & Medical Equipment*

### ■ **LARSEN-WINCHESTER LIONS – LOAN LOCKER**

Medical Equipment Loan Locker

[920-427-3244](tel:920-427-3244)

<https://e-clubhouse.org/sites/larsenwinchester/index.php>

Call or Check out website for hours they are open. They do not have an address to their building. They are located in the town of Larsen, two buildings behind Clayton Town Hall and Fire Department Building next to Trailhead Park.

**Ramp Building Program**-25 miles radius of Larsen  
[920-427-3236](tel:920-427-3236)

Other areas--check with your local Lions Club to see if they offer ramp building program. Look up local chapter on Facebook or type in your chapter name in the search bar for contact information to see if they build ramps.

### ■ MARION LIONS CLUB MEDICAL

Equipment available for use for people living in the School District of Marion.

Alluminum ramps installed for Marion residents.

Contacts: Jeff Keller **715-250-2642**

Jim Jueds **715-853-5570**

Harry Schmidt **715-754-5561**

### ■ MEDICAL ASSISTANCE PURCHASE PLAN (MAPP)

Waupaca County Department of Health & Human Services

811 Harding Street, Waupaca, WI 54981

**888-256-4563**

For individuals with disabilities who have some type of employment. Contact the Economic Support Call Center for economic and employment support.

### ■ OPTIONS FOR INDEPENDENT LIVING

Contact Us:

Options Green Bay office is staffed during listed hours.

Our Fox Valley Office has limited staff. Phone during regular hours, office visits by appointment only.

Hours of Operation - Monday through Friday: 8:00 AM - 4:30 PM

#### **Green Bay Office:**

555 Country Club Road, Green Bay, Wisconsin 54313

**Phone: 920-490-0500 Toll-Free: 888-465-1515**

**Fax: 920-490-0700**

#### **Fox Valley Office:**

2331 E Lourdes Drive, Room 208,

Appleton, Wisconsin 54914

**Phone: 920-997-9999 (John) or**

**920-882-9309 (Alyson)**

**Fax: 920-490-0700**

**www.optionsil.com**

Committed to empowering people with disabilities to lead independent and productive lives by providing advocacy, peer support, information and referral, independent living skills training and community education.

### ■ SPECIAL OLYMPICS INC

Region 4 Athletic Director Megan Quandt

**mquandt@SpecialOlympicsWisconsin.org**

Brytt Bieseimeier Director of Development

**bbieseimeier@specialolympicswisconsin.org**

Special Events Coordinator Jared Porter

**jporter@specialolympicswisconsin.org**

W5361 CTY KK, Ste. D, Appleton, WI 54915

**920-659-5911 • 920-731-3691**

Office Hours:

Mon. 8:00 a.m. - 4:30 p.m.

Tues. 8:00 a.m. - 4:30 p.m.

Wed. 8:00 a.m. - 4:30 p.m.

Thurs. 8:00 a.m. - 4:30 p.m.

Fri. 8:00 a.m. - 4:30 p.m.

**www.specialolympics.org**

Athletes with intellectual disabilities compete

### ■ WAUPACA COUNTY DEPARTMENT OF HUMAN SERVICES AGING & DISABILITY RESOURCE CENTER

811 Harding Street, Waupaca, WI54981

**715-258-6400 • www.co.waupaca.wi.us**

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly welcoming places where anyone -- individuals, concerned families or friends, or professionals working with issues related to aging or disabilities -- can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

### ■ WAUPACA COUNTY ARC – FOR DEVELOPMENTALLY DISABLED INDIVIDUALS

45 20th St Clintonville, WI 54929-1101

**Phone: 715-823-2823**

**email: Cindymcarrick@gmail.com**

### ■ WELL BADGER RESOURCE CENTER

**800-642-7837** (24/7, 365 days a year)

*(During business hours, line is answered by parent specialists who have children with special needs).*

**wellbadger.org**

Does your child, ages 0-21, have special needs? Do you have questions and don't know where to get answers? We provide specialized information and referral services in the following areas: financial assistance, early intervention, advocacy, support groups, medical/health counseling, transportation and assistive technology.

## RESOURCES FOR THE DEVELOPMENTALLY DISABLED

### ■ THE ARC – WISCONSIN DISABILITY ASSOCIATION **arcwi.org**

Information about the history and current goals of the association.

■ **AUTISM SOCIETY OF WISCONSIN**

1477 Kenwood Drive, Menasha, WI 54952  
**920-558-4602 • Toll Free: 888-428-8476**  
**www.asw4autism.org**

Provides information and links regarding autism.

■ **BRAIN INJURY ASSOCIATION OF WISCONSIN**

**262-790-9660 • 800-882-9298 (toll free)**  
**www.biaw.org**

No brain injury is too mild to ignore or too severe to lose hope.

■ **COVEY**

1930 Algoma Boulevard, Oshkosh, WI 54901  
**920-424-4071**

**https://cpfamilynetwork.org**

A non-profit organization serving Wisconsin's greater Fox Valley, Covey is committed to empowering individuals with disabilities and their families. Since 1954, we have used our knowledge, compassion, and caring nature to help our clients achieve their highest potential.

Our care is customized to each individual. We work carefully and creatively with our clients to determine what environment and activities are best for their needs. We are flexible and accommodate in-home care as well as out-of-home care in our respite house. Through creative and interactive skill building programs, education, and volunteering, we empower clients ages 18-64 to discover their passions, pursue their dreams, and truly believe that the sky's the limit!

■ **DISABILITY RIGHTS WISCONSIN**

1502 W. Broadway Ste 201, Madison, WI 53713  
**800-928-8778**

**www.disabilityrightswi.org**

Disability Rights Wisconsin (DRW) serves people with disabilities who are residents of Wisconsin. We serve people with disabilities of all ages, including (but not limited to) people with intellectual or developmental disabilities, people with mental illness, people with physical or sensory disabilities, and people with traumatic brain injury.

How we can help you will depend on the type of issue and whether or not you are eligible for our services. To learn more about DRW programs and eligibility, go to our webpage and click on How We Can Help.

Disability Rights Wisconsin respects the cultural values and personal choices of all those seeking our services. We value diversity and inclusion in all aspects of our agency's operations. Regardless of your race, ethnicity, legal status, sexual orientation, or gender identity, we are here to help.

■ **DOWN SYNDROME ASSOCIATION OF WISCONSIN**

11709 W. Cleveland Avenue, Suite 2, West Allis, WI 53227  
**414-327-3729 • 866-327-DSAW (3729)**

**Email: info@dsaw.org • www.dsaw.org**

The Down Syndrome Association of Wisconsin's mission is to provide support to Wisconsin families and individuals with Down syndrome and related disabilities through awareness, education, information, programs, services, and the exchange of ideas and experiences. We promote the value of those with Down syndrome in our lives and our communities. We continually strive toward full acceptance, full access, full potential and a full life to make Wisconsin the best supported state for people with Down syndrome and their loved ones.

■ **INDEPENDENCE FIRST**

**Main office: 414-291-7520**

**www.independencefirst.org**

Covers current disability laws on accessibility, education, housing, etc. and tells you how to protect your rights.

■ **SOCIAL SECURITY**

**877-694-5495**

**www.ssa.gov**

Good information on disability benefits.

■ **WAISMAN CENTER - MADISON**

**800-532-3321 • 608-263-3301**

**www.waisman.wisc.edu**

Specialty clinics in conjunction with the University of Wisconsin Hospital for those with developmental disabilities. This site is also helpful for those with severe and multiple disabilities. The Waisman Center is very involved with research.

■ **WISCONSIN BOARD FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES**

**608-266-7826 • 888-332-1677**

**TTY/TDD: 608-266-6660**

**www.wi-bpdd.org**

Provides information on advocacy and legislative issues important to those with developmental disabilities. Click on "Links" at the top of the page and you will find connections to many other interesting sites. BPDD also created a way for people to be informed of upcoming legislative issues and gives recommendations on how to respond to legislators.

■ **WISCONSIN DEPARTMENT OF HEALTH SERVICES - BUREAU OF LONG-TERM SUPPORT, DEVELOPMENTAL DISABILITIES SECTION**

**www.dhs.wisconsin.gov/long-term-care-support.htm**

Links to all services available to Wisconsin residents.



## EMPLOYMENT: ELDER & DISABLED

- **DIVISION OF VOCATIONAL REHABILITATION (DVR)**  
1802 Appleton Road, Menasha, WI 54952  
**920-930-6736 (Voice) 866-223-5539 (TTY)**  
**877-367-1105 (Toll Free) 920-832-2838 (FAX)**  
<https://dwd.wisconsin.gov/dvr/>
- **GOODWILL INDUSTRIES OF NORTH CENTRAL WI INC**  
805 W. Fulton Street, Waupaca, WI 54981  
**715-942-0574**  
Helps persons with disabilities and other barriers to employment. Programs create jobs, offer training, and match assistive technology. Addresses education and developmental or diversity issues.
- **SENIOR SERVICE PROGRAM**  
**920-468-1161** (WI telecommunications Relay 711)  
<https://www.curativeconnections.org/>  
Provides job training for low-income persons who are age 55 or older.
- **VETERANS EMPLOYMENT SERVICES**  
**Menasha Job Center:**  
1802 Appleton Road, Menasha, WI 54942  
**920-997-3272 • 920-832-2756 (TTY)**
- **WISCONSIN JOB CENTER**  
foxvalleyjobcenters@dwd.wisconsin.gov  
**920-404-6801**  
  
Fox Cities Job Center  
1802 Appleton Rd, Menasha, WI  
**920-997-3272 • TDD/TTY: 711**

## EXTERMINATION

- **BATZNER PEST CONTROL – COMMERCIAL PEST CONTROL SOLUTIONS**  
**1-800-878-2110**  
[www.batzner.com](http://www.batzner.com)  
Doug Christiansen  
**(262) 787-8719**  
[dougcbatzner.com](mailto:dougcbatzner.com)  
The Batzner bed bug team focuses specifically on the identification and treatment of bed bugs. Experience quick response times along with multiple inspection and treatment options. Property managers, hospitality, educational and medical facilities use our services on a regular basis for proactive bed bug management. Serving Wisconsin with locations in Metro Milwaukee, Dane County and Fox Valley areas. Our service professionals live locally to the areas they service.

## FINANCIAL ASSISTANCE

- **COMPASSIONATE CONNECTIONS**  
Serves the Clintonville area.  
<https://www.compassionateconnect.com/>  
Essential Programs include: "Car and Loan Repair Program", "Emergency Relief Fund", "House Repair Program", "A New Day Clothing Resource", and "Nutritional Mission".  
Let's Connect! 26 10th Street Clintonville WI  
[help@compassionateconnect.com](mailto:help@compassionateconnect.com)  
**715-460-3517**  
Hours: Monday - Thursday: 10am - 4pm; Friday: By appointment only; Saturday + Sunday: CLOSED
- **COMMUNITY OPTIONS PROGRAM/FAMILY CARE**  
Waupaca County Department of Human Services  
**715-258-6400**  
Community Options help people who need long-term care to stay in their own homes and communities. If you need services to remain in your home, are being admitted to a Community Based Residential Facility (CBRF) or are already in a nursing facility and want to return home, you can request an assessment at no cost to you. The assessment determines the feasibility of remaining home by taking into account capabilities, special needs and the availability of caregivers to help.
- **EMERGENCY ASSISTANCE: FORWARD SERVICE CORP**  
101 Tower Rd, Waupaca, WI 54981  
**715-802-6281**  
Services available in Waupaca County include: Emergency Assistance • FSET (Whether you call them food stamps, food share • SNAP or • QUEST card – they all qualify you for the FSET program. It's free, it works, and it can help you get a job that works for you and your family. Our dedicated team can help you plan your career, learn new skills, get the transportation, and much more.), Wisconsin Works (Having a great career is an important part of being a strong parent, but there's a lot more. Our caring team is here to provide one-on-one case management for job-seeking parents. This includes everything from securing childcare to getting the training and support network needed to thrive.) • WETAP (You shouldn't have to pass up on your dreams because you can't find a way to get there. WETAP is here to help. This program provides no-interest vehicle repair and purchase loans across our service area.), and Upward Bound (This is life-changing. At school, you'll have access to tutoring and support. During the summer, you'll get the chance to experience college life by living on a college campus and taking classes. Throughout it all, you'll make friends and gain experiences that will ensure your success after high school).

## ■ ENERGY SERVICES FOR WAUPACA COUNTY

1300 Royalton Street, Waupaca, WI 54981

**715-258-6820 • 1-800-506-5596**

**[www.homeenergyplus.wi.gov](http://www.homeenergyplus.wi.gov)**

Energy Services is a program that provides assistance for heating bills, electric costs and energy crisis situations that Waupaca residents face. The agency will make a one-time cash grant payment during the heating season which runs from October 1-May 15. The total amount of the heating bill assistance provided and the benefit will vary depending on a variety of factors, including the household's total income, size, and overall heating costs and expenses.

## ■ FEMA PROGRAM

Individual Assistance can include grants to help pay for temporary housing, home repairs and other disaster-related expenses not covered by insurance or other aid programs. Low-interest disaster loans from the U.S. Small Business Administration (SBA) will also be available to cover residential and business losses not fully compensated by insurance. Grants do not have to be repaid, but loans from the SBA must be repaid. For small businesses only, SBA offers Economic Injury Disaster Loans (EIDL) to help meet working capital needs caused by the disaster.

**1-800-621-FEMA (3362) or TTY 711**

**[www.fema.gov](http://www.fema.gov)**

### Affordable Connectivity Program

**<https://www.affordableconnectivity.gov/>**

What are the program benefits?

Service discount up to \$30/month

Service discount up to \$75/month on qualifying Tribal lands

Device discount up to \$100 for a laptop, tablet, or desktop computer (with a co-payment of more than \$10 but less than \$50) Only one monthly service discount and one device discount is allowed per household. Not every internet company offers device discounts.

How can I qualify?

You, or your child or dependent are enrolled in government programs like Medicaid, SNAP, WIC, or others, or,

Based on your household income

Learn more about how to qualify.

How do I sign up for the program?

1. Apply

You can apply online, by mail, or by contacting your current internet company. Learn more about how to apply.

2. Get internet

Contact an internet company to get your benefit.

You may be able to get free internet through a separate non-FCC initiative. Visit [whitehouse.gov/getinternet](http://whitehouse.gov/getinternet) to learn more.

Linking to this initiative does not imply FCC endorsement of any particular participating provider.

## ■ FOUNDATIONS FOR LIVING

1421 Churchill Street, Waupaca, WI 54981

**715-942-2725 • Fax: 715-942-2727**

**[fflwaupaca.org](http://fflwaupaca.org)**

Hours of operation Monday through Friday 9 am - 4 pm, but appointments for services preferred. Please call or visit our website to make an appointment.

Office closed on Fridays during the summer months

- June 1 to August 31. A non-profit ministry offering emergency overnight shelter, residential and non-residential transitional living housing, a Community Clothes Closet, some furniture, a Share and Care closet with non-food essential household goods for people in need, financial assistance through Salvation Army, St. Vincent de Paul, and the Veterans Assistance Foundation, educational opportunities and support so that people in Waupaca County can be healthy in mind, body, and spirit, living independent and productive lives to the best of their ability.

• **HOMETOWN** - Alliant Utility customer - income eligibility requirements. Grant to apply to utility bill up to \$400.00.

Funds are limited and based on availability.

**[www.alliantenergy.com/BillPayOptions/](http://www.alliantenergy.com/BillPayOptions/)**

**AssistanceandFinancing/HometownCareEnergyFund**

• **KEEP WISCONSIN WARM** - One-time grant of up to \$700 to assist with heating costs and some electric. Funds are limited and based on availability.

**800-891-WARM (9276) • [www.kwwf.org](http://www.kwwf.org)**

## ■ FINANCIAL AND DEBT SOLUTIONS SERVICES

### A PROGRAM OF GOODWILL NCW

1800 Appleton Rd Menasha, WI 54952

1-800-366-8161

Financial and Debt Solutions Services

**[financialsolutions@goodwillncw.org](mailto:financialsolutions@goodwillncw.org)**

Financial and Debt Solutions Services is a program designed to help people find peace of mind and self-sufficiency through financial planning, education and counseling. Financial and Debt Solutions Services provides services such as debt management plans, educational workshops, individual and family financial/budget/credit counseling, and long-term assistance.

**<https://www.goodwillncw.org/financial-and-debtsolutions/>**

Goodwill NCW offers financial and debt solutions, including personal counseling, tailored to your situation on a variety of financial matters:

- Overwhelming debt • Practical budgeting
- Bankruptcy counseling • Buying a home
- Student loan debt

Our financial counselors also can help you in recovering from job loss or divorce, understanding your credit score or dealing with the unexpected of life. Financial wellness is a journey. You are not alone. We can help you achieve your goals and dreams.

■ **GOVERNMENT BENEFITS**

<https://www.benefits.gov/>

Free Web site to find government benefit and assistance programs you may be eligible to receive.

■ **HOME ACCESSIBILITY ASSISTANCE LOAN PROGRAM  
OPTIONS FOR INDEPENDENT LIVING**

Home Program Coordinator

555 Country Club Road, P.O. Box 11967

Green Bay, WI 54307-11967

**888-465-1515, Ext. 122 • [www.optionsil.com](http://www.optionsil.com)**

*For more information, contact Steve LaFrombois:*

*[SteveL@optionsil.org](mailto:SteveL@optionsil.org)*

Program provides deferred payment no interest loans to low- and moderate-income level persons with disabilities for the purpose of making accessibility modifications and general home repairs to their owner-occupied home. The loan must be paid when the property is sold, transferred or ceases to be the borrower's principle place of residence. Types of projects eligible to receive a grant include ramp construction, bathroom, kitchen and bedroom modifications and additions. Must meet criteria for eligibility.

■ **HOUSING REHABILITATION PROGRAM**

CAP Services

**For information or application: 715-343-7146**

Low interest repair loan to income-eligible homeowners deferred to sale of home. Funds available for repair or replacement of things like roof, windows, furnace, well, septic, etc. Not for mobile homes.

■ **LEAVEN**

1475 Opportunity Way, Menasha, WI 54952

**920-738-9635 • [www.leavenfoxcities.org](http://www.leavenfoxcities.org)**

Provides emergency financial assistance on a short-term basis to needy persons who do not qualify for or whose needs cannot be met by existing agencies. Available to people in Outagamie (including all city of New London residents), Calumet and Northwest Winnebago Counties.

■ **LIFELINE AND LINK-UP PUBLIC ASSISTANCE PROGRAMS**

Lifeline offers qualified, low-income customer's discounts on their basic monthly telephone bills either land line or wireless. Contact your local telephone provider for more information and tell them you would like to apply for this type of assistance.

**<https://www.fcc.gov/lifeline-consumers>**

■ **LIHWAP (LOW INCOME HOUSEHOLD  
WATER ASSISTANCE PROGRAM)**

**1-800-506-5596 • <https://energybenefit.wi.gov/>**

The Wisconsin Department of Administration (DOA), Division of Energy and Housing, and Community

Resources (DEHCR), is introducing the Low Income Household Water Assistance Program (LIHWAP). LIHWAP is designed to provide direct financial assistance to reduce arrearages charged to eligible drinking water and wastewater utility customers. Eligible households will be required to first complete an application. Please call or complete an application online.

■ **LUTHERAN SOCIAL SERVICE (LSS) FINANCIAL COUNSELING:  
888-577-2227**

**[lssfinancialcounseling@lssmn.org](mailto:lssfinancialcounseling@lssmn.org)**

**[www.conquyourdebt.org](http://www.conquyourdebt.org)**

***LSS is a non-denominational, non-profit certified by the NFCC to provide counseling services:***

- Free Budget and Credit Counseling
- Debt Management Plans
- Required Bankruptcy Pre-Filing Counseling and Bankruptcy Pre-Discharge Education
- Credit Report Reviews
- Access by Phone, internet and In-Person (in Superior)

■ **NATIONAL FOUNDATION FOR CREDIT COUNSELING  
800-388-2227 • [www.nfcc.org](http://www.nfcc.org)**

■ **PAN FOUNDATION**

**[panfoundation.org/index.php/en](http://panfoundation.org/index.php/en)**

Our Mission: To help underinsured people with life-threatening, chronic and rare diseases get the medications and treatments they need by assisting with their out-of-pocket costs and advocating for improved access and affordability. The PAN Foundation is an independent, national 501 (c)(3) organization dedicated to helping federally and commercially insured people living with life-threatening, chronic and rare diseases with the out-of-pocket costs for their prescribed medications.

■ **PROPERTY TAX DEFERRAL LOAN PROGRAM**

**For application: 800-755-7835**

If you are age 65 or older, own your own home in Wisconsin, have an annual household income below \$20,000 and meet other qualifications, you may apply to Wisconsin Housing and Economic Development Authority (WHEDA) for a loan to pay your property taxes. The loan principle and interest does not have to be repaid until you transfer ownership of your property or you no longer live in it. Only available from Jan. 1 to June 30. Maximum amount allowable is \$2,500 per year. Can apply annually, however, total deferral amount cannot exceed 50% of home's value as assessed on current property tax bill. Interest rate is subject to annual changes and is set Oct. 15 of each year.



■ **QLINK WIRELESS**

**1-855-754-6543**

**<https://qlinkwireless.com/>**

Lifeline is a federally funded government program that provides millions of Americans with FREE wireless service every month. Through this program, Q Link Wireless provides FREE Talk & Text plus Data to eligible Americans - keeping them connected to the world. UNLIMITED Data, Talk, Text & New Tablet is a limited-time offer, brought to you by the Emergency Broadband Benefit program. You can qualify if you are unemployed or participate in government benefit programs. Bring your own phone. Keep your own number. No contract, no monthly bills and no fees. Call for more information – our hours are Monday through Friday 8 am – 8 pm EST and Saturday through Sunday 9 am – 6 pm EST.

■ **RURAL HOUSING INC.**

**608-238-3448 • 888-400-5974**

**<https://www.wisconsinruralhousing.org>**

Limited amount of Wisconsin Housing and Economic Development Authority (WHEDA) funding available to fix broken pipes, pumps, hot water heaters, etc. To be eligible the client must be elder or disabled. Funding is limited, therefore, aid is not always available.

■ **SALVATION ARMY**

301 E Beacon Ave New London, WI 54961

**920-538-3249**

1421 Churchill St Waupaca, WI 54981

**715-942-2725**

417 Algoma Blvd (PO Box 233) Oshkosh, WI 54901

**920-232-7660**

130 E North St Appleton, WI 54911

**920-734-3324**

Limited vouchers for emergency situations such as: shelter, rent, utilities, food, emergency prescriptions, etc. Funds are limited and there is a maximum amount for each category each year. Call for hours and information.

■ **ST. VINCENT DE PAUL OF APPLETON, INC**

1924 W. College Avenue, Appleton, WI 54914

**920-739-1679 Ext.3**

**[www.svdpappleton.org](http://www.svdpappleton.org)**

Appleton office will forward client information to the local contact person. St. Vincent de Paul is a Catholic church based charity but clients do not have to be Catholic to benefit. They are able to help with crisis funds for living and medical expenses, rent, gas vouchers, utility bills, etc. in emergency situations.

■ **TELECOMMUNICATIONS EQUIPMENT PURCHASE PROGRAM (TEPP)**

Public Service Commission of Wisconsin

P.O. Box 7854, Madison, Wisconsin 53707-7854

**Voice: 800-231-3305 TT: 800-251-8345**

**<https://www.dhs.wisconsin.gov/odhh/tap.htm>**

Helps persons with disabilities buy equipment they need in order to use basic telephone services.

■ **TENANT RESOURCE CENTER**

1202 Williamston Street, Suite A, Madison, WI 53703

**Office: 608-257-0143**

**Outside Dane County, Housing Counselor: 877-238-7368**

9 a.m. to 6 p.m. Mon-Fri

**[www.tenantresourcecenter.org](http://www.tenantresourcecenter.org)**

The Tenant Resource Center (TRC) offers free counseling for tenants and landlords interested in learning more about their rental rights and responsibilities. Information on state and local rental laws and regulations and lease screening services are available. The TRC may also refer clients to other agencies, when appropriate, to assist them with their needs. Due to current funding restrictions, we are only able to serve those living in Dane County or any University of Wisconsin System student. There are many great resources on our website that may address your current situation, so please feel free to check us out for your answers. We will let you know should our funding be increased so that we are able to serve others in the state.

■ **WAUPACA COUNTY DEPARTMENT OF HUMAN SERVICES**

811 Harding St 2nd Floor Waupaca, WI 54981

**1-888-256-4563**

(East Central Consortium includes counties: Calumet, Green Lake, Kewaunee, Manitowoc, Marquette, Outagamie, Waupaca, Waushara, and Winnebago)

Programs offered include: BadgerCare Plus, FoodShare, Child Care Assistance, Medicaid, etc. Call the number above or visit

**<https://access.wisconsin.gov/access/> to apply.**

■ **WEATHERIZATION - ENERGY CONSERVATION PROGRAM - ENERGY SERVICES FOR WAUPACA COUNTY**

1300 Royalton Street, Waupaca, WI 54981

**715-258-6820**

**CAP Services, Stevens Point: 715-343-714**

**Information Call Center: 866-432-8947**

**[www.weccusa.org](http://www.weccusa.org)**

**[www.capservices.org](http://www.capservices.org) – Click on Weatherization.**

Assists with home weatherization: insulation, furnace repair, etc. Must meet income guidelines. CAP Services Weatherization works with Energy Assistance offices in Marquette, Portage, Waupaca, and Waushara counties to make your home more energy efficient and to assist with heating costs. Call your local Energy Assistance office.

■ **WISCONSIN DEPARTMENT OF REVENUE**

265 W. Northland Avenue, Appleton, WI 54911  
**920-832-2727**

**www.revenue.wi.gov**

Provides information regarding filing of income tax returns, Homestead Credit claims, sales tax, withholding, etc.

■ **WISCONSION EMERGENCY RENTAL ASSISTANCE (WERA)**

Eligible households may receive help with rent or utility assistance on delinquent bills dating back to March of 2020. For those with loss of income, additional benefits towards future rental or utility costs may also be available. You must complete an application to determine income eligibility and to find out what's required for rental/utility benefits.

How to Apply

To apply for WERA, contact Energy Services, Inc. (ESI)

**Website: <https://esiwi.com/rental>**

**Phone: 833-900-9372**

**Email: [support@wera.help](mailto:support@wera.help)**

■ **WISCONSIN HELP FOR HOMEOWNERS**

This is a new statewide program that can help with overdue bills like mortgage payments, property taxes and utilities. This program is open to homeowners in Wisconsin with overdue housing-related bills, both with and without a mortgage, who meet income and other eligibility requirements, and have experienced a qualified economic hardship since January 21, 2020.

**<https://doa.wi.gov/Pages/LocalGovtsGrants/Homeowner-Assistance.aspx>**

**1-855-246-6394**

■ **WISLOAN AND TELEWORK**

Options for Independent Living

**920-490-0500 • 888-465-1515**

**TTY: 920-490-0600**

**www.optionsil.com**

This is Wisconsin's alternative financing program and is managed through Independence First but available through each of the 8 Independent Living Centers. Loan applications are available to Wisconsin residents who have a disability (or a family member) to help with the purchase of assistive technology, vehicle modifications, or home modifications.

**<https://www.independencefirst.org/services/wisloan-and-telework-microloan-programs>**

■ **WISPACT, INC.**

226 Corporate Dr., Madison, WI 53714

**608-268-6006 • 1-833-653-6503 (toll free)**

**<https://www.wispact.org/>**

Wispact, Inc. is a nonprofit organization that creates and manages pooled and community Special Needs Trusts. These Trusts are designed to help preserve the assets of people with disabilities without endangering their eligibility for public benefits or placement on waiting lists. Based in Madison, Wispact now manages Special Needs Trusts for more than 3,500 people throughout the state of Wisconsin. Wispact provides grants to assist Wispact beneficiaries with reimbursement of a portion of the legal fees incurred through the creation of a Wispact Special Needs Trust.

## FOOD: PANTRIES, GROCERY DELIVERY, SENIOR DINING SITES, OTHER

### FOOD PANTRIES:

■ **CHRISTIAN FOOD PANTRY**

209 S Pearl St New London

**920-428-2179**

Monday: Noon-2pm. Thursday: Noon-2pm

■ **CLINTONVILLE AREA FOOD PANTRY**

26B 10th Street, Clintonville, WI 54929

Located in the basement.

Access from parking lot behind the building.

**715-823-5461**

Monday, 11:00 a.m. to 1:00 p.m.

and Thursday, 3:00 p.m. to 5:00 p.m.

Emergency food 24 hrs. No charge if you meet certain guidelines.

■ **DALE FOOD PANTRY**

N848 Industrial Drive, Dale, WI 54931

**920-779-6705**

Wednesday, Noon to 1:30 p.m. and 5:30 to 6:30 p.m.

■ **IOLA AREA FOOD PANTRY**

Our Savior's Lutheran Church

395 E. Iola Street, Iola, WI 54945

**715-445-2377 • Church: 715-445-2666**

Hours as needed

■ **LITTLE FREE PANTRY**

Waupaca Public Library

**(715) 258-4414**

**[wau@waupacalibrary.org](mailto:wau@waupacalibrary.org)**

107 South Main St • Waupaca, WI 54981

Open during library hours

M-TH: 9 am-8 pm; Fri: 9 am-6 pm; Sat: 9 am-2 pm

■ **MAMA'S HOUSE OF HOPE FOOD PANTRY**

121 E. Ramsdell St Marion, WI

**715-754-6262**

Every 1st and 3rd Thursday, 3:00 to 4:00 p.m.

Marion school district residents only.

■ **MANAWA FOOD PANTRY**

114 2nd Street, P.O. Box 181, Manawa, WI 54949

**920-596-3744**

Monday: 9:00 a.m. to Noon

■ **RUBY'S PANTRY**

Waupaca Christian Church, E2249 King Rd, Waupaca

**651-674-0009**

**Waupaca@rubyspantry.org**

Please check Facebook Page for Updates:

**[https://www.facebook.com/Rubys-Pantry-Waupaca-](https://www.facebook.com/Rubys-Pantry-Waupaca-WI-155533381912954/)**

**WI-155533381912954/**

Program of Home and Away Ministries. \$25/bag of food. 3rd Saturday of month. Doors open at 8:00am, distribution 9-10:30am

■ **SCANDINAVIA LUTHERAN CHURCH**

105 Church Street, Scandinavia, WI 54977

**715-467-2367** (Call in advance.)

■ **NEW LONDON COMMUNITY CUPBOARD**

Located at the Washington Center

600 W. Washington Street , New London, WI 54961

**920-982-9290**

Wednesday 9 a.m. to Noon, and 5 pm to 7 pm

■ **WAUPACA FOOD PANTRY**

800 Churchill Street, Waupaca, WI 54981

**715-256-1645** (During hours of operation.)

**or 211 in emergency**

Monday and Friday 9:00 to 11:00 a.m.

Waupaca school district residents only. : Now serving those living in the lola-Scandinavia School District!

■ **WEYMONT FOOD PANTRY**

108 E Main St, Weyauwega, WI 54983

**920-867-3026**

Monday 9:00 to 11:00 a.m. and 5:30 to 7 p.m. Closed on holidays. Proof of residency and identification required each time. Will open on Tuesday, if Monday is a holiday.

**GROCERY DELIVERY:**

■ **TADYCH'S FOOD**

278 S. Main Street, Clintonville, WI 54929

**715-823-5147**

Deliver Mon., Tue., Thurs., & Fri. until 3:30 p.m.

Fee based on distance.

■ **INSTACART:**

Grocery ordering and delivery made easy. Choose the items you want and an Instacart shopper will do your shopping for you and deliver it to your door.

How to order:

**\*Via the website (instacart.com)**

\*Via the Mobile App

\*By calling the Senior Support phone number

**1-844-981-3431** (Available Daily from 8am - 11pm)

Participating Stores:

ALDI

Pick 'N Save

Piggly Wiggly

Walgreens

Dollar Tree

Family Dollar

Festival foods

Delivery is Available in:

Waupaca, Weyauwega, Ogdensburg, Scandinavia

**MAIL ORDER MEALS:**

■ **MOM'S MEALS**

This program offers nine health-condition menus with a variety of meal options. You choose every meal, every delivery. Affordable at only \$7.99/meal. Available everywhere, some benefits available for those who are covered under Medicare Advantage plans, Medicaid plans, Long-Term Services and Supports (LTSS) programs or the Older American's Act.

How to Order:

**Via the Website (momsmeals.com)**

By calling **1-877-508-6667**

■ **SILVER CUISINE BY BISTROMD**

Home delivered meals created with the nutritional needs of people 50+ and seniors in mind. Available everywhere, meals for special diets are available, no commitments (order as much or as little as you'd like), price per meal varies, AARO members receive 10% off.

How to Order:

**Via the Website (silvercuisine.com)**

**By calling 1-844-404-3663**

■ **MAGIC KITCHEN**

Homestyle frozen meals anywhere across the continental US, direct to your door. You heat and eat. No contracts, no subscriptions. Pay as you go. Prices vary per meal. Meals can be ordered a la carte, or in a package/meal plan.

How to Order:

**Via the Website (magickitchen.com)**

**By calling 1-877-516-2442**

■ **FRESHLY**

Offers anywhere from 4-12 meals per week, with meals as low as \$8.99 each. You can pause, cancel, or change your plan at any time. Menus are available for special diets and delivery is available anywhere.

How to Order:

**Via the Website (freshly.com)**

Via the mobile app

**By calling 1-844-373-7459**

■ **SEATTLE SUTTON'S HEALTHY EATING**

Choose from a variety of plans providing three meals per day designed by a dietitian. Plans are flexible, delivery available anywhere, vegetarian options available.

How to Order:

**Via the Website (seattlesutton.com)**

**By calling 1-800-442-3438**

**ONLINE GROCERY ORDERING FOR PICKUP:**

■ **PICK 'N SAVE**

955 W Fulton Street, Waupaca, WI 54981

**picknsave.com**

1) Shop online & choose a time for pickup...as soon as today!

2) Relax while your order is handpicked

3) Enjoy all the time you saved!

## EAT RIGHT WHEN MONEY IS TIGHT!

Have you ever found yourself choosing between buying groceries and paying for medicine at the end of the month? Or maybe you've found yourself skipping fruits and vegetables and opting for cheaper, less nutritious foods so you have money to pay your utility bill? We believe these are choices no one should have to make. And that's why we'd like to make sure you are familiar with a benefit you may be eligible for called FoodShare. It's a monthly benefit deposited on a debit-like card, the QUEST Card, to help with buying food. This can free up money for bills, medications and other necessities.

It's a completely free benefit to those who are eligible. Eligibility is based on income and certain expenses; many people who are working or receiving Social Security are eligible.

Plus, claiming FoodShare benefits helps your local community. The USDA estimates that for every \$5 spent in FoodShare benefits, about \$9 circulates through local businesses and to our farmers. Claiming benefits you are eligible for is a great way to stretch your grocery budget while supporting your local community! Applying is fast, easy, and confidential. We have a team of FoodShare Outreach

Specialists who would be happy to assist you with the process.

Call our FoodShare Helpline toll-free at **1-877-366-3635** or locally at **715-257-4558; 920-644-5448; 608-467-1657** and we can answer any questions you may have and set up a time to help you apply.

**Type of income, Expenses and non-financial criteria need to be considered before a house hold can qualify for FoodShare.**



**Monthly Income Limit and Allotment Amounts for FFY 2024**

Assistance Group Size	*200% Federal Poverty Level (FPL) Gross Income Limit	165% FPL Gross Income Limit	130% FPL Gross Income Limit	100% FPL Net Income Limit	Maximum Allotment
1	\$2,430	\$2,005	\$1,580	\$1,215	\$291
2	\$3,288	\$2,712	\$2,137	\$1,644	\$535
3	\$4,144	\$3,419	\$2,694	\$2,072	\$766
4	\$5,000	\$4,125	\$3,250	\$2,500	\$973
5	\$5,858	\$4,832	\$3,807	\$2,929	\$1,155
6	\$6,714	\$5,539	\$4,364	\$3,357	\$1,386
7	\$7,570	\$6,246	\$4,921	\$3,785	\$1,532
8	\$8,428	\$6,952	\$5,478	\$4,214	\$1,751
9	\$9,286	\$7,659	\$6,035	\$4,643	\$1,970
10	\$10,144	\$8,366	\$6,592	\$5,072	\$2,189
Additional Member:					
	\$858	\$707	\$557	\$429	\$219



## SENIOR NUTRITION PROGRAM

- **WAUPACA COUNTY NUTRITION PROGRAM**  
see page 86 for all programs  
**Nutrition Program Receptionist 715-942-1900**  
For nutrition site questions and information follow [waupacacounty-wi.gov](http://waupacacounty-wi.gov)  
Click on Health/Human Services-then select- Aging and Disability Resources- the select- Nutrition Program
  - HOME DELIVERED MEALS
  - CONGREGATE DINING
  - BISTRO 60
- **CLINTONVILLE SENIOR CENTER**  
Clintonville Community Center  
30 S. Main Street, Clintonville, WI 54929  
**715-754-2482**  
Monday through Friday, 11:30 a.m.
- **NEW LONDON SENIOR CENTER**  
Washington Center  
600 W. Washington Street, New London, WI 54961  
**920-538-6286**  
Monday through Friday, 11:30 a.m.
- **WAUPACA SENIOR NUTRITION CENTER**  
Trinity Lutheran Church  
206 E. Badger Street, Waupaca, WI 54981  
**715-258-9598**  
Monday through Friday, 11:30 a.m.

## OTHER:

- **CLINTONVILLE COMMUNITY MEAL**  
Clintonville Community Center  
30 S Main St Clintonville  
Thursday Evenings 5:30-6:00 pm (doors open at 5:00 pm)
- **COMMUNITY MEAL**  
First Presbyterian Church  
200 S. Pine Street, Weyauwega, WI 54983  
**920-867-2880**  
Free meal offered on the 1st Monday of every month, 5:00 to 6:00 p.m.
- **FOOD SHARE PROGRAM**  
811 Harding Street, Waupaca, WI 54981  
**715-258-6368**  
Waupaca County Department of Human Services - Division of Economic and Employment Support
- **GRAB & GO MEAL**  
Trinity Lutheran Church  
709 W Beckert Rd New London  
**920-982-5833**  
Last Wednesday of the month from 5-6 pm

## ■ THE BREAD BASKET

First United Methodist Church  
720 Demarest Street, Waupaca, WI 54981  
**715-258-3400**

Tuesday evening from 4-5 pick up only. Waupaca Taxi will pick up meal and deliver to you but you must call and request it with Taxi Company.

## FOOT CARE

### ■ NEW LONDON SENIOR CENTER

Washington Center  
600 W. Washington Street, New London, WI 54961  
**920-538-2974**

**Contact person:** Julie at Valley VNA Senior Services for appointment and cost.

Hosts a clinic for foot care for diabetic & non-diabetics the 2nd & 4th Friday of each month.

**All ages are welcome.**

### ■ VALLEY VNA SENIOR SERVICES

In Home Foot Care  
New London area  
**1-866-930-8862**

### ■ WAUPACA SENIOR CENTER

407 School Street, Waupaca, WI 54981

**715-258-4437** (Call to schedule appointment.)

Thursdays, by appointment. Donation accepted for care.

## FUEL-HEAT ASSISTANCE

### ■ ALLIANT ENERGY

**1-800-255-4268**

Must have an open and active account with Alliant. Call to find out what energy assistance options may be available to you.

### ■ ENERGY ASSISTANCE PROGRAM

**715-258-6820** (Call to schedule appointment.)

The Energy Assistance Program helps households once each heating season to supplement heating and electric costs. Households with heat and/or electric included in their rent are also eligible if they do not receive rental assistance. Households must complete a simple application and interview and must provide income verification for the three months prior, recent utility bills and social security cards for household members. Energy Services staff may assist with the application. Home visits may be scheduled for persons unable to leave their home to apply due to physical limitation.

### • FEMA PROGRAM

Individual Assistance can include grants to help pay for temporary housing, home repairs and other disaster-related expenses not covered by insurance or other aid programs. Low-interest disaster loans from the U.S. Small Business Administration (SBA) will also be available to cover residential and business losses not fully compensated by insurance. Grants do not have to be repaid, but loans from the SBA must be repaid. For small businesses only, SBA offers Economic Injury Disaster Loans (EIDL) to help meet working capital needs caused by the disaster.

**1-800-621-FEMA (3362) or TTY 1-800-462-7585.**

**[www.fema.gov](http://www.fema.gov)**

### • HOMETOWN

Alliant Utility customer - income eligibility requirements. Grant to apply to utility bill up to \$400.00. Funds are limited and based on availability.

**[www.alliantenergy.com/BillPayOptions/AssistanceandFinancing/hometownCareEnergyFund](http://www.alliantenergy.com/BillPayOptions/AssistanceandFinancing/hometownCareEnergyFund)**

### • KEEP WISCONSIN WARM

One-time grant of up to \$700 to assist with heating costs and some electric. Funds are limited and based on availability. **[www.kwwf.org](http://www.kwwf.org)**

### ■ ENERGY SERVICES

1300 Royalton Street, Waupaca, WI 54981

**1-800-506-5596**

Eligible households can receive assistance in supplementing gas and electric costs once per year. Individuals with included utilities in their rent may also be eligible. Households must complete an application and interview, as well as provide income verification for the last three months along with recent utility bills and social security cards for all household members. Call to schedule an appointment.



### ■ FEEL THE LOVE

Provide comfort in your community  
**NOMINATE YOUR NEIGHBORS IN NEED!**  
Lennox' Feel The Love program brings much needed heating and cooling equipment to deserving families across the U.S. and Canada who need a helping hand. Lennox donates the HVAC equipment, participating Lennox dealers donate installation materials and time, and the family that receives the donation pays NOTHING! Nominees are selected to receive donated HVAC equipment based on a range of criteria, including (but not limited to) involvement in their community, military service, or financial hardship. Essentially, if you think someone needs and/or deserves it, send us your nomination and tell us their story. For more details on the Feel The Love program, or to nominate someone you know, visit **[www.feelthelove.com](http://www.feelthelove.com)**. The deadline for nominations is August 31.

### ■ FOUNDATION FOR RURAL HOUSING

PO Box 314 Oregon, WI 53575

**1-888-400-5974**

**[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)**

Provides housing assistance funding in 69 counties in the State of Wisconsin. Applications can be found online for: security deposit assistance, rental assistance, mortgage assistance, utility assistance, property tax assistance, etc. You may apply for 1 type of assistance every 3 years.

### ■ HEAT FOR HEROES

PO BOX 66 Madison, WI 53701

**1-800-891-9276 • [www.heat4heroes.org](http://www.heat4heroes.org)**

The Heat for Heroes Campaign helps Veterans to alleviate life-threatening energy related emergencies through the use of energy assistance grants. Whether a Veteran is facing a no heat, life-threatening emergency (out of fuel, disconnection of services, broken furnace) or just has fallen behind on paying their utility bills, the Heat for Heroes Campaign may be able to help!

### ■ LEAVEN FOX CITIES

1475 Opportunity Way Menasha, WI 54952

**920-738-9635 • [www.leavenfoxcities.org](http://www.leavenfoxcities.org)**

Provides limited financial assistance to people who are struggling to meet their basic needs. We help with: rent or mortgage payments and security deposits, utilities – including water, gas, electricity, propane and fuel oil, car repairs, health insurance premiums, gas vouchers, bus passes, diapers and toiletries, referrals for clothing and furniture, etc. Leaven helps residents of Outagamie, Calumet, Northeastern Winnebago counties and New London residents living in Waupaca County.

## ■ SALVATION ARMY

301 E Beacon Ave New London, WI 54961

**920-982-2034**

1421 Churchill St | Waupaca, WI 54981

**715-942-2725**

Limited vouchers for emergency situations such as: shelter, rent, utilities, food, emergency prescriptions, etc. Funds are limited and there is a maximum amount for each category each year.

## ■ WEATHERIZATION

CAP Services 101 Tower Rd Waupaca, WI 54981

**715-258-9575**

Eligible households can receive assistance in insulating and tightening up their home in an effort to reduce heating/cooling costs. The program provides services to both homeowners and tenants, and there is no cost to either for services provided. In order to be eligible for this service, homeowners or renters must qualify for and receive Energy Assistance. Once qualified, priority of Weatherization is determined by the State of Wisconsin.

## ■ WEATHERIZATION - ENERGY CONSERVATION

**715-258-6820**

**www.capservices.org – Click on Weatherization.**

To be eligible, homeowners or renters must qualify for and receive Energy Assistance. Priority for weatherization of these homes is determined by the state. Homeowners, whose annual income is at or below 60 percent of Wisconsin State Median Income, receive weatherization services at no cost. Landlords whose tenant's annual income is at or below 60 percent of Wisconsin State Median Income and pay the heating bill also receive this service at no cost to the landlord. If the tenant's heat is included with the rent, there is a nominal 15% fee of the actual cost of the project that is charged to the property owner.

## ■ WE ENERGIES

**1-800-242-9137**

Must have an open and active account with WE. Call to find out what energy assistance options may be available to you.

## ■ WISCONSIN EMERGENCY RENTAL ASSISTANCE (WERA)

PO Box 68 Madison, WI 53701

**1-800-WARM (9276) • www.kwwf.org**

Eligible households may receive help with rent or utility assistance on delinquent bills dating back to March of 2020. For those with loss of income, additional benefits towards future rental or utility costs may also be available. You must complete an application to determine income eligibility and to find out what's required for rental/utility benefits.

## ■ WISCONSIN PUBLIC SERVICE (WPS)

**1-800-450-7260**

Must have an open and active account with WPS. Call to find out what energy assistance options may be available to you.

## GAMBLING PROBLEMS

### ■ WISCONSIN COUNCIL ON PROBLEM GAMBLING

1585 Allouez Avenue, Green Bay, WI 54311

**800-426-2535 (800-GAMBLE-5)**

**www.wi-problemgamblers.org**

## GRANDPARENT SUPPORT

### ■ AARP - GRANDPARENT INFORMATION CENTER

**202-434-2296**

**https://www.aarp.org/home-family/friends-family/**

Provides information along with referrals to over 600 support groups.

### ■ GREATER WISCONSIN AGENCY ON AGING RESOURCES

1414 MacArthur Road, Suite A, Madison, WI 53714

**608-243-5670 • www.gwaar.org**

**Contact person:** Robert Kellerman, Executive Director  
The Greater Wisconsin Agency on Aging Resources provides advocacy, planning, coordination and information to multiple county and tribal aging departments and administers federal and state aging funding to counties.

### ■ NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM

Waupaca County Department of Human Services Aging & Disability Resource Center (ADRC)

811 Harding Street, Waupaca, WI 54981

**715-258-6400**

**https://acl.gov/programs/support-caregivers/national-family-caregiver-support-program**

### ■ UNIVERSITY OF WISCONSIN EXTENSION GRANDPARENTING TODAY

**https://fyi.extension.wisc.edu/grandparenting/**

## GUARDIANSHIP

### ■ GUARDIANSHIP ISSUES

**www.gwaar.org**

### ■ WAUPACA COUNTY DEPARTMENT OF HUMAN SERVICES AGING & DISABILITY RESOURCE CENTER

811 Harding Street, Waupaca, WI 54981

**715-258-6400**

**www.co.waupaca.wi.us**

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly, welcoming places where anyone — individuals, concerned families or friends, or professionals working with issues related to aging or disabilities — can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

- **WISCONSIN GUARDIANSHIP SUPPORT CENTER**  
Greater Wisconsin Agency on Aging Resources, Inc.  
**855-409-9410**  
[www.gwaar.org](http://www.gwaar.org)

## HEALTH SERVICES & PROGRAMS

- **AIDS RESOURCE CENTER OF WISCONSIN**  
633 C W Wisconsin Avenue, Appleton, WI 54911  
**888-311-3043**  
[www.arcw.org](http://www.arcw.org)  
Provides aggressive HIV education and prevention, access to comprehensive services for persons affected by HIV disease and clinical research on HIV treatment. Anonymous HIV-antibody testing.
- **ASPIRUS NURSE DIRECT**  
**920-738-2230 • 800-362-9900**  
[www.affinityhealth.org](http://www.affinityhealth.org)  
Twenty-four hour call in health services
- **DIABETES EDUCATION**  
ThedaCare Medical Center - Waupaca -  
900 Building 900 Riverside Drive, Waupaca, WI 54981  
**715-258-1162**  
Provides diabetic education for improved diabetes management. American Diabetes Association recognized program.
- **FAMILY HEALTH MEDICAL & DENTAL CENTER/LA CLINICA**  
400 S. Townline Road, Wautoma, WI 54982  
**920-787-5514**  
<http://www.famhealth.com/>  
A community and migrant health center that provides primary medical and dental services to the area's underserved population. All people, all ages needing care are welcome - we are not limited to who we can serve. We

accept Medical Assistance patients and have fees based on income for those without insurance.

- **HEALTHY CONNECTIONS**  
Waupaca County Reproductive Health & Testing Clinic  
Waupaca County Courthouse  
811 Harding Street, Waupaca, WI 54981  
**715-258-6323**  
Tuesday: 9:00 a.m. to 5:00 p.m., appointment or walk-in.  
Wednesday: 9:00 a.m. to 2:00 p.m., appointment or walk-in.  
Friday: 8:00 a.m. to Noon, walk-in contraceptive refills only.  
Contraceptive services, pregnancy and HIV testing, STD testing and treatment, emergency hormonal contraception (EHC).
- **HEART LAND EMBRACE CORPORATE GUARDIANSHIP SERVICES**  
Mailing address Heartland Embrace Inc  
PO BOX 384, Waupaca WI 54981-0384  
Office Phone **715-281-8733**  
Office Fax **715-942-2433**  
(please leave a message on the secure voicemail)  
Office hours: M-F 8:00 a.m. -4:00 pm  
Emergency after hours calls are forwarded to on-call staff and will be returned as soon as possible
- **HOPE CLINIC**  
1814 Appleton Rd, Menasha, WI 54952  
**920-931-1150**  
<https://hopeclinic.care/>  
Hours of operation Monday through Thursday 9 am to 5 pm. Hope Clinic & Care Center offers FREE general physical exams, primary care, medication assistance, laboratory services and consultations. Our caring nurses and physicians will help you eliminate barriers to your wellness, and assist you however we can, at every visit.
- **PARTNERSHIP COMMUNITY HEALTH CENTER**  
Primary Care Center 5471 Waterford Lane,  
Appleton, WI 54913  
**920-731-7445**  
Outreach & Enrollment Center  
119 N McCarthy Rd., Suite C Appleton, WI 54913  
**920-882-6420**  
[www.partnershipchc.org](http://www.partnershipchc.org)  
Provides services to all people, regardless of their ability to pay, in the area of the state known as the Fox Valley: Appleton, Neenah, Menasha and neighboring communities. In addition to serving people with difficulty accessing high-quality health care due to geographic, financial or language barriers, the clinic also serves homeless individuals and individuals at imminent risk of homelessness.



■ **PARTNERSHIP COMMUNITY HEALTH CENTER DENTAL SITE**

- **Appleton:** 5337 W. Grande Market Drive Appleton, WI 54913 **920-731-1445**
- **Waupaca:** 825 W Fulton Street, Waupaca, WI 54981 **920-731-7445**

Sliding fee available. No insurance? We can help. BadgerCare+ and most private insurances accepted.

■ **RURAL HEALTH INITIATIVE - THEDACARE**

100 County Road B, Shawano, WI 54166  
**715-524-1488**  
Sustain health and safety of farm families, kitchen wellness, and wellness services.  
(Shawano, Waupaca, Outagamie and Marathon counties)

■ **THEDACARE ON CALL**

**920-830-6877 • 800-236-2236**  
Free phone service staffed by representatives and registered nurses to answer your health questions and help you find a physician. Available 24 hours a day, seven days a week.

■ **WAUPACA COUNTY DEPARTMENT OF HEALTH SERVICES**

811 Harding Street, Waupaca, WI 54981  
**715-258-6323**

■ **WISCONSIN WELL WOMAN PROGRAM (WWWP)**

**Winnebago County Health Department**  
211 N Commercial Street, Neenah, WI 54956  
**Phone: 920-727-8630 Fax: 920-886-6166**  
**Contact:** Jenny Winninghoff  
**jwinninghoff@winnebagoountywi.gov**  
Provides coverage for mammograms and pap tests for women ages 45 to 64. Must meet income eligibility guidelines.

## HEARING RESOURCES

■ **ABUNDANT LIFE HEARING & HEALTH**

2525 Washington Street, Manitowac, WI 54220  
**920-682-4990**

■ **AMERICAN ACADEMY OF AUDIOLOGY**

To find an audiologist in your area.  
**703-790-8466**  
**www.audiology.org**

■ **CAPTIONCALL**

Jim Schroeder **608-338-4035**  
**jschroeder@captioncall.com**  
Why there is not cost for CaptionCall? Caption Call is part of a federally funded program to benefit people

with hearing loss who need captions to effectively use the phone. This fund pays the total cost of service for qualified users. Complimentary delivery, installations, and training. If you qualify for the no-cost CaptionCall Service, you will receive our famed Red Carpet Service including free delivery, installation, and in-home training by one of our friendly professionals. Plus, you will enjoy our ongoing customer support.

■ **DIVINE SAVIOR HEALTHCARE**

2817 New Pinery Road, Portage, WI 53901  
**608-745-5356**  
**https://www.healthyhearing.com/hearing-aids/31161-divine-savior-healthcare**

■ **HEARING LIFE**

1440 S. Oneida Street, Suite N, Appleton, WI 54915  
**920-570-7763**  
**https://www.hearinglife.com/hearing-aids-centers/Wisconsin/Appleton**

■ **HEARING INDUSTRIES ASSOCIATION**

**202-975-0905 • www.hearing.org**

■ **HELP AMERICA HEAR**

**888-580-8886 • www.helpamericahear.org**

■ **OFFICE FOR THE DEAF & HARD OF HEARING**

1 W Wilson St (PO Box 2659) Madison, WI 53701  
**1-608-261-7823**  
**https://www.dhs.wisconsin.gov/odhh/index.htm**  
The Council for the Deaf and Hard of Hearing is a group of nine people who are Deaf, hard of hearing, Deaf-Blind and hearing (e.g., parent of a Deaf child, teacher of the Deaf, interpreter) appointed by the Governor to advise him, the Department of Health Services and the Office for the Deaf and Hard of Hearing about issues and concerns affecting over 500,000 people in Wisconsin who are Deaf, hard of hearing and/or Deaf-Blind.

## MOBILE PHONES-OLDER ADULT AND LOW USE/COST OPTIONS

**LIVELY**

**800-918-8543 • https://www.lively.com/**

**Q LINK WIRELESS**

**https://qlinkwireless.com/**

**SNAPFON EZTWO**

**1-800-937-1532 • www.snapfon.com**

- **MIRACLE EAR**  
 1439 Churchill Street, Suite 303, Waupaca, WI 54981  
[715-256-7777](tel:715-256-7777)  
[www.miracle-ear.com](http://www.miracle-ear.com)  
 See your local Miracle Ear Center to see if you meet eligibility requirements for the Miracle Ear foundation program.
- **SPEECH, LANGUAGE, HEARING CLINIC**  
 University of Wisconsin Stevens Point  
 College of Professional Studies  
 1901 4th Avenue, Stevens Point, WI 54481  
[715-346-3667](tel:715-346-3667)  
<https://www.uwsp.edu/health/school-of-health-sciences-and-wellness/speech-language-and-hearing-clinic/>
- **SPEECH-LANGUAGE, PATHOLOGY & AUDIOLOGY RESOURCES**  
 American Speech-Language Hearing Association (ASHA)  
 2200 Research Boulevard, Rockville, MD 20850  
[800-638-8255](tel:800-638-8255)  
[www.asha.org](http://www.asha.org)  
 Contact for more information about hearing loss, disorders of speech, language or swallowing or referral to an ASHA-certified audiologist or speech-language pathologist.
- **STARKEY HEARING TECHNOLOGIES**  
 6700 Washington Avenue S.,  
 Eden Prairie, MN 55344-3476  
[888-481-5512](tel:888-481-5512)  
<https://www.starkey.com/>  
 Hear Now is a national nonprofit program committed to assisting deaf and hard-of-hearing persons with limited financial resources who permanently reside within the U.S. to acquire hearing aids. Call Hear Now to discuss your eligibility.
- **STARKEY HEARING TECHNOLOGIES:  
 HEAR NOW FOUNDATION**  
**Twin Cities Office:**  
 6801 Washington Avenue S., Suite 200  
 Minneapolis, MN 55439  
[920-570-7763](tel:920-570-7763) • Fax: [952-828-6900](tel:952-828-6900)  
**Email: [info@starkeyfoundation.org](mailto:info@starkeyfoundation.org)**  
<https://www.starkeyhearingfoundation.org/Hear-Now>  
 Looking for hearing aid help in the United States?  
**Contact our Hear Now Program [800-328-8602](tel:800-328-8602)**  
**Email: [hearnow@starkeyfoundation.org](mailto:hearnow@starkeyfoundation.org)**
- **TELECOMMUNICATIONS EQUIPMENT PURCHASE PROGRAM (TEPP)**  
 Universal Service Programs Contact List  
 Holly O'Higgins, USF Director  
**Email: [Holly.OHiggins@wisconsin.gov](mailto:Holly.OHiggins@wisconsin.gov)**  
**Phone: [608-276-9486](tel:608-276-9486) • USF TEPP Line: [608-231-3305](tel:608-231-3305)**  
**<https://psc.wi.gov/Pages/Programs/TEPP.aspx>**  
 Helps persons with disabilities buy equipment they need in order to use basic telephone services.
- **WESTERN GOVERNORS UNIVERSITY**  
 Visual, hearing, and speech impairment tools.  
**<https://www.wgu.edu/blog/visual-hearing-speech-impairment-tools2001.html#close>**
- **WISCONSIN LIONS HEARING AID PROGRAM**  
**Referral: [877-463-6953](tel:877-463-6953) • [www.wlf.info](http://www.wlf.info)**  
 Provides hearing instruments for adults and children who cannot afford them.
- **WISTECH**  
 WisTech is Wisconsin's Assistive Technology program and supports the following services:  
**WisTech website: <https://www.dhs.wisconsin.gov/disabilities/wistech/index.htm>**  
 Much of our work is done through the 8 Wisconsin Independent Living Centers and Options for IL serves residents from Waupaca county.  
**[www.optionsil.org](http://www.optionsil.org)**  
 • Device Demonstration and Loans – Short term demonstrations and loans to let people try out assistive technology devices to decide if it will meet their needs. Not intended for a long term loan. The inventory and contact information for where devices are available can be found on [www.wisconsinat4all.com](http://www.wisconsinat4all.com)  
 • Information & Assistance and training – Provides information, assistance, and training on assistive technology for consumers, service providers, and the general community  
 • Device ReUse – Used devices and durable medical equipment that has been refurbished is made available for those who need it. Some devices may be for sale and others for donation. The inventory and contact information for where devices are available can be found on [www.wisconsinat4all.com](http://www.wisconsinat4all.com)

## ■ WISCONSIN TELECOMMUNICATIONS RELAY SYSTEM (WTRS)

The WTRS is an important public service available for everyone, including the thousands of people who are deaf, hard-of-hearing, deafblind or speech disabled. The service works by providing a link between text telephone users and conventional telephone users. Callers can access the relay 24 hours a day through either a toll free number or by dialing 711. Operator's process calls by voicing everything the text telephone user types and typing everything they hear from the conventional telephone user.

### **How do I connect to WTRS?**

Dial 7-1-1 from any phone in Wisconsin or the appropriate WTRS toll free number below to connect to the Wisconsin Relay System. Give the operator the area code and number you want to call. During a relay call, the operator will voice everything typed by the TTY user and type everything said by the telephone user.

### **Dial 711 or**

**TTY: 1-800-947-3529 • Voice: 1-800-947-6644**

**Speech to Speech: 1-800-833-7637**

**Spanish to Spanish: 1-800-833-7813**

## HOME CARE: HEALTH AND/OR HOME SERVICES

### ■ AGING & DISABILITY RESOURCE CENTER

WAUPACA COUNTY DEPT OF HUMAN SERVICES

811 Harding Street, Waupaca, WI54981

**715-258-6400**

[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)

[https://www.waupacacounty-wi.gov/departments/health\\_and\\_human\\_services/aging\\_and\\_disability\\_resources/index.php](https://www.waupacacounty-wi.gov/departments/health_and_human_services/aging_and_disability_resources/index.php)

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly welcoming places where anyone — individuals, concerned families or friends, or professionals working with issues related to aging or disabilities — can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

### ■ ALMOST FAMILY

Waupaca County is serviced by the following three offices:

**1) Oconto Falls: 920-848-1055**

**2) Fond du Lac 920-922-8098**

**3) Menasha 920-729-6465**

Serving our friends, neighbors, and communities in East Wisconsin with quality home healthcare. Each patient and family we are privileged to serve is unique. Our ongoing mission is to design a specific plan to help those in our care achieve their best possible health – in the comfort of home. Under the direct supervision of the referring physician, our highly skilled home care professionals deliver quality, compassionate care. We also include families and caregivers in the care process, offering valuable information, guidance and – most of all – support. Our care specialties include:

- Alzheimer's and Dementia Care • Behavioral Health Nursing
- Care Transitions • Chronic Disease Management
- Fall Prevention • Heart Disease
- Home Health Aides • Infusion Therapy
- Medical Social Work • Medication Management
- Nutritional Consult (including in-home assessment)
- Occupational Therapy • Pain Management
- Patient/Caregiver Training
- Personal Emergency Response System (PERS)
- Physical Therapy • Skilled Nursing
- Smooth Transition from Hospital Discharge to Home Health
- Speech Therapy • Wound, Ostomy, and Continence Nursing

### ■ ARC ANGELS HOME CARE

7 S Main St Clintonville, WI 54929

**920-832-8032**

[www.arcangelshomecare.com](http://www.arcangelshomecare.com)

Medical and non-medical assistance, home helper and companionship help. Serving areas of Waupaca, Shawano, Outagamie, Calumet and Brown counties.

### ■ COMPASSUS WITH ASCENSION HOME HEALTH

Home Health & Hospice Services

816 W. Winneconne Avenue, Neenah, WI 54956

**920-727-2000**

**fax 920-727-6569**

[compassushomehealth.com](http://compassushomehealth.com)

Our interdisciplinary team provides comprehensive home health and hospice services including skilled nursing care, physical therapy, speech/language pathology, occupational therapy, home health aides, grief support services, social work support and spiritual support. Specialty programs include home telemonitoring and PATH™ (Palliative Approach to Treatment at Home). With their partners in Affinity Home Care Plus, they also offer home infusion services, respiratory therapy services, home medical equipment and services.

■ **AVEANNA**

801 W. Fulton Street, Suite A, Waupaca, WI 54981

**715-258-2130 • Fax: 715-997-3272**

**www.waveanna.com**

8:00 a.m. to 5 p.m., Mon-Fri,

RN on call 24/7, 365 days a year.

Eligibility requirements based on medical necessity. Provides the following: skilled nursing; physical, occupational, speech and respiratory therapies; Medicare certified.

■ **BRIGHTSTAR**

35 Park Place, Suite 100, Appleton, WI 54914

**920-882-7277 • fax 920-882-7278**

**www.brightstarcare.com**

Provides in-home, private medical and non-medical care to residents of Fremont, Weyauwega, New London and Waupaca.

■ **CHRISTIAN SERVANTS HOME CARE, LLC**

General Manager for Waupaca County: Melissa Iverson

**715-281-7965**

**Email: mschristianservants@gmail.com**

**https://www.christianservantshomecare.com/**

■ **CLARITY CARE INC.**

424 Washington Avenue, Oshkosh, WI 54901

**920-236-6560 • 800-947-3529 (TDD)**

**https://www.claritycare.org/**

**www.information@claritycare.org**

Provide services to persons with developmental disabilities and the Elder. Services include residential, home health, vocational employment, Respite, CBRF and day services.

■ **GOOD PEOPLE**

**Madison offices: 608-609-1620 • 800-608-8003**

**justyna@goodpeople.us**

**info@goodpeople.us**

**www.goodpeople.us**

Provides live-in caregivers to enable person to stay in their home. Provides no cost, no obligation evaluation and assessment and place carefully chosen compatibility, and substitutes for caregiver's days off.

■ **PROMEDICA HOME HEALTH (GREEN BAY)**

1145 W Main Ave S 205

DePere, WI 549115-9345

**866-216-5708**

**Fax 866-216-5707**

Skilled Nursing and PT/OT/ST –serving parts of Waupaca County—call to see if they serve your area.  
Hospice- They serve all of Waupaca County.

■ **HOME INSTEAD**

Caregivers at Home Instead provide a variety of supportive in-home care services to help your aging loved one stay safe and Independent Portage, Waupaca, Waushara and Wood Counties

**715-972-1090**

**HomeInstead.com/StevensPointWI**

■ **LINCARE**

1760 Prospect Court, Suite 112, Appleton, WI 54914

**920-735-1261**

**Toll free: 877-735-1261**

**www.lincare.com**

The mission of Lincare is to set standards of excellence for providing respiratory care, infusion therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

■ **LUTHERAN SOCIAL SERVICES - SENIOR CONNECTION**

3003 A N. Richmond Street, Appleton, WI 549141

**920-730-1326 Fax: 920-734-2824**

**Email: srcon@lsswis.org**

An Information, Assistance & Referral program of Lutheran Social Services, for older adults and their families. Providing information regarding: Housing, Meal Programs, Caregiver Resources, Medical Alert, Legal Services. As well as both Agency and Private Hire options relating to Home Health Care, Errands, Handyman and Yard Services.

■ **MANOR HEALTH SERVICES - APPLETON**

1335 S. Oneida Street, Appleton, WI 54915

**920-731-5177 • Hospice care: 920-731-6646**

**https://www.heartland-manorcare.com/Appleton**

■ **MENDOTA HEALTH MOBILE WOUND CARE CLINIC**

Community Engagement Director

**MDroegkamp@mendotahealth .com**

**262-771-0048 Direct**

**833-642-0391 Office**

■ **PARTNERSHIP COMMUNITY HEALTH CENTER**

**Marketplace/Health Exchange**

**https://www.healthcare.gov/**

Provides medical, behavioral, and dental health care to low income residents. Offers insurance education and enrollment assistance.



■ **PRN HOME HEALTH & THERAPY**

1101 E South River Street, Appleton, WI 54915

**Contact:** Mary Boyce Sales Manager

**920-830-9911 • Phone: 920-997-1473**

■ **REST ASSURED**

**877-338-9193 • www.restassuredsystem.com**

Rest Assured is a web-based "Telecare" system that connects you with real people using the latest wireless technology over the internet. It's secure. It gives you freedom. It lets you stay in your own home.

Rest Assured offers in-home support services as you need them provided by specially trained caregivers, who you get to know personally. Rest Assured Telecaregivers communicate face-to-face, through our Live Interactive Network Companion (LINC; a 15-inch touch screen). Family members can also use the system to check in and chat face-to-face with their loved ones from anywhere in the world.

■ **RIGHT AT HOME**

2100 Omro Road, Suite H, Oshkosh, WI 54904

**920-651-9400 • www.rahhomecare.com**

Covering the entire Waupaca county. Meal preparation, laundry, light housekeeping, hygiene, bathing, grooming, safety supervision, transportation and medication reminders. Serve both the elder and disabled people. Available 24/7.

■ **SOUND HEALTH HOME CARE**

802 S 8th Ave, Wausau WI 54401

**715-219-2070 • https://soundhealthhomecare.com/**

■ **SYNERGY HOMECARE**

204 S. Main Street, Waupaca, WI 54981

**(715) 942-8100 • 24 hour hotline: (715) 942-8102**

**email:kevinbaker@synergyhomecare.com**

**www.synergyhomecare.com**

Synergy HomeCare provides non-medical home healthcare services to all age groups. Our dependable caregivers are experienced and matched to your specific needs. They are thoroughly screened, continually trained and background checked to ensure your safety and quality of service. Synergy is an affordable, compassionate and respected choice for families who want to keep their family members at home. Let us be that perfect puzzle piece to help your family improve the quality of life for your loved ones. Our services are offered hourly, daily, 24 hour (continuous) and live-in. We can be reached 24 hrs - 7 days a week.

**Some of our services:** • Companionship • Meal Planning/Prep • Light Housekeeping • Transportation/Errands • Medication Reminders • Respite Care for Family • Surgery/Cancer Recovery • Personal Care • Alzheimer's/Dementia Care • Help with Bills/Pets • Showering and Bathing • Errands and Doctor Appointments

■ **THEDACARE AT HOME**

**920-969-0919 • 800-984-5554**

**www.thedacare.org**

• **Appleton – Main Showroom**

3000 E. College Avenue, Suite A, Appleton, WI 54915

*(Located in Kensington Place Mall)*

**920-969-0919**

*Monday – Thursday: 8:00 a.m. – 6:00 p.m.*

*Friday: 8:00 a.m. – 4:30 p.m.*

*Saturday: 8:00 a.m. – 12:00 p.m.*

• **Berlin (Sleep Equipment and Sleep Supplies)**

191 Memorial Drive, Berlin, WI 54923

*(Located on the lower level of the Berlin Physician Clinic)*

*Monday – Thursday: 8:00 a.m. – 5:00 p.m.*

*Friday: 8:00 a.m. – 2:00 p.m. (Closed 12:30 p.m. – 1:00 p.m.)*

*Closed Saturday and Sunday*

• **New London**

1405 Mill Street, New London, WI 54961

*(Located inside New London Family Medical Center)*

**920-531-2140**

*Monday – Thursday: 8:30 a.m. – 5:00 p.m.*

*Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)*

*Closed Saturday and Sunday*

• **Oshkosh**

2100 Omro Road, Oshkosh, WI 54904

*(Located in Westgate Plaza)*

**920-237-5690**

*Monday – Thursday: 8:30 a.m. – 5:00 p.m.*

*Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)*

*Closed Saturday and Sunday*

• **Shawano**

100 County Road B, Shawano, WI 54166

*(Located inside ThedaCare Physicians)*

**715-524-1500**

*Monday – Thursday: 8:30 a.m. – 5:00 p.m.*

*Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)*

*Closed Saturday and Sunday*

• **Waupaca**

710 Riverside Drive, Waupaca, WI 54981

*(Located inside ThedaCare Physicians)*

**715-256-3151**

*Monday – Thursday: 8:30 a.m. – 5:00 p.m.*

*Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)*

*Closed Saturday and Sunday*

■ **TRANSITIONS AT HOME**

4949 Kirschling Ct Ste 2 Stevens Point, WI 54481

**715-4578198**

**https://www.wisconsinillinoiseniorhousing.org/senior-living/wi/stevens-point/transitions-at-home-central/**

The mission of WISH and Transitions At Home is to

serve elderly and disabled individuals by providing quality home health care, and other services to enhance the lives of those we serve. Unlike other options for transitional care, Transitions At Home - Central has no hospital affiliation, and as a nonprofit organization, we can focus on providing the best home health services possible, rather than watching the bottom line. We rely partially on donations from the community to do our work.

■ **VALLEY VNA SENIOR SERVICES**

1535 Lyon Drive, Neenah, WI 54956,  
**Phone: 920-727-5555 Toll Free: 866-930-8862**  
**Oshkosh Area: 920-426-1931 • Fax: 920-727-5552**  
**www.valleyvna.org**  
Non-medical supportive home care  
In Home Foot Care

■ **WISTECH ASSISTIVE TECHNOLOGY LISTSERVE SIGN UP**

Laura E. Plummer, MA, CRC, ATP  
Assistive Technology Program Coordinator  
Office for Physical Disabilities and Independent Living  
Bureau of Aging and Disability Resources  
Wisconsin Department of Health Services  
**608-514-2513**

■ **"YOUR FRIEND IN WAUPACA, LLC"**

Laura Hanke, owner  
**lauralk1967@gmail.com**  
**715-321-2318**  
Your personal home concierge services.  
See me on Facebook: **https://www.facebook.com/YourFriendinWaupaca**  
Services include: Personal Errands, Mowing & Trimming  
Lawn, Landscape & Gardens, Indoor Painting/Deck  
Staining, Holiday/Special Occasion, Home Organizing,  
Power Washing, plus more!

**SENIOR DOWNSIZING, DECLUTTERING & MOVING**

■ **LONG'S SENIOR TRANSITIONS**

2301 W. Everett Street, Appleton, WI 54914  
**920-734-3260**  
**Fax 920-734-4219**  
**Email: jean@TransitionsWithJean.com**  
**Owner: Jean Long Manteufel**

■ **PATRIOT PARTNERS REMOVAL**

Veteran Owned  
Leah Helmes  
**920-214-3204**  
**Email: lhelmes@patriotpartnersremoval.com**

## HOME REPAIR AND MAINTENANCE:

■ **BATZNER PEST CONTROL –  
COMMERCIAL PEST CONTROL SOLUTIONS**  
**1-800-878-2110**

**www.batzner.com**

The Batzner bed bug team focuses specifically on the identification and treatment of bed bugs. Experience quick response times along with multiple inspection and treatment options. Property managers, hospitality, educational and medical facilities use our services on a regular basis for proactive bed bug management. Serving Wisconsin with locations in Metro Milwaukee, Dane County and Fox Valley areas. Our service professionals live locally to the areas they service.

■ **BioOine**

**920-228-2461**

Compassion. Experience. Respect.

Lifting the load:

Hoarding Cleaning Services

24/7 Hoarding Cleaning help from a local company with unmatched compassion, discretion, and experience for the most challenging hoarding jobs.

■ **CAP SERVICES REHAB**

**715-343-7146**

**maubut@capmail.org**

Housing rehabilitation funds are provided to low-income homeowners as a deferred loan that is due upon sale of the home, if the home is no longer their primary residence, or 30 years from the date of the loan origination. Households eligible for the 0% or 2.25% simple interest loans must have annual incomes at or below 80% of the county median income. Repairs eligible for funding include, but are not limited to, roof work, siding, foundation repair, handicap accessibility, door and window repair or replacement, wells, septic systems, plumbing, electrical, heating system and water heater replacement, and lead hazard reduction. NOTE: They will not work on mobile homes. CAP performs an assessment of each home to determine what work is needed to meet HUD Housing Quality Standards. In order to qualify for the loan, the homeowner has to agree to all the recommended work. Rehabilitation work is performed by contractors selected by the borrower from an approved list. CAP Services administers 15 Community Development Block Grant housing rehabilitation programs in five counties.

## ■ HEAT FOR HEROES

PO BOX 66 Madison, WI 53701

**1-800-891-9276**

[www.heat4heroes.org](http://www.heat4heroes.org)

The Heat for Heroes Campaign helps Veterans to alleviate life-threatening energy related emergencies through the use of energy assistance grants. Whether a Veteran is facing a no heat, life-threatening emergency (out of fuel, disconnection of services, broken furnace) or just has fallen behind on paying their utility bills, the Heat for Heroes Campaign may be able to help!

## ■ RURAL DEVELOPMENT

United States Department of Agriculture

Sara Thieleke, Area Director

5417 Clem's Way | Stevens Point, WI 54482

1124 Professional Drive, Suite 100, Dodgeville, WI 53533

**715-345-7602**

[www.rd.usda.gov/wi](http://www.rd.usda.gov/wi)

Single Family Housing Repair Loans & Grants

What does this program do? Also known as the Section 504 Home Repair Program, this provides loans to ver-low-income homeowners to repair, improve or modernize their homes or provides grants to elderly very-low-income homeowners to remove health and safety hazards.

Who may apply for this program? To qualify you must:

- Be the home owner and occupy the house.
  - Be unable to obtain affordable credit elsewhere.
  - Have a family income below 50 percent of the area median income.
  - For grants, be age 62 or older and not be able to repay a repair loan. "Together, America Prospers"
- USDA is an equal opportunity provider, employer, and lender.

## ■ SEPTIC REPAIR:

[www.rd.usda.gov/newsroom/news-release/usda-announces-funding-available-septic-system-repairs](http://www.rd.usda.gov/newsroom/news-release/usda-announces-funding-available-septic-system-repairs)

## ■ TOMORROW'S HOME FOUNDATION

258 Corporate Drive, Suite 200 C, Madison, WI 53714

**608-255-1088**

[www.tomorrowshomefoundation.org](http://www.tomorrowshomefoundation.org)

The Tomorrow's Home Foundation was created in 2000 for several purposes:

- Provide emergency assistance grants designed to provide critical repairs so that individuals and families can stay in their manufactured or mobile home.
- Create a method and mode for disposing of old, uninhabitable mobile homes that were blighting the countryside.
- Educate the manufactured and modular housing

## ■ USDA RURAL DEVELOPMENT

5417 Clem's Way Stevens Point, WI 54482

**715-345-7600**

Also known as the Section 504 Home Repair program, this provides loans to very-low-income homeowners to repair, improve or modernize their homes or grants to elderly very-low-income homeowners to remove health and safety hazards. Who may apply for this program?

To qualify, you must:

- Be the homeowner and occupy the house
- Be unable to obtain affordable credit elsewhere
- Have a family income below 50 percent of the area median income
- For grants, be age 62 or older and not be able to repay a repair loan

How may funds be used?

- Loans may be used to repair, improve or modernize homes or remove health and safety hazards
- Grants must be used to remove health and safety hazards

How much money can I get?

- Maximum loan is \$40,000
- Maximum grant is \$10,000
- Loans and grants can be combined for up to \$50,000 in assistance

## ■ WELL COMPENSATION GRANT PROGRAM

<https://dnr.wisconsin.gov/aid/WellCompensationFAQ.html>

Wisconsin Department of Natural Resources

101 S. Webster Street PO Box 7921

Madison, WI 53707-7921

**Call 1-888-936-7463 (TTY Access via relay - 711) from 7 a.m. to 10 p.m.**

# HOSPICE

## ■ COMPASSUS HOSPICE CARE

Home Health & Hospice Services

840 Post Road, Suite 5, Plover, WI 54467

**715-800-3113**

**Fax 844-887-0042**

**compassus.com**

Our interdisciplinary team provides comprehensive home health and hospice services including skilled nursing care, physical therapy, speech/language pathology, occupational therapy, home health aides, grief support services, social work support and spiritual support. Specialty programs include home telemonitoring and PATH™ (Palliative Approach to Treatment at Home). With their partners in Affinity Home Care Plus, they also offer home infusion services.

## ■ COMPASSUS

2960 Allied Drive, Suite 105, Green Bay, WI 54301

**920-310-3981 • Fax 920-264-0071**

Provides hospice care, comfort and compassion for the whole family.

## ■ PROMEDICA HOME HEALTH (GREEN BAY)

1145 W. Main Avenue, Suite 205, DePere, WI 54115

**Phone: 866-216-5708 • Fax: 866-216-5707**

**[www.heartlandhomehealth.com](http://www.heartlandhomehealth.com)**

## ■ MOMENTS HOSPICE

2417 Post Rd, Suite C, Stevens Point, WI 54481

**715-800-0900 • Fax 715-800-0910**

Working Hours Monday through Friday 830 am - 5 pm Saturday through Sunday 24 hours a day on call. Moments Hospice is Medicare Certified Hospice Agency servicing most of Minnesota, Wisconsin, Chicagoland, Miami, Sioux Falls and Des Moines metro areas. We are focused on creating individual plans of care, because every patient and family is unique. Moments Hospice is committed to honoring patient's and family's wishes during the end of life process. We take great pride in creating long lasting partnerships with our Hospitals, Facilities and Community partners by recognizing that we are guests in their facilities and that collaborating on a joint plan of care always results in the best outcome for the patient. It is our mission to help increase the communities awareness of the Hospice Benefit as we believe that everyone deserves to be comfortable with an optimal quality of life during the end of life process.

## ■ THEDACARE AT HOME HOSPICE

**920-702-6400**

**<https://thedacare.org/services/thedacare-at-home/hospice/>**

Provides hospice services in the home or in facilities for Waupaca and some surrounding counties.

## ■ UNITY - LEADERS IN HOSPICE AND PALLIATIVE CARE

**920-338-1111**

A caring not-for-profit partnership of Bellin Health, St. Mary's and St. Vincent Hospitals. Serving portions of Waupaca County. **[www.unityhospice.org](http://www.unityhospice.org)**

## HOSPITALS & SPECIALTY CLINICS

### ■ ASCENSION – ST. ELIZABETH CAMPUS

1506 Oneida Street, Appleton, WI 54915

**920-738-2000**

**<https://healthcare.ascension.org/locations/wisconsin/wiapa/appleton-ascension-ne-wisconsin-st-elizabeth-campus>**

### ■ ASCENSION ST. MICHAELS

900 Illinois Avenue, Stevens Point, WI 54481

**General: 715-346-5000**

**<https://www.aspirus.org/find-a-location/aspirus-stevens-point-hospital-birthing-center-546>**

### ■ MARSHFIELD CHILDREN'S

Developmental and Behavioral

Providing support for children with common behavioral problems and developmental disorders including attention deficit hyperactivity disorder and autism.

**<https://www.marshfieldchildrens.org/specialties/developmental-and-behavioral>**

**1-866-520-2510**

### ■ MARSHFIELD MEDICAL CENTER

1000 N Oak Ave, Marshfield, WI 54449

**715-387-5511 • 800-782-8571**

**<https://www.marshfieldclinic.org/locations/marshfield-medical-center/outpatient-services>**

### ■ THEDACARE MEDICAL CENTER - NEW LONDON

1405 Mill Street, New London, WI 54961

**920-531-2000 • 888-982-5330**

**[www.thedacare.org](http://www.thedacare.org)**

### ■ THEDACARE MEDICAL CENTER - WAUPACA

800 Riverside Drive, Waupaca, WI 54981

**715-258-1000 • [www.thedacare.org](http://www.thedacare.org)**

### ■ THEDACARE REGIONAL MEDICAL CENTER - APPLETON

1818 N. Meade Street, Appleton, WI 54911

**920-731-4101 • [www.thedacare.org](http://www.thedacare.org)**

### ■ THEDACARE REGIONAL MEDICAL CENTER - NEENAH

130 Second Street Neenah, WI 54956

**920-729-3100 • [www.thedacare.org](http://www.thedacare.org)**

### ■ THEDACARE MEDICAL CENTER – SHAWANO

100 County Road B, Shawano, WI 54166

**715-526-2111 • 800-743-2924**

**<https://www.thedacare.org/Hospitals-and-Clinics/thedacare-medical-center-shawano.aspx>**

### ■ WAISMAN CENTER

University of Wisconsin Madison

1500 Highland Avenue, Madison, WI 53705-2280

**608-263-1656 • [www.waisman.wisc.edu](http://www.waisman.wisc.edu)**

The Waisman Center has ten specialty clinics that provide services and support for people with developmental disabilities and their families.



## HOUSING: EMERGENCY & OTHER

### EMERGENCY:

- **CAP SERVICES**  
101 Tower Rd, Waupaca, WI 54981  
**715-258-9575**
  
- **CAP SERVICES – EMERGENCY SHELTER**  
1616 W River Dr Stevens Point, WI 54481  
**1-800-472-3377 (toll free) • 715-343-7125 (local)**  
Emergency Shelter at CAP Services' Family Crisis Center offers free and confidential 24/7, crisis line and walk in services, as well as being a safer place to stay for victims of domestic or sexual violence and their children. Staff assist victims of violence and their children in identifying alternatives to the problems they are experiencing, and also provide assistance with the completion of temporary restraining order petitions, obtaining child care, securing transportation, finding housing, etc. Folks in shelter are provided with short-term emergency housing, food, and other basic needs. But in addition to supplying basic needs, the FCC also has support groups, and provides access to other programs that assist a person in making the changes that they feel are necessary, to moving on to a violence free life.
  
- **EMERGENCY SHELTER OF THE FOX VALLEY INC**  
400 N Division St, Appleton, WI 54911  
**920-734-9192** Safe, 24/7 shelter for adults and families experiencing homelessness.
  
- **EMERGENCY SHELTER OF THE FOX VALLEY INC**  
1928 W College Ave, Appleton, WI 54914  
**920-734-9192**  
Safe, overnight shelter for adults experiencing homelessness.
  
- **FOUNDATIONS FOR LIVING**  
1421 Churchill St, Waupaca, WI 54981  
**715-942-2725**  
**www.fflwaupaca.org**  
Overnight emergency warming shelter open from November 1 through April 30 each year. The warming center is available to neighbors without a warm and secure place to sleep between the hours of 7 pm and 7 am. Emergency services are provided for up to 3 days. Check-in each night takes place from 7 pm to 9 pm. Childless adults only.
  
- **HARBOR HOUSE**  
720 W 5th St Appleton, WI 54914  
**1-800-970-1171 or 920-832-1666**  
**www.harborhousewi.org**  
Domestic abuse shelter.
  
- **HOMELESS CONNECTIONS**  
400 N. Division Street, Appleton, WI 54911  
**920-734-9192 • www.pillarsinc.org/**  
Safe, 24/7 shelter for adults and families experiencing homelessness.
  
- **HOPE CENTER - SALVATION ARMY**  
1600 Briggs Street, Stevens Point, WI 54481  
**715-341-2437 • www.sastevenspoint.org**
  
- **MISSION OF HOPE HOUSE**  
1931 N Shawano St #210, New London, WI 5496  
**info@missionofhopehouse.org**  
**920-740-5410 or 920-249-4553**  
Mon-Fri 9 am - 5 pm; Sat 9 am - 5 pm; Sun Closed
  
- **THE NEW COMMUNITY SHELTER**  
301 Mather Street, Green Bay, WI 54303  
**920-437-3766**  
Call for shelter requirements.
  
- **SALVATION ARMY EMERGENCY SHELTER LOCATIONS**  
417 Algoma Blvd Oshkosh, WI 54901  
**920-232-7660**  
626 Union Ct Green Bay, WI 54303  
**920-497-7053**  
1600 Briggs St Stevens Point, WI 54481  
**715-341-2437**  
202 Callon St Wausau, WI 54401  
**715-845-4272**  
237 N Macy St Fond Du Lac, WI 54935  
**920-923-8220**

### OTHER

- **ENERGY SERVICES FOR WAUPACA COUNTY**  
1300 Royalton Street, Waupaca, WI 54981  
**715-258-6820**  
Assistance for temporary crisis situations only and Low Income Energy Assistance Program (LIEAP). Funding is limited.
  
- **FAIR HOUSING COUNCIL**  
**1-877-647-3247**
  
- **FOUNDATION FOR RURAL HOUSING**  
PO Box 314, Oregon, WI 53575 • **1-888-400-5974**  
**www.wisconsinruralhousing.org**  
Provides housing assistance funding in 69 counties in the State of Wisconsin. Applications can be found online for: security deposit assistance, rental assistance, mortgage assistance, utility assistance, property tax assistance, etc. You may apply for 1 type of assistance every 3 years.

■ **HOUSING AND URBAN DEVELOPMENT,  
U.S. DEPARTMENT OF**  
310 W. Wisconsin Avenue, Suite 950,  
Milwaukee, WI 53203-2289  
**414-297-3214 • 800-225-5342 • TTY: 800-877-8339**  
**www.hud.gov**

■ **LANDLORD/TENANT ASSOCIATION**  
2811 Agriculture Dr (PO Box 8911) Madison, WI 53708  
**800-422-7128**  
**www.datcp.wi.gov**  
**https://datcp.wi.gov/Pages/Publications/  
LandlordTenantGuide.aspx**  
Managed through the State of WI Department of  
Agriculture, Trade and Consumer Protection.

■ **LEAVEN FOX CITIES**  
1475 Opportunity Way Menasha, WI 54952  
**920-738-9635**  
**www.leavenfoxcities.org**  
Provides limited financial assistance to people who are  
struggling to meet their basic needs. We help with: rent  
or mortgage payments and security deposits, utilities  
– including water, gas, electricity, propane and fuel oil,  
car repairs, health insurance premiums, gas vouchers,  
bus passes, diapers and toiletries, referrals for clothing  
and furniture, etc. Leaven helps residents of Outagamie,  
Calumet, Northeastern Winnebago counties and New  
London residents living in Waupaca County.

■ **MISSION OF HOPE HOUSE**  
520 N Shawano St New London, WI 54961  
**920-249-4553**

■ **NATIONAL CENTER FOR HOMELESS EDUCATION (NCHE)**  
**1-800-308-2145**  
Funded by the US Department of Education, the National  
Center for Homeless Education (NCHE) works with  
schools, service providers, parents, and other interested  
stakeholders to ensure that children and youth  
experiencing homelessness can enroll and succeed in  
school.

■ **RURAL HOUSING INC.**  
4510 Regent Street, # 2C, Madison, WI 53705  
**608-238-3448 • 888-400-5974**  
**www.wisconsinruralhousing.org**  
Offers assistance with back taxes and mortgages to  
prevent homelessness. Limited funds also available  
for emergency water repairs. Must spend 30% of gross  
income on housing costs and be low-income.

■ **TOMORROW'S HOME FOUNDATION**  
258 Corporate Drive, Suite 200 C, Madison, WI 53714  
**608-255-1088**  
**www.tomorrowshomefoundation.org**  
**Email: thf@housingalliance.us**  
The Tomorrow's Home Foundation was created in 2000 for  
several purposes:

- Provide emergency assistance grants designed to provide  
critical repairs so that individuals and families can stay in  
their manufactured or mobile home.
- Create a method and mode for disposing of old,  
uninhabitable mobile homes that were blighting the  
countryside.
- Educate the manufactured and modular housing industry.

■ **USDA RURAL DEVELOPMENT**  
5417 Clem's Way, Stevens Point, WI 54482  
**715-345-7600**  
**www.rd.usda.gov/wi**  
Low interest home loans and home repair loans for rural  
housing. Also grants for those 62 or older for certain  
types of repairs/improvements.

■ **WEATHERIZATION**  
**CAP Services**  
101 Tower Rd Waupaca, WI 54981  
**715-343-7145**  
Eligible households can receive assistance in insulating  
and tightening up their home in an effort to reduce  
heating/cooling costs. The program provides services  
to both homeowners and tenants, and there is no cost  
to either for services provided. In order to be eligible for  
this service, homeowners or renters must qualify for and  
receive Energy Assistance. Once qualified, priority of  
Weatherization is determined by the State of Wisconsin.

## HOUSING: RENTAL ASSISTANCE

*Eligibility for a rental voucher is based on family  
income and size.*

■ **ALLEGIAN PROPERTY MANAGEMENT LLC**  
412 S 3rd St La Crescent, MN 55947  
**1-888-393-3282**  
**www.allegiantpropertymgmtllc.com**  
Administers the Housing Choice Voucher Program, also  
known as Section 8, for all of Waupaca County except for  
within the City of New London limits. This program has a  
1-2 year waiting list once approved. An application must  
be completed & submitted to be considered.

■ **CITY OF SHAWANO HOUSING AUTHORITY**

951 Elizabeth St Shawano, WI 54166

**715-524-2132**

[www.shawanohousing.com](http://www.shawanohousing.com)

■ **FOUNDATION FOR RURAL HOUSING**

PO Box 314 Oregon, WI 53575

**1-888-400-5974**

[www.wisconsinruralhousing.org](http://www.wisconsinruralhousing.org)

Provides housing assistance funding in 69 counties in the state of Wisconsin. Applications can be found online for: security deposit assistance, rental assistance, mortgage assistance, utility assistance, property tax assistance, etc. You may apply for 1 type of assistance every 3 years.

■ **LEAVEN FOX CITIES**

1475 Opportunity Way Menasha, WI 54952

**920-738-9635 • [www.leavenfoxcities.org](http://www.leavenfoxcities.org)**

Provides limited financial assistance to people who are struggling to meet their basic needs. We help with: rent or mortgage payments and security deposits, utilities – including water, gas, electricity, propane and fuel oil, car repairs, health insurance premiums, gas vouchers, bus passes, diapers and toiletries, referrals for clothing and furniture, etc. Leaven helps residents of Outagamie, Calumet, Northeastern Winnebago counties and New London residents living in Waupaca County.

■ **NEW LONDON HOUSING AUTHORITY**

505 Division St New London, WI 54961

**920-982-8509 • [www.nlha.org](http://www.nlha.org)**

Administers the Housing Choice Voucher Program, also known as Section 8, for within the City of New London limits only. This program has a 1-2 year waiting list once approved. An application must be completed & submitted to be considered.

■ **SALVATION ARMY**

301 E Beacon Ave, New London, WI 54961

**920-982-2034**

1421 Churchill St, Waupaca, WI 54981

**715-942-2725**

417 Algoma Blvd (PO Box 233), Oshkosh, WI 54901

**920-232-7660**

130 E North St, Appleton, WI 54911

**920-734-3324**

Limited vouchers for emergency situations such as: shelter, rent, utilities, food, emergency prescriptions, etc. Funds are limited and there is a maximum amount for each category each year.

■ **SHAWANO CITY HOUSING AUTHORITY**

<http://shawanohousing.com>

**715-524-2132**

■ **ST. VINCENT DE PAUL**

1924 W College Ave Appleton, WI 54914

**920-739-1679 EXT. 4**

## HOUSING: SUBSIDIZED OR LOW-INCOME ELDER

*Rent is based on 30% of adjusted income*

■ **CAMELOT APARTMENTS**

1444 E Green Bay St Shawano, WI 54166

350 W Morning Glory Dr Clintonville, WI 54929

**715-851-1028**

Managed by Property Management Specialists.

■ **COUNTRYSIDE ESTATES**

517 Wisconsin Ave Waupaca, WI 54981

350 W Morning Glory Dr Clintonville, WI 54929

Currently managed by Lutheran Social Services

**LSS Housing Hotline: 414-246-2304**

■ **ELIZABETH MANOR**

951 Elizabeth Street, Shawano, WI 54166

**715-524-2132**

■ **FRANKLIN PARK APARTMENTS**

505 Division Street, New London, WI 54961

**920-982-8509**

Public housing for low income, elder and disabled.

■ **MAPLE LEAF APARTMENTS**

451 Grove St Manawa, WI 54949

Contact person: Elesha James

**715-460-6690**

[elesha.james@wimci.com](mailto:elesha.james@wimci.com) (Email)

Managed by Wisconsin Management Company, Inc. & FGS The Restoration Company.

■ **I W EAST APARTMENTS**

210 Frogner St Iola, WI 54945

Managed by <https://www.accmanagementgroup.com/>

**(423) 790-6300**

■ **LAKEVIEW APARTMENTS**

625 Pleasant St, Scandinavia, WI 54977

Managed by ACC Management

**423-790-6300**

<https://www.accmanagementgroup.com/properties/property.php?propertyid=32>

■ **PINEWOOD APARTMENTS**

120 High St Embarrass, WI 54933

## HOUSING: SUBSIDIZED OR LOW-INCOME DISABLED

*Rent is based on 30% of adjusted income.*

- **ROBERT OLEN APARTMENTS**  
20 Wilson Street, Clintonville, WI 54929  
**715-823-5443**  
Subsidized housing for the elder, handicapped or disabled only, regardless of age.
- **SUN VALLEY MANOR APARTMENTS**  
25 N. 12th Street, Clintonville, WI 54929  
**715-823-3541**  
Low income housing for elder and disabled.
- **VALLEY CREST APARTMENTS**  
151 Morning Glory Dr Clintonville, WI 54929  
CMS Management LLC PO Box 910, Corinth, MS 38835  
Office Phone: **715-823-2177**  
Fax: **662-287-1484**  
Email: **cmsmanagementllc@gmail.com**
- **VIRGINIA WANTA APARTMENTS**  
200 E Morning Glory Dr Clintonville, WI 54929  
**815-397-3755**  
Managed by Professional Property Management
- **WAUPACA COUNTY APARTMENTS**  
**Whispering Pines Apartments -**  
420 Water St lola, WI 54945  
**Robinway Center Apartments -**  
400 Center St Manawa, WI 54949  
**Oaklawn Apartments -**  
315 Oshkosh St New London, WI 54961  
**Alpine Haven West -**  
400 S Western Ave Waupaca, WI 54981  
**Riverbend Manor Apartments -**  
402 N East St Weyauwega, WI 54983  
**715-258-0335**
- **WAUPACA COUNTY HOUSING**  
1115 Beckett Rd New London, WI 54961  
**715-258-0335**  
Units located in lola, Manawa, New London, Waupaca and Weyauwega
- **WOODLAND HILLS**  
500 High St Waupaca, WI 54981  
**712-580-5360**  
Managed by Carlson Management.
- **YE OLDE FIRE HOUSE APARTMENTS**  
222 N Main St Waupaca, WI 54981  
**715-281-9555**
- **CAMELOT APARTMENTS**  
210 W. Garfield Avenue, Marion, WI 54950  
Marion Housing  
**608-258-2080**  
Subsidized housing for elder, handicapped or disabled. If there are no vacancies, applicants will be put on a waiting list. Rents are based on 30% of tenant's adjusted yearly income for rent and utilities.
- **COUNTRYSIDE ESTATES**  
**Clintonville:** 350 West Morning Glory Drive, Clintonville, WI 54929  
**Waupaca:** 517 Wisconsin Street, Waupaca, WI 54981  
Currently managed by Lutheran Social Services  
**LSS Housing Hotline: 414-246-2304**
- **FRANKLIN PARK APARTMENTS**  
505 Division Street, New London, WI 54961  
**920-982-8509**  
Public housing for low income, elder and disabled.
- **MAPLE LEAF APARTMENTS**  
451 Grove Street, Manawa, WI 54949  
**715-460-6288**  
Managed by Woda Cooper Companies, Inc.  
Subsidized housing for all households, including elder and disabled.
- **MARILOT APARTMENTS**  
101 Riverview Dr, Marion, WI 54950  
Paul Bertelson  
4630 3rd Ave South, Minneapolis, MN 55019  
**920-835-5150**  
Subsidized housing for elder, handicapped or disabled. If there are no vacancies, applicants will be put on a waiting list. Rents are based on 30% of tenant's adjusted yearly income for rent and utilities.
- **IW EAST APARTMENTS**  
210 Frogner St lola, WI 54945  
Managed by <https://www.accmanagementgroup.com/>  
**(423) 790-6300**
- **ROBERT OLEN APARTMENTS**  
20 Wilson Street, Clintonville, WI 54929  
**715-823-5443**  
Subsidized housing for the elder, handicapped or disabled only, regardless of age.



■ **SUN VALLEY MANOR APARTMENTS**

25 N. 12th Street, Clintonville, WI 54929

**715-823-3541**

Low income housing for elder and disabled.

■ **VALLEY CREST APARTMENTS**

151 Morning Glory Drive, Clintonville, WI 54929

Rental office: **715-823-2117**

CMS Management LLC PO Box 910, Corinth, MS 38835

Office Phone: **662-287-5044** • Fax: **662-287-1484**

Email: cmsmanagementllc@gmail.com

Office hours: 9:00 a.m. to 3:00 p.m. Mon.-Thur. Subsidized housing for all households, including elder and disabled.

■ **WAUPACA COUNTY APARTMENTS**

**715-258-0335**

**Iola:** Whispering Pines Apartments,  
420 Water Street, Iola, WI 54945

**Manawa:** Robinway Center Apartments,  
400 Center Street, Manawa, WI 54949

**New London:** Oaklawn Apartments,  
315 Oshkosh Street, New London, WI 54961

**Waupaca:** Alpine Haven West,  
400 S. Western Avenue, Waupaca, WI 54981

**Weyauwega:** Riverbend Manor Apartments,  
402 N. East Street, Weyauwega, WI 54983

■ **WOODLAND HILLS**

500 High Street, Waupaca, WI 54981

**715-580-5360** (Carlson Management)

Subsidized housing for all households, including elder and disabled.

## HOUSING: SENIOR INDEPENDENT

■ **ANGELUS SENIOR APARTMENTS**

205 S. Division Street, Waupaca, WI 54981

**715-256-9469 • 715-281-6515**

■ **ASTER RETIREMENT COMMUNITY**

38 N. Main Street, Clintonville, WI 54929

**715-823-4344**

■ **BETHANY SHADOW WOODS**

1226 Berlin Street, Waupaca, WI 54981

**715-258-5521**

■ **BUTTERNUT RIDGE APARTMENTS**

165 Chet Krause Drive, Iola, WI 54945

Schultz Property Management

**715-496-0546**

Eligibility requirements: age 55 and over.

■ **CAP SERVICES SENIOR HOUSING**

**877-377-1434**

Email: [rentals@capmail.org](mailto:rentals@capmail.org)

[www.capservices.org/rentals](http://www.capservices.org/rentals)

• **Iola Senior Village:**

110 S. Townline Road, Iola, WI 54945

• **Olen Park Senior Village:**

72 E. 7th Street, Clintonville, WI 54929

• **Waupaca and Fox Fire Senior Village:**

2830 Otter Drive, Waupaca, WI 54981

• **Weyauwega Senior Village:**

202 S. Lincoln Street, Weyauwega, WI 54983

• **Wolf River Senior Village:**

615 Depot Street, Manawa, WI 54949

Units are for ages 55+.

Income restrictions may apply.

Wheelchair accessible. Equal Housing Opportunity.

■ **MARIAN HEIGHTS APARTMENTS**

101 E. Beckert Road, New London, WI 54961

**920-982-5354**

[stjosephresidence.com/independent-living](http://stjosephresidence.com/independent-living)

■ **ROSEWOOD GLEN APARTMENTS**

409 Partridge Drive, New London, WI 54961

**920-982-9602**

Eligibility requirements: Age 55 and over. Income limits.

## INFORMATION ASSISTANCE

*For connection to community services, dial 2-1-1*

*Get the information you need with just one phone call.*

■ **AGING AND DISABILITY RESOURCE CENTER**

Waupaca County Courthouse, 2nd Floor

811 Harding Street, Waupaca, WI 54981

**715-258-6400**

[www.co.waupaca.wi.us](http://www.co.waupaca.wi.us) • [www.youradrcresource.org](http://www.youradrcresource.org)

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly welcoming places where anyone -- individuals, concerned families or friends, or professionals working with issues related to aging or disabilities -- can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

## ■ UNITED WAY 211 INFORMATION & REFERRAL

A Community Service of United Way, Fox Cities, Inc.  
1455 Midway Road, Menasha, WI 54952  
[920-954-7200](tel:920-954-7200) • [www.211now.org](http://www.211now.org)

## ■ UNITED WAY OF NEW LONDON

[920-538-4617](tel:920-538-4617)

## INFUSION THERAPY

### ■ LINCARE

1760 Prospect Court, #112, Appleton, WI 54914  
[920-735-1261](tel:920-735-1261) • [www.lincare.com](http://www.lincare.com)

The mission of Lincare is to set standards of excellence for providing respiratory care, infusion therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

## LEGAL SERVICES

### ■ AARP - ADVOCACY ORGANIZATION FOR SENIORS

[1-888-687-2277](tel:1-888-687-2277) • [1-877-342-2277](tel:1-877-342-2277) (Spanish)  
TTY: [711](tel:711) • [1-877-434-7598](tel:1-877-434-7598) • [1-866-238-9488](tel:1-866-238-9488)  
[www.aarp.org](http://www.aarp.org)

### ■ ANDERSON, O'BRIEN, BERTZ, SKRENES & GOLLA LLP

1257 Main St. P.O. Box 228 Stevens Point, WI 54481  
(715) [344-0890](tel:344-0890) • [www.andlaw.com](http://www.andlaw.com)

### ■ BOLLENBECK LAW, S.C

W6260 Communication Court, Appleton WI 54914  
[920-735-1711](tel:920-735-1711) • [bollenbeck@bollenbecklaw.com](mailto:bollenbeck@bollenbecklaw.com)

### ■ BUZZA, DREIER & JOHNSON, LLC

2925 Post Road (Landmark Building),  
Stevens Point, WI 54481  
[715-997-9080](tel:715-997-9080) • [www.bdj.wislaw.com](http://www.bdj.wislaw.com)

### ■ CARISSA A GIEBEL

Legacy Law Group  
1 South Main St Ste 3, Clintonville, WI 54929  
[920-560-4651](tel:920-560-4651) • [carissa@legacylawllc.com](mailto:carissa@legacylawllc.com)

### ■ DISABILITY RIGHTS WISCONSIN

Ombudsman services are free.  
Toll-free for all offices: [800-928-8778](tel:800-928-8778)  
[info@drwi.org](mailto:info@drwi.org)  
<https://disabilityrightswi.org/>

### ■ ELDER BENEFIT SPECIALIST PROGRAM

An elder benefit specialist is a person trained to help persons, age 60 or older, who are having a problem with their private or government benefits. They receive ongoing training and are monitored by attorneys knowledgeable in elder law.

*See Elder Benefit Specialist Program*

### ■ ELDER RIGHTS PROJECT – SEE LEGAL ACTION OF WISCONSIN

### ■ GREATER WISCONSIN AGENCY ON AGING RESOURCES(GWAAR)

[608-243-5670](tel:608-243-5670)

<https://gwaar.org/>

Answers questions about the law in Wisconsin relating to guardianships, protective placements, conservatorships, powers of attorney for health care and finances, living wills and DNR orders. Gwaar also provides Legal information, specialized in Elder- Law, Case Consultation and referrals.

### ■ FAMILY AND MEDICAL LEAVE ACT

**Federal: 1-866-4-USWAGE**

The Family and Medical Leave Act of 1993 is a United States labor law requiring covered employers to provide employees with job-protected and unpaid leave for qualified medical and family reasons.

### ■ IDENTITY THEFT

<https://www.identitytheft.gov/Steps>

### ■ LAUTERBACH LEGAL

106 McDill Ave. Suite 100, Stevens Point, WI 54481  
[715-544-8393](tel:715-544-8393)  
[www.lauterbach-legal.com](http://www.lauterbach-legal.com)

### ■ LAWYER REFERRAL AND INFORMATION SERVICE - STATE BAR OF WISCONSIN

5302 Eastpark Blvd., Madison, WI 53718-2101  
Mailing Address  
State Bar of Wisconsin  
P.O. Box 7158, Madison, WI 53707-7158  
**Phone: [608-257-3838](tel:608-257-3838) • Fax: [608-250-6020](tel:608-250-6020)**  
**Email: [service@wisbar.org](mailto:service@wisbar.org)**  
[www.wisbar.org](http://www.wisbar.org)

### ■ LEGAL ACTION OF WISCONSIN

633 W. Wisconsin Ave. Unit 2000, Milwaukee, WI 53203  
[855-947-2529](tel:855-947-2529)

- **MENN LAW FIRM**  
 2501 E Enterprise Ave, PO Box 785,  
 Appleton WI 54912-0981  
**Ph: 920-731-6631 • Fax: 920-734-0981**  
<https://mennlaw.com>
- **MCCARTY LAW LLP**  
 Elder Law and Special Needs Planning  
 2401 East Enterprise Ave, Appleton WI 54913-7887  
**920-882-4070 • Fax 920882-7986**  
<https://mccartylaw.com>
- **NATIONAL ACADEMY OF ELDER LAW ATTORNEYS, INC. (NAELA)**  
 1577 Spring Hill Road, Suite 310, Vienna, VA 22182  
**703-942-5711**  
**Email: naela@naela.org • www.naela.org**
- **NOONAN ARENDT LAW LLP**  
 2740 Stanley St. Suite B, Stevens Point, WI 54481  
**(715) 344-9437 • www.noonanarendt.com**
- **RENTERS RIGHTS FOR PEOPLE WITH DISABILITIES**  
<https://www.justgreatlawyers.com/renters-rights-and-housing-assistance-for-people-with-disabilities>
- **RURAL ACCESS TO JUSTICE, INC.**  
 644 Hillcrest Dr. Suite 2 B, Waupaca WI 54981  
**715-602-9755 • https://ruraljustice.org**
- **SENIOR CONNECTION**  
 The Thompson Center on Lourdes  
 2331 Lourdes Drive, Appleton, WI 54915  
**920-939-3088**  
 An Information, Assistance & Referral program of Lutheran Social Services, for older adults and their families. Providing information regarding: Housing, Meal Programs, Caregiver Resources, Medical Alert, Legal Services. As well as both Agency and Private Hire options relating to Home Health Care, Errands, Handyman and Yard Services.
- **STATE BAR OF WISCONSIN**  
 5302 Eastpark Boulevard, Madison, WI 53718  
**800-728-7788**  
<https://www.wisbar.org/Pages/default.aspx>  
 Wisconsin lawyers, expert advisors, serving you.
- **STATE PUBLIC DEFENDER**  
 1025 Clark Street, Room 302, Stevens Point, WI 54481  
**715-345-5382**  
**www.wisspd.org**  
 Legal representation for indigent persons charged with a state crime.
- **TENANT RESOURCE CENTER**  
 1202 Williamston Street, Suite A, Madison, WI 53703  
**Outside Dane County: 877-238-7368**  
 (Housing Counselor)  
**www.tenantresourcecenter.org**  
 9 a.m. to 6 p.m. Mon-Fri  
 The Tenant Resource Center (TRC) offers free counseling for tenants and landlords interested in learning more about their rental rights and responsibilities. Information on state and local rental laws and regulations and lease screening services are available. The TRC may also refer clients to other agencies, when appropriate, to assist them with their needs. Due to current funding restrictions, we are only able to serve those living in Dane County or any University of Wisconsin System student. There are many great resources on our website that may address your current situation, so please feel free to check us out for your answers. We will let you know should our funding be increased so that we are able to serve others in the state.
- **UPPER MIDWEST PENSION RIGHTS PROJECT (UMPRP)**  
 1265 Grey Fox Rd, Arden Hills, MN 55112  
**866-783-5021**  
<https://pensionrights.org/find-help/counseling-projects/upper-midwest-pension-rights-project/>  
 The UMPRP provides direct advocacy on behalf of individuals and assists with locating and obtaining pensions and other retirement benefits individuals have earned through their years of hard work. We represent clients in formal Claims and Appeals for pension benefits; correcting pension miscalculations, overpayments and recoupment actions; obtaining and explaining complex pension plan documents; answering general questions about pension laws; and tracking down pension benefits from past employers. We also provide assistance to spouses and beneficiaries.
- **VILLNOW LAW FIRM**  
 197 N. Main St., Amherst, WI 54406  
**(715) 824-3311**  
**www.villnowlaw.com**
- **WISCONSIN DEPARTMENT OF AGRICULTURE, TRADE AND CONSUMER PROTECTION**  
 Landlord Tenant Guide:  
<https://datcp.wi.gov/Pages/Publications/LandlordTenantGuide.aspx>  
 Contact Consumer Protection Hotline  
**(800) 422-7128**  
**DATCPHotline@wisconsin.gov**

- **WISCONSIN JUDICARE, INC**  
715-842-1681 • 800-472-1638  
[www.judicare.org](http://www.judicare.org)

Judicare has expanded its Telephone Helpline to assist callers with their Landlord-Tenant, Social Security Disability Insurance, Supplemental Security Income, security deposit, and utilities questions. Eligible individuals calling the Telephone Helpline will receive legal information, telephone counsel and advice, brief services, or referrals to other organizations for assistance.

- **WISPACT, INC**  
226 Corporate Dr., Madison, WI 53714  
Phone: 608-268-6006 • Toll Free: 833-653-6503  
[www.wispact.org](http://www.wispact.org)

Wispact, Inc. is a nonprofit organization that creates and manages pooled and community Special Needs Trusts. These Trusts are designed to help preserve the assets of people with disabilities without endangering their eligibility for public benefits or placement on waiting lists. Based in Madison, Wispact now manages Special Needs Trusts for more than 3,500 people throughout the state of Wisconsin. Wispact provides grants to assist Wispact beneficiaries with reimbursement of a portion of the legal fees incurred through the creation of a Wispact Special Needs Trust.

## LIBRARIES

[www.infosoup.org](http://www.infosoup.org)  
*Library system access and to request books, etc. to be put on hold and sent to library location of your choice.*

- **CITY OF CLINTONVILLE PUBLIC LIBRARY**  
75 Hemlock Street, Clintonville, WI 54929 715-823-4563
- **CITY OF MARION PUBLIC LIBRARY**  
120 N. Main Street, Marion, WI 54950 715-754-5368
- **CITY OF NEW LONDON PUBLIC LIBRARY**  
406 S. Pearl Street, New London, WI 54961 920-982-8519
- **CITY OF WAUPACA PUBLIC LIBRARY**  
107 S. Main Street, Waupaca, WI 54981 715-258-4414
- **CITY OF WEYAUWEGA PUBLIC LIBRARY**  
301 S. Mill Street, Weyauwega, WI 54983 920-867-3742
- **IOLA VILLAGE LIBRARY**  
180 S. Main Street, Iola, WI 54945 715-445-4330
- **NEUSCHAFER COMMUNITY LIBRARY**  
317 Wolf River Drive, Fremont, WI 54940 920-446-2474

- **SCANDINAVIA PUBLIC LIBRARY**  
349 N. Main Street, Scandinavia, WI 54977 715-467-4636

- **STURM MEMORIAL LIBRARY**  
130 N. Bridge Street, Manawa, WI 54949 920-596-2252

## LIFELINE: PERSONAL EMERGENCY RESPONSE SYSTEMS

- **LIVELY**  
800-918-8543 • [www.lively.com](http://www.lively.com)

- **LIFELINE**  
855-681-5351 • [www.lifeline.com](http://www.lifeline.com)

## LONG TERM CARE INSURANCE FROM CONSUMER AFFAIRS

[www.consumeraffairs.com/insurance/ltc.html](http://www.consumeraffairs.com/insurance/ltc.html)

## MEDICAL EQUIPMENT FOR LOAN AND/OR PURCHASE

See **ADAPTIVE EQUIPMENT**

- **GREAT LAKES ORTHOTICS & PROSTHETICS**  
3950 Evergreen Ct, Suite A, Appleton, WI 54913  
920-968-2240 • Fax: 920-968-2241  
<https://www.greatlakesoandp.com>  
Ankle Braces/Walking Boots • Diabetic Shoes and Inserts  
Knee Braces • Back Braces • Neck Braces • Hip Braces  
*Insurance Accepted*
- **HANGER CLINIC**  
2984 Voyager Drive, Green Bay, WI 54311  
920-469-0555 • Fax: 920-469-0556  
[www.hangerclinic.com/locations/pages/green-bay.aspx](http://www.hangerclinic.com/locations/pages/green-bay.aspx)  
The Nation's Leading Provider of Orthotic and Prosthetic Care With nearly 160 years of experience, we are proud to bring you the best in prosthetic and orthotic care. Our dedication and expertise can help you regain your independence and pursue the activities that you love. We are committed to bringing you the latest in innovative orthotic and prosthetic technologies, specialized training, and superior care. Call our office to request a free evaluation, and experience our high quality care for yourself.



■ **HOME SAFETY INNOVATIONS LLC**

**920-538-2148 • [homesafetyinnovations@gmail.com](mailto:homesafetyinnovations@gmail.com)**  
We come to you! We will travel a 120-mile radius from La Crosse, WI for all of our services and statewide for ramp service! Therapists' keeping you safe in your home. We are two occupational therapists providing home safety evaluations to help you age in place safely. We provide home modifications such as modular aluminum ramps for sale and rent, grab bars, railings, stair lifts, deck/ramp pressure washing/restraining and other various home modifications. Lee Lohrentz and Dustin Drath  
**[www.homesafetyinnovations.com](http://www.homesafetyinnovations.com)**

■ **LINCARE**

1760 Prospect Court, Suite 112, Appleton, WI 54914-9036  
**Phone: 920-735-1261 • FAX: 920-735-1269**  
**[www.lincare.com](http://www.lincare.com)**  
The mission of Lincare is to set standards of excellence for providing respiratory care, infusion therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

**EQUIPMENT FOR LOAN:**

■ **FOX VALLEY LIONS MEDICAL EQUIPMENT LOAN LOCKER**

**<https://greenvillelions.wildapricot.org/page-1302643>**  
312 W. Northland Ave. in Appleton WI  
The FVLM operating hours are: Wednesdays - 4:30 p.m. to 6:30 p.m. ; Saturdays - 9 a.m. to 11 a.m.  
CONTACTS: **Email Address: [FoxValleyLions@gmail.com](mailto:FoxValleyLions@gmail.com)**  
**Phone #: 920-585-7072**  
Fox Valley Lions Medical Equipment Loan Locker  
**<https://greenvillelions.wildapricot.org/page-1302643>**  
LOCATION/OPERATING HOURS:  
The FVLM is located at 312 W. Northland Ave. in Appleton WI. and is staffed by all participating clubs and any other interested parties that want to participate.

■ **LARSEN-WINCHESTER LIONS - LOAN LOCKER**

**<https://e-clubhouse.org/sites/larsenwinchester/index.php>**  
**Ramp Building Program--phone:**  
**Tom at 715-412-0555-and or email Tom at [randaman@mac.com](mailto:randaman@mac.com).**  
**Medical Equipment Loan Locker phone:**  
**920-427-3244**  
Call or Check out website for hours they are open.  
Location: They do not have an address to their building. They are located in the town of Larsen, two buildings behind Clayton Town Hall and Fire Department building, next to Trailhead Park.

■ **NUMOTION**

920 N. Westhill Boulevard, Appleton, WI 54914  
**920-749-3777 • 800-924-8313**  
**[www.numotion.com](http://www.numotion.com)**

■ **AMERICAN RED CROSS NORTHEAST WISCONSIN CHAPTER**

2905 Universal St, Suite 201, Oshkosh, WI 54904  
**920-231-3590**  
Green Bay: 121 N Bader St, Green Bay, WI 54302  
**877-618-6628**  
Blood Donations – call to schedule an appointment  
**1-800-RED-CROSS.** Some walk-in times are available.

■ **THEDACARE AT HOME**

**800-984-5554**  
**[www.thedacare.org](http://www.thedacare.org)**  
Short-term rental of larger medical equipment, such as hospital beds, specialty mattresses, hoist lifts, etc. is available at ThedaCare at Home. Please call them for availability and pricing.

• **Appleton – Main Showroom**

3000 E. College Avenue, Suite A, Appleton, WI 54915  
(Located in Kensington Place Mall)  
**920-969-0919**

Monday – Thursday: 8:00 a.m. – 6:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m.

Saturday: 8:00 a.m. – 12:00 p.m.

• **Berlin (Sleep Equipment and Sleep Supplies)**

191 Memorial Drive, Berlin, WI 54923  
(Located on the lower level of the Berlin Physician Clinic)

Monday – Thursday: 8:00 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 2:00 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

• **New London**

1405 Mill Street, New London, WI 54961  
(Located inside New London Family Medical Center)

**920-720-2300**

Monday – Thursday: 8:30 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

• **Oshkosh**

2100 Omro Road, Oshkosh, WI 54904  
(Located in Westgate Plaza)

**920-237-5690**

Monday – Thursday: 8:30 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

• **Shawano**

100 County Road B, Shawano, WI 54166  
(Located inside ThedaCare Physicians)

**715-524-1500**

Monday – Thursday: 8:30 a.m. – 5:00 p.m.  
Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)  
Closed Saturday and Sunday

• **Waupaca**

710 Riverside Drive, Waupaca, WI 54981  
(Located inside ThedaCare Physicians)

**715-256-3151**

Monday – Thursday: 8:30 a.m. – 5:00 p.m.  
Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)  
Closed Saturday and Sunday

## MEDICAL ENTITLEMENTS

See **ADVOCACY - Elder and Disability Benefit Specialist Services**

### ■ MEDICARE

[www.medicare.gov](http://www.medicare.gov)

Medicare is a federal health insurance program for people age 65 or older, some disabled people and people with end stage renal disease. Eligibility is based on your entitlement to a Social Security benefit. Part A is hospital insurance and Part B is medical insurance. Application for Medicare should be made with the Social Security Administration. For more information on the Medicare Program contact your county Benefit Specialist. Contact the ES Call Center at **1-888-256-4563** to apply for the following:

### ■ QUALIFIED MEDICARE BENEFICIARY PROGRAM - QMB

The QMB program is available to help pay medical costs for persons who have low income and assets, but are above the Supplemental Security Income (SSI) eligibility limits.

**For those who qualify, it can pay:**

1. The Medicare part B premium.
2. The part A and part B Medicare deductibles.
3. The 20% co-insurance for part B if you are not currently receiving Social Security, but could purchase Medicare coverage, you may still be eligible and the program could pay both part A and part B premiums.

### ■ SPECIFIED LOW-INCOME MEDICARE BENEFICIARY PROGRAMS (SLMB AND SLMB+)

The SLMB programs pay the Medicare part B premium, but do not pay Medicare co-payments or deductibles.

### ■ MEDICAID-MEDICAL ASSISTANCE (MA)

The Medicaid program is a cooperative federal and state program that provides medical care to individuals with low income and little or no assets. There are two basic types of MA benefits: those received in an institutional/long-term care setting such as a nursing home or hospital and those received in the community.

## MEDICAL LODGING RESOURCES

### ■ MAYO CLINIC ROCHESTER MINNESOTA LODGING

Information for Patients and families:

Mayo Clinic Operator **507-284-2511** may be able to assist. Hotels may also give “long-term stay” discounts for Mayo Clinic treatment stays. The Rochester Chamber of Commerce may also have ideas of options

**715-288-1122.**

## MEDICAL LODGING SHORT -TERM HOUSING

*Resources for Mayo Clinic Patients in Rochester, MN*

**Gift of Life Transplant House 507-288-7470**

**Milwaukee, Wisconsin**

**53226 Miracle Lodge Retreat and Convention Center  
507-533-6007 • 507-533-4315**

**Nazarene Well House 507-282-6792**

**Neurological Recovery House 507-206-0262**

**Philoxenia Charities 507-358-7260**

**Rochester Mennonite Guest House 507-280-6252**

**Rochester Chamber of Commerce 507-288-1122**

**Ronald McDonald House 507-282-3955**

**Sandra J. Schulze American**

**Cancer Society Hope Lodge**

**507-529-4673 or 800-227-2345 (toll-free)**

**Serenity House Network 507-273-0470**

### ■ MADISON MEDICAL LODGING

Best Western Plus InnTowner Madison

For special rates for patients and their families, please call UW Guest Services staff for availability: **608-263-0315.**

Best Western Plus InnTowner Madison proudly partners with University of Wisconsin-Madison’s nationally-recognized academic health care entities to support local and out-of-town hospital visitors. We work directly with the UW Hospital to provide special lodging rates for family and friends caring for hospitalized loved ones who are away from home.

Best Western Plus InnTowner Madison

2424 University Avenue, Madison, WI 53726

<https://inntowner.com/hospital-visitors>

■ **MILWAUKEE MEDICAL LODGING - KATHY'S HOUSE**

Kathy's House is a vital and affordable resource in the Milwaukee health care community. Kathy's House is a non-profit Hospital Guest House that provides lodging and a supportive environment to families who are experiencing one of life's most stressful situations—personal illness or the serious illness of a loved one. Kathy's House is located on the campus of the Milwaukee Regional Medical Center, footsteps from Froedtert Center for Advanced Care. Life-saving clinical trials and innovative treatments mean that often the best care is in Milwaukee, not just for cancer, but also for advanced care for heart, brain, and trauma. It is a caring place where guests can eat, sleep, and be with others when they want – or be alone when they need time, introspection, and quiet healing. The house provides a place where mutual support thrives, which is one of the great strengths of Kathy's House.

**(414) 453-8290 • Email: [mail@kathys-house.org](mailto:mail@kathys-house.org)**  
 Office & Guest Check-in Hours: 9 am – 4 pm, Monday to Friday. Kathy's House is open 365 days a year  
 Address: Kathy's House, Inc.  
 9101 W. Doyne Ave, Milwaukee, Wisconsin 53226

■ **MARSHFIELD CLINIC**

Memory Disorders Clinic, 1000 N. Oak Avenue  
 Marshfield, WI 54449  
**866-520-2510**

For more information, or to make an appointment, please contact the clinic.

■ **MEMORY CARE CENTER**

Neuroscience Group Memory Clinic  
 1305 W. American Drive, Neenah, WI 54956  
**920-725-9373**

**[www.neurosciencegroup.com](http://www.neurosciencegroup.com)**  
 For more information, or to make an appointment, please contact the clinic.

■ **PREVEA HEALTH MEMORY ASSESSMENT CLINIC**

Prevea East DePere Health Center  
 3860 Monroe Road, De Pere, WI 54115  
**920-272-3313 • 888-277-3832**

Clinic is held on Tuesday afternoons from noon to 4:00 p.m. For more information, or to make an appointment, please contact the clinic.

■ **PREVEA HEALTH MEMORY ASSESSMENT CLINIC**

Prevea St. Mary's Health Center  
 1715 Dousman Street  
 Green Bay, WI 54303  
**920-272-3313 • 888-277-3832**

*Clinic is held Thursdays from 8:00 am to noon.  
 For more information, or to make an appointment, please contact the clinic.*

**MEMORY SERVICES**

■ **ASPIRUS MEMORY CLINIC**

2720 Plaza Drive, Suite 1400B, Wausau, WI 54401  
**715-847-2004 • 866-236-1573 (toll free)**

The Aspirus Memory Clinic targets its services to older adults in the north central Wisconsin area who are experiencing memory difficulties which may be the result of Alzheimer's disease or other forms of dementia. An important aspect of our care is assessing the needs of the families and caregivers, and linking them with the community support services that will help them deal with the diagnosis, and with immediate and future needs. The clinic is staffed by a physician, a nurse practitioner, and a clinical social worker. We are also thankful to have the Greater Wisconsin Chapter of the Alzheimer's Association working with us as a close consultant to provide ongoing support and education for patients, families and caregivers, and the clinic staff.

The clinic provides a comprehensive assessment of the patient including a complete physical exam and health history, a psycho-social evaluation, and neurobehavioral testing to help determine the diagnosis and etiology of the patient's presenting problems. Patients, families, and caregivers will be linked with appropriate medical and support services in the community> The patient's primary care provider will be provided a complete assessment report with treatment recommendations.

\*The Aspirus Memory Clinic is open Wednesdays. For more information, or to make an appointment, please contact the clinic.

<b>MEDICAL ALERT/EMERGENCY RESPONSE SYSTEM</b>	
<b>FAMILY FIRST LLC</b> <b>888-887-9169</b> <a href="http://www.familyfirstmedicalalarms.com">www.familyfirstmedicalalarms.com</a>	Monthly fee: \$34.95 Six months: \$179.70 Activation fee: None
<b>LIFE WATCH USA</b> <b>800-716-1433</b> <a href="https://www.medguardalert.com/">https://www.medguardalert.com/</a>	See website or call for pricing.
<b>MOBILE HELP</b> <b>1-800-992-0616</b> <a href="http://www.mobilehelp.com">www.mobilehelp.com</a>	Please see website or phone for current pricing options.
<b>SAFETY CHOICE PERS (COMFORT KEEPERS)</b> <b>866-959-2969</b> <a href="http://www.comfortkeepers.com">www.comfortkeepers.com</a>	Monthly fee: call to inquire Activation fee: call to inquire
<b>VRI MEDICAL ALARMS</b> <b>1-800-860-4230</b> <a href="http://www.vri-cares.com">www.vri-cares.com</a>	Monthly fee: #29.95 Activation fee: None

## NURSING HOMES

A skilled nursing home is a health care facility that provides nursing services 24 hours a day. Persons needing extensive supervision, those with complex health plans needing rehabilitative services (occupational, physical or speech therapy) or those who do not have supportive living services available would benefit from nursing home care. Costs vary according to the services and the level of care provided. The daily rate should include room and board, activities, social services and nursing care. Medications, personal items, therapy, and dental and foot care are typically not included in the daily rate. Nursing homes have admissions agreements that include information about the daily rate, policies regarding transfers, discharges and handling of resident funds, plus resident rights and responsibilities. Nursing homes are licensed and surveyed by state and federal regulators. There are a variety of ways to pay for nursing home costs. Medicare pays for limited nursing home stays as long as the stay meets their requirements. Long-term care or supplemental insurance may pay for some nursing home stays. Medical Assistance may cover unlimited stays once financial criteria are met. Private pay or veterans benefits may also be used. Discuss financial requirements and questions you have with the nursing home administrator and/or social worker.

### ■ BETHANY HOME

1226 Berlin Street, Waupaca, WI 54981

**715-258-5521**

<http://www.bethanyofwaupaca.com/>

### ■ DQA - Working to Protect - Promote - Provide Quality in Wisconsin's Health Care Facilities Division of Quality Assurance

PO Box 2969, Madison, WI 53701-2969

**Phone: 608-266-8481 • Fax: 608-267-0352**

### ■ CROSSROADS CARE CENTER OF WEYAUWEGA

717 E. Alfred Street, Weyauwega, WI 54983

**920-867-3121**

<https://crossroadscarecenter.com/>

### ■ GREENTREE HEALTH & REHAB CENTER

70 Greentree Road, Clintonville, WI 54929

**715-823-2194**

<https://greentreehealthandrehab.com/>

### ■ MANAWA COMMUNITY NURSING CENTER

400 E. Fourth Street, Manawa, WI 54949

**920-596-2566**

<https://manawacommunitylivingcenter.net/>

### ■ ST. JOSEPH RESIDENCE

107 E. Beckert Road, New London, WI 54961

**920-982-5354**

<https://stjosephresidence.com/>

### ■ THE PINES POST ACUTE AND MEMORY CARE

1625 E. Main Street, Clintonville, WI 54929

**715-823-3135 • 866-825-9152**

<https://thepinespostacute.com/>

### ■ WISCONSIN VETERANS HOME

N2665 County Road QQ, King, WI 54946

**715-258-5586**

<https://dva.wi.gov/Pages/veteransHomes/VeteransHomeKing.aspx>

### ■ WISCONSIN VETERANS HOME

21425G Spring Street, Union Grove, WI 53182

**262-878-6700 • 866-669-8387 (866-NOW-vets)**

[dva.wi.gov/Pages/veteransHomes/VeteransHomeUG.aspx](https://dva.wi.gov/Pages/veteransHomes/VeteransHomeUG.aspx)

### ■ NURSING HOME RELOCATION – COMMUNITY RELOCATION AGING AND DISABILITY RESOURCE CENTER (ADRC)

**715-258-6400**

Or contact your nursing home social worker.

[www.youradrcresource.org](http://www.youradrcresource.org)

***You may be eligible for Community Relocation.***

Are you ready to move back home? With some help, you can manage on your own again. Through the Community Relocation Initiative, you may be able to live in an assisted living facility or your own home or apartment while still receiving the services you need. This initiative gives people a choice as to where they will receive long-term care. An individualized care plan will be developed to help you successfully transition back into your community.

***This program is available to you if you:***

- Currently reside in a nursing home and are expected to stay long term.
- Are 65 years of age or older or have a physical disability.
- Your nursing home care is currently paid for by WI Medicaid.
- You have an ongoing need for long-term care services.

If you are a Waupaca County resident living in a nursing home and are interested in this program, please contact the Aging & Disability Resource Center for more information.

### ■ LONG-TERM CARE OMBUDSMAN PROGRAM

**800-815-0015**

<https://longtermcare.wi.gov/Pages/Ombudsman.aspx>

Responds to complaints and problems of nursing home and community based residential facility residents and their families.



## HOUSING - SKILLED NURSING FACILITIES

FACILITY	# OF BEDS	PAYER SOURCE	THERAPIES	SPECIALTIES	OTHER
<b>Bethany Home</b> 1226 Berlin Street Waupaca, WI 54981 715-258-5521	100 beds private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy	IV, Wound Care, Bariatric, Trach	Hospice, Respite Care, Dementia Friendly with a Secured Unit including Memory Care
<b>Crossroad Care Center of Weyauwega</b> 717 E. Alfred St. Weyauwega, WI 920-867-3121	Licensed for 84 beds Private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy	Bariatric, IV, Wound Care, Peritoneal Dialysis, Trach	Hospice, Respite, Specialized in dementia with Music and Memory Programs without a Secured Unit but Wanger Guard Available
<b>Greentree Health Care Center</b> 70 Green Tree Rd. Clintonville, WI 715-823-2194	Licensed for 50 beds Private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy		Hospice, Respite, Dementia Friendly but does not have a secured unit for those with wandering issues, it is a locally controlled facility
<b>Manawa Community Nursing Center</b> 400 E. 4th St. Manawa, WI 920-596-2566	Licensed for 25 beds All rooms are private but can do double	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy		Hospice, Respite, Dementia Specialist on staff With Music Therapy Programs, Facility Has an Intimate Feel , Great Life Enrichment Program and an Attached 10 Bed CBRF
<b>St. Joseph Residence</b> 107 E. Beckert Rd. New London, WI 920-982-5354	Licensed for 50 beds Private Rooms Available	Private Pay, Medicare, Private Insurance, Medical Assistance Community Care	Physical Therapy, Occupational Therapy, Speech Therapy	Wound Care, IV, Ortho,Trach,TPN, Medically Complex	Out Patient Therapy, Hospice, Respite Care, Nurse practitioner, Specialized Post Acute Care Rehab Services
<b>The Pines Post Acute and Memory Care</b> 1625 E. Main St. Clintonville, WI 715-823-3135	Licensed for 50 beds Private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy	IV Therapy Wound care	Hospice, Respite, Long Term Care, Dementia Friendly with a Secured Unit, Admissions 24/7
<b>Wisconsin Veterans Home - King</b> N2665 County Rd. QQ King, WI 715-258-4256	521 beds private rooms available	Private Pay, Medicare, VA Benefits, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy, Work Therapy	IV Antibiotics, TPS, Wound Care, Trach, Pic Lines, Catheter Care, Peritoneal	Hospice, Dementia Specialist with a secured memory care unit, smoking shelter and credit union on campus, coffee shop, fishing and boating, bowling, theater, library, fitness room, Memory Café

## PHARMACIES, PRESCRIPTIONS, DRUG PROGRAMS

### CLINTONVILLE:

- **ERICKSON'S PHARMACY**  
8 S. Main St., Clintonville, WI 54929  
**715-823-2222**  
Free delivery within 15 mile radius. Also provides curbside delivery.
- **WALGREENS PHARMACY**  
201 S. Main St., Clintonville WI 54929  
**715-823-4238**

### NEW LONDON:

- **WALGREENS PHARMACY**  
981 N Shawano St., New London, WI 54961  
**920-982-5189**
- **WAL-MART PHARMACY**  
1717 N. Shawano Street, New London, WI 54961  
**920-982-7906**  
<https://www.walmart.com/store/1471/new-london-wi/details>  
Mail service available.

### SHAWANO:

- **DREIER PHARMACY**  
117 S. Main Street, Shawano, WI 54166  
**715-526-2011 • 800-295-4231**  
<https://stores.healthmart.com/dreierpharmacy/stores.aspx>  
Mail service available. Delivery within city limits.
- **THEDACARE PHARMACY**  
100 County Road B, Shawano, WI 54166  
Mail service available. Delivery within city limits.
- **WALGREENS**  
401 E. Green Bay Street, Shawano, WI 54166-2541  
**715-524-5600**  
<https://www.walgreens.com/locator/walgreens-401+e+green+bay+st-shawano-wi-54166/id=7615>
- **WAL-MART PHARMACY**  
1244 E. Green Bay Street, Shawano, WI 54166-2208  
**715-524-5983 • 800-364-6805**  
<https://www.walmart.com/store/2271/shawano-wi/details>  
Mail service available.

### WAUPACA:

- **HOMETOWN PHARMACY**  
115 N. Western Ave, Waupaca, WI 54981  
**715-256-0400**  
Provides free delivery on Monday & Friday from 2-4 within a 5 mile radius.
- **STRATTON'S DRUG STORE**  
107 N. Main Street, Waupaca, WI 54981  
**715-258-7057**  
Mail service available.
- **THEDACARE PHARMACY**  
800 Riverside Drive, Waupaca, WI 54981  
**715-258-1600**
- **WALGREENS**  
925 W. Fulton Street, Waupaca, WI 54981  
**715-258-9228**  
<https://www.walgreens.com/locator/walgreens-925+w+fulton+st-waupaca-wi-54981/id=9699>

### INCONTINENCE SUPPLIES

- **J&B MEDICAL, INC.**  
50496 W. Pontiac Trail, Wixom, MI 48393  
**General Inquiries: 1-800737-0045**  
**Wisconsin Medicaid t 1-866-674-5850 or TTY 1-866-520-9624**

### OTHER:

- **GOODRX**  
<https://www.goodrx.com/>  
Find FREE coupons-Save up to 80%  
Use coupon at participating Pharmacies
- **LILLY CARES**  
[www.lillycares.com](http://www.lillycares.com)  
Helping patients with financial need receive their prescribed Eli Lilly and Company (Lilly) medications at no cost. Lilly Cares Foundation, Inc. (Lilly Cares) is a nonprofit charitable organization that provides prescribed Lilly medications for free for up to 12 months to qualifying U.S. patients. Over the past 20 years, Lilly Cares has helped more than one million patients with financial need receive medicines donated by Lilly.

## ■ THE COMPRESSION GARMENT FUND

Wisconsin's first and only financial aid program helping Lymphedema survivors obtain their medically necessary compression garments.

The Compression Garment Fund is a financial aid program of last resort, serving Wisconsin residents.

**PHONE:** (920) 213-2889

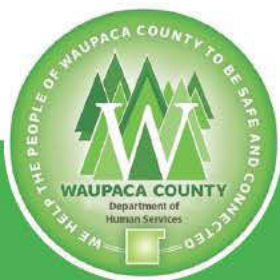
**EMAIL:** jenlee@ntd.net

**WEBSITE:** <https://hew-wisc.org/> **FACEBOOK:** @

HEWWISC1

WHO is HEW:Health, Education & Welfare (HEW) is an all-volunteer 501c-3 nonprofit based in Appleton, Wisconsin, founded in 2018 by Jennifer Edmondson, a survivor of metastatic breast cancer and Lymphedema.

HEW's flagship programs and services focus on Lymphedema, an incurable and potentially life-threatening disease of the immune system that affects an estimated 10 million Americans. HEW created Wisconsin's first and only Lymphedema conference for Lymphedema survivors, their supporters, and healthcare professionals, our "Advances in Lymphedema Care Conferences", providing direct access to Lymphedema experts, and national manufacturers of Lymphedema products.



## Are you looking to give back to your community? Please consider VOLUNTEERING!

*\*\* Current Volunteer Opportunities Available \*\**

### WAUPACA COUNTY SENIOR NUTRITION PROGRAM

**Home Delivered Meals:** Be the sunshine in your neighbor's day! All you need is a willing heart, a vehicle in safe, working condition and 1 hour to help enrich your neighbor's life! Choose the days you are able to deliver. Lunch is delivered to home bound residents Monday – Friday. Time and length of route vary by nutrition site. Volunteering just one hour a month will make a tremendous difference in someone's life!

**Senior Nutrition Sites:** Do you enjoy the company of seniors? If so, please join us at any of the three (3) Nutrition Sites located in Clintonville, New London, & Waupaca. Assist with meal packing and clean-up. Hours are approx. 8:30am – 11:30pm, Monday – Friday. Flexible schedule!

**For more information, please contact Denise at: (715) 258-6277**

### WAUPACA COUNTY TRANSPORTATION PROGRAM

**Volunteer Driver:** Are you retired or looking for something rewarding to do? Do you enjoy meeting new people? Maybe this is for you! Provide safe and dependable transportation to Waupaca County residents who are elderly or disabled primarily for medical, nutrition or employment needs.

Volunteer reimbursed for mileage. A Wisconsin driver's license and proof of insurance is required.

**For more information, please contact Janna at (715) 258-6279**

### WAUPACA COUNTY VOLUNTEER GUARDIAN

**Volunteer Guardian:** is a lay or professional person who offers his/her services to the Waupaca Co. Dept. of Health and Human Services without compensation. A guardianship is a legal relationship created through a court process between a person called the ward and the guardian of person and/or guardian of estate.

**For more information, please contact Tracy at: (715) 258-6355**

*Satisfactory background check required for all positions.*

# Medicare

## HOW TO GET DRUG COVERAGE

Medicare offers prescription drug coverage to everyone with Medicare. If you decide not to join a Medicare Prescription Drug Plan when you're first eligible, and you don't have other creditable prescription drug coverage, or you don't get Extra Help, you'll likely pay a late enrollment penalty.

To get Medicare drug coverage, you must join a plan run by an insurance company or other private company approved by Medicare. Each plan can vary in cost and drugs covered.

### ■ 2 WAYS TO GET DRUG COVERAGE

1. Medicare Prescription Drug Plan (Part D). These plans (sometimes called "PDPs") add drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private Fee-for-Service (PFFS) Plans, and Medicare Medical Savings Account (MSA) Plans.

2. Medicare Advantage Plan (Part C) (like an HMO or PPO) or other Medicare health plan that offers Medicare prescription drug coverage. You get all of your Medicare Part A (Hospital Insurance) and Medicare Part B (Medical Insurance) coverage, and prescription drug coverage (Part D), through these plans. Medicare Advantage Plans with prescription drug coverage are sometimes called "MA-PDs." You must have Part A and Part B to join a Medicare Advantage Plan.

### ■ HOW TO JOIN A DRUG PLAN

Once you choose a Medicare drug plan, here's how you may be able to join:

Enroll on the Medicare Plan Finder at [www.medicare.gov/find-a-plan/questions/home.aspx](http://www.medicare.gov/find-a-plan/questions/home.aspx) or on the plan's website.

- Complete a paper enrollment form.
- Call the plan.
- Call 1-800-MEDICARE (1-800-633-4227).

When you join a Medicare drug plan, you'll give your Medicare number and the date your Part A and/or Part B coverage started. This information is on your Medicare card.

### ■ JOINING A MEDICARE DRUG PLAN MAY AFFECT YOUR MEDICARE ADVANTAGE PLAN

If your Medicare Advantage Plan (Part C) includes prescription drug coverage and you join a Medicare Prescription Drug Plan (Part D), you'll be disenrolled from your Medicare Advantage Plan and returned to Original Medicare.

For more information go to [www.Medicare.gov](http://www.Medicare.gov)



■ **MEDICARE – PART D –  
LOW INCOME DRUG SUBSIDY/EXTRA HELP**  
Social Security Administration  
607 W. Northland Avenue, Appleton, WI 54911  
[877-694-5495](tel:877-694-5495)  
<https://www.ssa.gov/medicare/part-d-extra-help>  
Your Benefit Specialists may assist you with enrollment of Part D  
**See Benefit Assistance.**

■ **NEEDY MEDS**  
[HELPLINE \(800\) 503-6897](tel:800-503-6897) • [www.needymeds.org](http://www.needymeds.org)  
Information on medicine and healthcare assistance programs to find help with cost of medicine.

■ **SENIORCARE**  
[800-657-2038](tel:800-657-2038)  
[www.dhs.wisconsin.gov/seniorcare/index.htm](http://www.dhs.wisconsin.gov/seniorcare/index.htm)  
SeniorCare is a Prescription Drug Assistance Program for Wisconsin residents who are 65 years of age or older who meet the eligibility criteria.

- What are the eligibility requirements? For Wisconsin residents age 65+ the annual enrollment fee of \$30 per person is required with the application form. In addition, participants are subject to certain annual out-of-pocket expenses depending on their annual income, as shown in the table.
- How do I apply? Contact either number listed above or check the Web site.

Contact your EBS – Elder Benefit Specialist  
**See Aging & Disability Resource Center**  
**See Benefit Assistance**

■ **SINGLECARE**  
<https://www.singlecare.com/>  
Browse prescription prices as local pharmacies and locate coupons and savings programs.  
[844-234-3057](tel:844-234-3057)

■ **STATE OF WISCONSIN PRESCRIPTION  
DRUG RESOURCE CENTER**  
<https://www.dhs.wisconsin.gov/guide/freeprescr.htm>

■ **DRUGS FROM CANADA**  
[877-536-8162](tel:877-536-8162) • [Fax Orders 866-560-1660](tel:866-560-1660)  
[www.onlinepharmaciescanada.com](http://www.onlinepharmaciescanada.com)  
Just across the border and in many other countries citizens can walk into their corner drugstore and buy the same safe prescriptions we have here, but at a fraction of the price. But too many citizens of this country are forced to make unbearable choices between food and medicine. If the federal government isn't willing to take on the drug companies and fight for more affordable prices, states like

Wisconsin will have to lead the way.  
This Web site gives our citizens the ability to buy certain prescriptions at significantly lower prices from pharmacies that have been visited and found to be safe, reputable and reliable by inspection on behalf of several state governors. It also provides information about SeniorCare, the new Medicare drug benefit and other programs that may be an option for you.

The goal is to let consumers make an informed choice among all of the available options - including local pharmacies, lower price generics available domestically, safe Canadian pharmacies and through a pharmacy benefit manager who will find the lowest price from several countries.

We are your one stop shop for getting your medications at affordable prices. We are dedicated to provide you with the best service. Your orders are processed and mailed within five days.

■ **WI MEDIGAP PRESCRIPTION DRUG HELPLINE**  
Age 60 and over: [1-855-677-2783](tel:1-855-677-2783)  
Under age 60: [1-800-926-4862](tel:1-800-926-4862)

## PHYSICAL THERAPY

■ **ADVANCED PHYSICAL THERAPY & SPORTS MEDICINE**  
102 Grand Seasons Drive Suite #1  
Waupaca, WI 54981  
[715-942-2553](tel:715-942-2553) Fax [715-942-2554](tel:715-942-2554)  
<https://www.advancedptsm.com/waupaca>

■ **ORTHOPEDIC & SPINE THERAPY**  
[www.ostpt.com](http://www.ostpt.com)  
**Appleton:** 4000 N. Providence Avenue,  
Appleton, WI 54913  
[920-968-0814](tel:920-968-0814)  
**Clintonville:** 114 E. Greentree Road, Clintonville, WI  
54929  
[715-823-3336](tel:715-823-3336)  
**New London:** 315 Burton Road, Suite 107,  
New London, WI 54961  
[920-982-3670](tel:920-982-3670)  
**Shawano:** 205 W. Green Bay Street, Shawano, WI 54166  
[715-526-5433](tel:715-526-5433)  
**Waupaca:** E3277 Apple Tree Lane, Waupaca, WI 54981  
[715-526-0358](tel:715-526-0358)

■ **SPINE AND SPORT PHYSICAL THERAPY OF WAUPACA**  
1948 Godfrey Drive, Waupaca, WI 54981  
**715-258-7778**  
<https://www.ssptwaupaca.com/>

■ **THEDACARE PHYSICAL THERAPY**  
ThedaCare Medical Center-Waupaca  
902 Building at 800 Riverside Drive, Waupaca, WI  
**715-258-1053**

## RECREATION

■ **ABLE TREK TOURS**  
Come Travel with Us!  
**800-205-6713 • 608-524-3021**  
**Abletrektours.com**  
Individuals who need assistance vacationing are encouraged and welcome to travel with Able Trek Tours

■ **AMERICA THE BEAUTIFUL - NATIONAL PARKS AND FEDERAL RECREATIONAL LANDS PASS**  
**[www.nps.gov/fees\\_passes.htm](http://www.nps.gov/fees_passes.htm)**  
The America the Beautiful - National Parks and Federal Recreational Lands Pass - Senior Pass is a lifetime pass for U.S. citizens or permanent residents age 62 or over. The cost is \$80. The pass provides access to, and use of, federal recreation sites that charge an entrance or standard amenity. The pass admits the pass holder and passengers in a non-commercial vehicle at per-vehicle fee areas and pass holder plus 3 adults, not to exceed 4 adults, at per-person fee areas - children under 16 are admitted free. The pass can only be obtained in person at the park. The Senior Pass provides a 50 percent discount on some expanded amenity fees charged for facilities and services such as camping, swimming, boat launch and specialized interpretive services. In some cases where expanded amenity fees are charged, only the pass holder will be given the 50 percent price reduction. The pass is non-transferable and generally does NOT cover or reduce special recreation permit fees or fees charged by concessionaires.

■ **CLINTONVILLE HIGH SCHOOL RECREATION CENTER**  
330 N. Harriet Street, Clintonville, WI 54929  
**715-823-7215, Ext. 7**  
**<https://www.clintonville.k12.wi.us/o/chs-rec-center>**  
All county residents welcome. Fee based on residency and age.

■ **IOLA-SCANDINAVIA FITNESS & AQUATIC CENTER**  
445 S. Jackson Street, Iola, WI 54945  
**715-445-2411, Ext. 1504**

**<https://sites.google.com/iola.k12.wi.us/iscfac/home>**  
All county residents welcome. Fee based on residency and age. Discounts apply to students (ages 12 to 17) and seniors age 60 and over.

■ **WAUPACA RECREATION CENTER**  
407 School Street, Waupaca, WI 54981  
**715-258-4435**  
**<https://www.cityofwaupaca.org/parksnrec/rec-center/>**

## RECREATION: FOR DISABLED

- **THE SOAR FOX CITIES**  
211 E Franklin Street, Suite A, Appleton, WI 54911  
**920-731-9831**  
**Email: [info@soarfoxcities.com](mailto:info@soarfoxcities.com)**  
**[www.soarfoxcities.com](http://www.soarfoxcities.com)**  
For Individuals with Differing Abilities  
Year-round social and respite programs.  
Camps: Offered for youth and adults.  
Special Olympics: Basketball, softball, swimming, bowling, gymnastics, power lifting, track and field, tee-ball and golf are offered throughout the year for athletes and teams to participate in.
- **CHALLENGE THE OUTDOORS INC**  
901 Anderson Drive, Green Bay, WI 54304  
**920-593-6300 • [www.ctoforme.org](http://www.ctoforme.org)**  
Challenge The Outdoors is dedicated to serving the recreational needs and desires of the physically challenged sportsperson. We offer special hunts and fishing events throughout the year.
- **SPECIAL OLYMPICS - WISCONSIN - WAUPACA AREA**  
William Lannyk **715-281-8779**  
Athletic Director: Megan Quandt  
**[mquandt@specialolympicswisconsin.org](mailto:mquandt@specialolympicswisconsin.org)**  
Director of Debelopment: Sarah Graper  
**[sgraper@specialolympicswisconsin.org](mailto:sgraper@specialolympicswisconsin.org)**  
• Special Olympics offer sports programs for school age children and adults within the community.  
• Track season starts the year off, beginning in April and ending in June. Practices are held at the Waupaca High School - schedule determined by coach. There are a variety of events to choose from.  
• Golf starts in June and runs through August. Practices are held at two Waupaca golf courses: Royal Oaks and Hidden Waters. There is no fee for participants.  
• Bowling starts in September and runs through early December.  
• Basketball starts in early January and runs through March.

■ **WAUPACA RECREATION CENTER**  
407 School Street, Waupaca, WI 54981  
**715-256-1428**  
<https://www.cityofwaupaca.org/parksnrec/rec-center/>

■ **UNIVERSAL PLAYGROUND**  
**Department contact: 920-832-5905**  
Located at Memorial Park off Ballard Road in Appleton. Handicapped designed. Accessible to children of all ages. The field is located on the corner of Capital Dr. and Witzke Blvd.

## RECREATION: CAMP FOR CHILDREN AND ADULTS

### WEEK LONG OVERNIGHT CAMPS:

■ **CAMP AWESUM MOON BEACH**  
1487 Moon Beach Road, St. Germain, WI 54558  
**715-479-8255**  
**Email: CampAwesum@yahoo.com**  
**<https://ucci.org/camp-awesum-3/>**  
Welcomes eight to sixteen year olds who are on the Autism Spectrum for a fun-filled week at summer camp. The camp is located at beautiful Moon Beach Camp in St. Germain, WI.

■ **LIONS CAMP**  
3834 County Road A, Rosholt, WI 54473  
**715-677-4969 • (877) 463-6953**  
**[info@wisconsinlionscamp.com](mailto:info@wisconsinlionscamp.com)**  
**[www.wisconsinlionscamp.com](http://www.wisconsinlionscamp.com)**  
The Lions Camp offers specific summer programs for visually impaired, deaf and hard of hearing and cognitively disabled individual's ages 9-17 years. No cost to individuals enrolled in school programs with referral from teacher.

■ **SPECIAL TOUCH CAMP**  
P. O. Box 25, Waupaca, WI 54981  
**715-258-2713 • [specialtouch.org](http://specialtouch.org)**  
For those with physical and developmental disabilities ages 10 years and older. Held at Spencer Lake Christian Center in Waupaca. Children under age 10 can attend but must bring their own caregiver. Special Touch Ministry is a national organization.

■ **WISCONSIN BADGER CAMP**  
1250 US-151 BUS, Platteville, WI 53818  
**Fax: 608-348-9737**  
**Email: [wiscbadgercamp@badgercamp.org](mailto:wiscbadgercamp@badgercamp.org)**  
**[www.badgercamp.org](http://www.badgercamp.org)**  
For children and adults with developmental disabilities. No age restrictions. Wisconsin Badger Camp's mission is to provide a positive natural environment where individuals with developmental challenges can learn about their surroundings and realize their full potential. Through a group living experience, campers develop friendships and expand their social skills. Everyone, regardless of the severity of their disability, is welcome at Badger Camp. Camp applications are processed as received, beginning in early February, with no geographic or age limitations. Badger Camp's primary objectives are program and safety related. In essence, Wisconsin Badger Camp provides safe, fun, and unique programming in a supportive outdoor environment that is available to all individuals with developmental disabilities.

## RECREATION: DAY CAMPS

■ **CAMP HOPE**  
**920-475-4140**  
**Director: Renae Johnson 920-209-0680**  
**[renaejohnson@ymcafoxcities.org](mailto:renaejohnson@ymcafoxcities.org)**  
**<https://www.ymcafoxcities.org/camp-hope>**  
Camp Hope is a 2-week long day camp for children ages 6-15 with physical and cognitive disabilities. This camp gives children the opportunity to experience outdoor activities in a safe setting built around special themes each day. Swimming, field trips and a carnival help round out this exciting camp.  
***Each year we can take only 45 campers, so...REGISTER TODAY! Camp Hope is supported by the YMCA of the Fox Cities' Annual Campaign and United Way Fox Cities.***

■ **KELLER'S LAKE DAY CAMP**  
**715-823-2823**  
**Contact person: Cindy Carrick**  
For individuals ages 5 years and above with developmental and physical disabilities. Usually takes place the first week in August.

## ■ STATE PARK CAMPING/CABINS

Wisconsin Department of Natural Resources  
**608-266-2181 • General questions: 888-936-7463**  
**<https://dnr.wisconsin.gov/topic/parks/camping/adacabins>**

(7 Days • 7 a.m.-10 p.m.)

There are seven cabins for people with disabilities in Wisconsin State Parks. There are rustic cabins at Copper Falls and Blue Mound state parks and cabins with more amenities at Mirror Lake, Buckhorn, High Cliff and Potawatami state parks and Kettle Moraine State Forest-Southern Unit. Call or visit the Web site to reserve.

## ■ SUPERVISED VACATIONS FOR ADULTS

Allows adults to travel on day or overnight trips to in-state or out-of-state attractions. Supervision is provided and all costs are usually included except personal spending. Local pick-up/drop-off may be available.

### • Able Trek Tours

**800-205-6713 • 608-524-3021**

**[www.abletrektours.com](http://www.abletrektours.com)**

### • Lamers Tour and Travel and RCDD Tours

**800-236-8687**

**<https://tours.golamers.com/>**

### • Going Beyond Travel

**262-512-1252 • Cell (414)536-0209**

**[goingbeyondtravel.com](http://goingbeyondtravel.com)**

### • Search Beyond Adventures, Inc.

**800-800-9979**

**[www.searchbeyond.com](http://www.searchbeyond.com)**

## REHABILITATION

## ■ ASPIRUS ST MICHAELS HOSPITAL

Rehabilitation Services  
900 Illinois Avenue, Stevens Point, WI 54481  
**715-346-5000**

- Lymphedema Program: This is not a support group; this is a treatment to assist in dealing with this issue.
- Low Vision Program: Occupational Therapist provides tips and techniques to help those with low vision issues manage their daily activities, etc.

## ■ BETHANY HOME

1226 Berlin Street, Waupaca, WI 54981  
**715-258-5521**

**<https://www.bethanyofwaupaca.com/care-options/rehabilitation/>**

## ■ CROSSROADS CARE CENTER

**Telephone: (920) 867-3121 • FAX: (920) 867-3997**

**E-mail: [WeyauwegaWebsite@cccwega.com](mailto:WeyauwegaWebsite@cccwega.com)**

• 717 East Alfred Street

• Weyauwega, WI 54983

**<https://crossroadscarecenter.com/services/rehabilitation-therapy/>**

## ■ GREENTREE HEALTH & REHAB CENTER

70 West Green Tree Road, Clintonville, WI 54929

**715-823-2194**

**[www.greentreehealthandrehabilitation.com](http://www.greentreehealthandrehabilitation.com)**

## ■ MANAWA COMMUNITY NURSING CENTER

400 E. Fourth Street, Manawa, WI 54949

**920-596-2566**

**<https://manawacommunitylivingcenter.net/>**

## ■ WISCONSIN OFFICE FOR THE BLIND & VISUALLY IMPAIRED

1 W Wilson St. PO Box 2659 Madison, WI 53701-2659

**Phone: 888-879-0017 Fax: 608-266-3256**

**<https://www.dhs.wisconsin.gov/obvi/index.htm>**

## ■ OFFICE FOR THE DEAF & HARD OF HEARING

1 W. Wilson St., PO Box 2659, Madison WI 53701

**855-359-5252**

**<https://www.dhs.wisconsin.gov/odhh/index.htm>**

## ■ ST. JOSEPH RESIDENCE

107 E. Beckert Road, New London, WI 54961

**920-982-5354 • [stjosephresidence.com](http://stjosephresidence.com)**

## ■ THE PINES POST-ACUTE AND MEMORY CARE

625 East Main St, Clintonville, WI 54929

**715-823-3135 • <https://thepinespostacute.com/>**

## ■ THEDACARE MEDICAL CENTER - NEW LONDON

1405 Mill Street, New London, WI 54961

**920-531-2000 • [www.thedacare.org](http://www.thedacare.org)**

## ■ THEDACARE MEDICAL CENTER - WAUPACA

800 Riverside Drive, Waupaca, WI 54981

**715-258-1000**

ThedaCare Aquatic Program – Rehab Services:

**715-258-1053 • [www.thedacare.org](http://www.thedacare.org)**

## ■ TRANSITIONS AT HOME

3021 Patton Dr., Plover, WI 54467

**715-544-2322 • [www.TransitionsHealth.org](http://www.TransitionsHealth.org)**



- WISCONSIN VETERANS HOME - KING**  
 N2665 Cty. Rd QQ, King, WI 54946  
**715-258-5586 • 1-888-458-5586**  
**E-Mail: Wisconsin Veterans Home**  
**Wisconsin Veterans Home at King Contacts:**  
**Commandant Office – 715-256 - 3225**  
**King Information – 715-258 - 5586**  
**Tour Information - 715-256 - 5027**

## RENTAL ASSISTANCE

See **HOUSING**

## REPRESENTATIVE PAYEE

- GUARDIAN SHEPHERDS, INC**  
 Tajia Baldwin Retzlaff  
 P.o. Box 95, Clintonville WI 54929  
**920-851-3068**
- HEARTLAND EMBRACE, INC**  
 E3443 Appletree Lane, Waupaca, WI 54981  
 Mailing Address: PO Box 384, Waupaca WI 54981  
**715-412-4957**  
<https://heartlandembraceinc.org/>
- OSHKOSH FAMILY, INC**  
 36 Broad St #120, Oshkosh, WI 54904  
**920-231-9520**  
<http://www.oshkoshfamily.org/>
- PAYMENT PARTNERS**  
<https://goodwillncw.org/programs/payment-partner/>  
 1800 Appleton Road  
 Menasha, WI 54952  
**920-731-6601 • Fax 920-731-3041**  
 Our Representative Payment Payee Services (rep payee) works with people of all ages who receive Social Security, veterans' benefits or pensions and who find themselves unable to manage their finances.  
 Our Bill Pay Service assists wage earners, retirees and busy people who like the convenience and peace of mind of having someone else manage their bill paying. The rep payee can arrange to have a person's checks deposited into a trust account and then manage that person's bill payments, personal spending and contact with creditors. The rep payee can help them cope with everyday living, work toward independence and meet their financial needs for food, housing, clothing and medical services.

- LINCARE**  
 1760 Prospect Court, Unit 112, Appleton, WI  
**877-735-1261 • 920-735-1261**  
**www.lincare.com**  
 The mission of Lincare is to set standards of excellence for providing respiratory care, infusion, therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

## RESPIRE

See **ADULT DAY SERVICES, CAREGIVER SUPPORT, DISABILITY RESOURCES, NURSING HOMES and RECREATION.**

Respite care for adults and children with developmental disabilities is designed to provide caregivers with a break from their 24-hour, 7-day-a-week responsibility. Respite not only gives the caregiver a break, but also gives the person with disabilities an opportunity for growth and socialization. If the person you care for is on the Community Integration Program, the Community Options Program or the Family Support Program, these programs would cover the cost of respite. The family can also privately pay for respite.

## FOR ADULTS:

- COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)**  
 Group homes that serve adults with developmental disabilities. There is a set rate for respite. A free-from-communicable-disease statement from a physician is also required. See Housing – Assisted Living – Elder, Adult Family Homes.
- GARDEN PARK**  
 109 W Lake Street, Waupaca WI 54981  
**715-258-2191**  
<https://gardenparkhouse.com/>  
 CBRF and Respite Provider
- MORNING STAR RESPITE, - LLC RESPITE SERVICES**  
 We provide care for adults with disabilities to enable families to have the much-needed break they need.  
 1000 W Main St., Little Chute, WI 54140  
 For inquiries about services please contact Bonnie Cherwinka at **715-574-2444**  
**Respite Services Phone: 920-415-6055**

## FOR CHILDREN AND ADULTS:

### ■ COVEY

Respite House, 1325 Eastman Street, Oshkosh, WI 54901  
**920-424-4073**  
<https://covey.org/>

### ■ EASTER SEALS RESPITE PROGRAM & CAMP WAWBEEK

**Toll-free: 800-422-2324 Voice: 608-277-8288**  
**Fax: 608-277-8333 TTY: 608-277-8031**

<https://www.eastersealswisconsin.com/programs-services/camps/>

For people with physical disabilities and little or no cognitive disabilities.

Camp Wawbeek: In Wisconsin Dells the program offers both weekend (Sept.-May) and weeklong (June-Aug.) respite. One-to-one staffing is available and individuals need not be able to communicate needs.

### ■ RESPITE CARE ASSOCIATION OF WISCONSIN (RCAW)

**608-222-2033**

<https://respitcarewi.org/>

Respite Care Association of Wisconsin (RCAW) is a 501(c)(3) non-profit charitable organization organized in 1987 to support and advocate for quality systems of respite care for Wisconsin families.

Our mission is to 'promote, support, and expand quality statewide respite care across the lifespan.'

Our purpose is to:

- collaborate with respite care agencies and others interested in respite care for the purpose of sharing ideas and expertise and to provide support for each other.
- work closely with the appropriate government agencies and private agencies or groups to insure the continuation and replication of quality respite services.
- promote and support the concept of quality in the delivery of respite care.
- initiate, sponsor and promote educational programs and research.
- provide consultation and disseminate information.

In 1999, Wisconsin adopted state Lifespan Respite Care legislation and contracts with RCAW to administer the program.

Lifespan Respite Care funds through a grant from Wisconsin Department of Health Services – Division of Medicaid Services.

I invite you to view our website for more information:

### ■ TENDERHEART ADULT FAMILY HOME LLC

Has a respite bed at our 2-3 Bed AFH  
204 W Main St, Princeton, WI 54968  
Certified through InClusa  
Please call Annette with referrals: **920-948-3118**

## SENIOR CENTERS

*See FOOD - Senior Dining Sites*

### ■ CLINTONVILLE COMMUNITY CENTER

30 S. Main Street, Clintonville, WI 54929  
**715-823-7667**

### ■ NEW LONDON SENIOR CENTER

Washington Center, 600 W. Washington Street  
New London, WI 54961  
**920-982-8522**

### ■ WAUPACA SENIOR CENTER

407 School Street, Waupaca, WI 54981  
**715-258-4437**

## SOCIAL SECURITY

### ■ SOCIAL SECURITY ADMINISTRATION

607 W. Northland Avenue, Appleton, WI 54911  
**877-694-5495**  
[www.ssa.gov](http://www.ssa.gov)

### ■ SUPPLEMENTAL SECURITY INCOME (SSI)

*Social Security Administration*

The Supplemental Security Program is a needs-based program available to people whose monthly income falls below certain limits. It pays monthly checks to people who are 65 or older, blind or have a disability and who don't own much or have a lot of income. SSI isn't just for adults; monthly checks can also go to disabled and blind children. People who get SSI usually get food stamps and Medicaid. Medicaid helps pay doctor and hospital bills.

### ■ WAUPACA COUNTY DEPARTMENT OF HUMAN SERVICES

811 Harding Street, Waupaca WI 54981  
**715-258-6400**

The Benefit Specialists can assist with Social Security Applications, appeals and issues.

**See Benefit Assistance**

## SUPPORT GROUPS

### ■ EPILEPSY SUPPORT GROUP

<http://epilepsywisconsin.org/membership/support-groups/>

State Headquarters  
2801 Hoover Road Unit 1E  
Stevens Point, WI 54481

**608-665-1848**

**INFO@EPILEPSYWISCONSIN.ORG**

### ■ PEOPLE FIRST FOX CITIES SUPPORT GROUP

A Self-advocacy support group offered by SOAR Fox Cities meets the 2nd Tuesday each month from 6:00-7:15 pm

SOAR Fox Cities  
211 E. Franklin Street, Suite A, Appleton, WI 54911  
Contact LeeAnn Stein **920-731-9831 x 112**

<https://soarfoxcities.com/programs/advocacy/>

### ■ SOAR FOX CITIES

#### Brain Injury Support Group

211 E. Franklin Street, Suite A, Appleton, WI 54911  
Contact Julie Biesterveld **920-731-9831 x 113**  
Meetings held every 4th Monday of each month from 6:00-7:30pm in the Helen Fowler Conference Center at St. Elizabeth Hospital

Traumatic Brain Injury Support Program Coordinator,  
Julie Biesterveld at **920-731-9831 x 113**

**Email: info@soarfoxcities.com**

**www.soarfoxcities.com**

#### Program Descriptions:

**Special Olympics:** Basketball, softball, swimming, bowling, gymnastics, power lifting, track and field, tee-ball and golf are offered throughout the year for athletes and teams to participate in. Ext. 109.

<https://soarfoxcities.com/programs/special-olympics/>

**Kids on the Block:** An educational puppet program, which performs for young children throughout the Fox Valley providing a fun twist to educating youth about differing abilities, medical concerns and social issues. Kids on the Block is available upon request for schools, youth groups and churches. Ext. 111.

<https://soarfoxcities.com/programs/community-education/>

**Advocacy:** The SOAR Fox Cities provides guardianship services as well as advocacy during the individual education process (IEP). Ext. 100.

<https://soarfoxcities.com/programs/advocacy/>

## BRAIN INJURY SUPPORT GROUPS:

### ■ TBI SUPPORT GROUP OSHKOSH

Aurora Medical Center, 855 N Westhaven Dr.  
4th Thursday, 6:30-8:30 pm  
Michael Athanasiou

**920-517-1507**

**m-mathano@att.net**

### ■ MAKING NEW CONNECTIONS

2990 Voyager Drive, Green Bay, WI 54311

**Karen Feld 920-866-9493**

**Carol Sweney 920-433-8088**

Fourth Wednesday - 7:00 to 9:00 pm

### ■ CURATIVE CONNECTIONS

2900 Curry Lane, PO Box 8027, Green Bay, WI 54308

**Contact Stephanie Umentum 920-593-3570**

Making New Connections Meets the fourth Wednesday of the month from 7:00-9:00pm Meeting Place.

## SUPPORT PROGRAMS & SERVICES

### ■ ALS ASSOCIATION

3333 N. Mayfair Road, Suite 104, Wauwatosa, WI 53222  
**414-763-2220**

**www.alsawi.org**

### ■ AMERICAN CANCER SOCIETY

**Patient Services: 800-227-2345**

**www.cancer.org**

### ■ AMERICAN PARKINSON'S DISEASE ASSOCIATION - WISCONSIN CHAPTER

**800-233-2732**

**608-345-7938**

### ■ ARC WISCONSIN

P.O. Box 201, Stoughton, WI 53589

**608-422-4250**

**arcwi.org**

Information about the history and current goals of Arc Wisconsin.

### ■ AUTISM SOCIETY OF GREATER WISCONSIN

1477 Kenwood Drive

Menasha, WI 54952

**888-428-8476 or 920-558-4602**

**info@autismgreaterwi.org**

## ■ BEAMING

### Building Equine Assisted Mobility Into New Growth

Our programs serve community members ages 4+ with cognitive and emotional disabilities. We also serve those who have survived trauma, including individuals and families who have overcome cancer and other crises. We welcome everyone to the BEAMING Barn for special events.

Our Equine Programs include:

- Diverse Abilities Support
- Dementia Support
- Trauma Support
- Teen Support
- Veterans Support
- Women's Support
- Special Events

2692 County Rd GG

Neenah, WI 54956

**920-851-6160**

**incbeaming@gmail.com**

**www.beaminginc.org**

Visits by appointment only please.

## ■ BRAIN INJURY ALLIANCE OF WISCONSIN

University of Wisconsin - Eau Claire

105 Garfield Ave, Rm HSS 248

Eau Claire, WI 54701

**Phone: 1 (262) 790-9660**

**E-Mail: admin@biaw.org**

**www.biaw.org**

## ■ CANCER SUPPORT GROUP TRINITY LUTHERAN CHURCH

206 E Badger St, Waupaca, WI 54981

3rd Friday of the month at 1:00 pm

Call Linda Hotebeck for more information

**715-256-0496**

## ■ COVEY

2200 Algoma Boulevard, Oshkosh, WI 54901

**920-424-4071**

**800-261-1895**

**info@covey.org**

## ■ DOWN SYNDROME ASSOCIATION OF WISCONSIN – FOX CITIES

DSAW - Fox Cities Office: 526 W. Wisconsin, 2W Appleton, WI 54911

- A parent-run group that works with the ARC Fox Cities to provide information, resources and opportunities for families of individuals with Down syndrome.
- Provides new parent information packets to three area hospitals – St. Elizabeth's Hospital, Appleton Medical Center and Theda Clark Medical Center.
- Maintains an e-mail network and mailing list to keep

families informed of local and statewide resources, services, organizations and activities.

- If you wish to be added to the Down Syndrome Family Network e-mail group or mailing list, please contact us.

## ■ GRIEF SUPPORT GROUP TRINITY LUTHERAN CHURCH

206 E Badger St, Waupaca, WI 54981

Meets on the 3rd Monday of the month October through April 4-5 pm; May through Sept. 6-7 pm

Contact Ann Rasmussen for more information at

**715-258-0802**

## ■ INFORMATION AND ASSISTANCE

AGING AND DISABILITY RESOURCE CENTER (ADRC)

**715-258-6400 • www.co.waupaca.wi.us**

Under Health & Human Services select ADRC and/or Aging/Disability Newsletter

**www.youradrcresource.org**

Connects older adults, their families and caregivers with much needed information, services and programs in the community. Even if an older family member lives outside of the county or state, the department will help families access the services and agencies needed. The Aging & Disability Resource Unit also publishes a quarterly newsletter – the ADRC Connection.

## ■ MIRACLE PT. BRAIN INJURY SOCIETY

St. Nicholas Hospital/Francis Room

3100 Surperior Ave, Sheyboygan, WI 53081

Kay Konik **Phone: (920) 866-9453**

Miracle Point Brain Injury Society is a local support group for individuals who survive traumatic brain injury and their family and friends. Our support group provides an environment which encourages growth and guidance through monthly meetings where members relate to each other as equals, receive encouragement for their struggles and find opportunities for growth.

Miracle Point meets the first Monday of the month (September-May) at 6:30 pm in the Francis Room of St. Nicholas Hospital. The Francis room is located in the basement of St. Nicholas.

## ■ MUSCULAR DYSTROPHY ASSOCIATION

421 S Military Ave, Green Bay, WI 54303

**920-499-4572**

## ■ SOAR FOX CITIES

**920-731-9831 • https://soarfoxcities.com/**

SOAR Fox Cities is committed to the fundamental principles of equal opportunity and access to programs and services, and will not discriminate on the basis of race, color, religion, sex, age, national origin, disability, sexual orientation, gender identification, or any other protected characteristic as established by law.



■ **SPECIAL OLYMPICS WISCONSIN**  
2310 Crossroads Drive, Suite 1000, Madison, WI 53718  
**Phone: 608-222-1324 FAX: 608-222-3578**  
**www.specialolympicswisconsin.org**  
Special Olympics Wisconsin (SOWI) provides year-round sports training and athletic competition in a variety of Olympic-type sports for children and adults with intellectual disabilities, giving them continuing opportunities to develop physical fitness, demonstrate courage and experience joy while participating in a sharing of gifts, skills and friendship with their families, Special Olympics athletes and the community.

■ **SPINA BIFIDA WISCONSIN, LTD.**  
830 N. 109th Street, Suite 6, Wauwatosa WI 53226  
**414-607-9061**  
**Email: sbwis@sbwis.org**  
**www.sbwis.org**  
**https://www.facebook.com/sbwis/**  
**twitter.com/sbwis**

■ **TBI SUPPORT GROUP OSHKOSH**  
Traumatic Brain Injury Support Group Oshkosh  
Aurora Medical Center  
855 N. Westhaven Drive, Oshkosh, WI 54904  
Contact Michael Athanasios **920-517-1507**  
Meetings every 4th Thursday 6:30-8:30pm

■ **THE WISCONSIN PARKINSON ASSOCIATION (WPA)**  
Parkinson Disease Support Group  
ThedaCare – Riverside Medical Center  
902 Riverside Drive, Maasch Room A  
Waupaca, WI 54981  
Contact Patrick Pelkey at **shaking@charter.net**  
**or call 920-538-0144**  
Meets 3rd Wednesday at 2:00 pm.

■ **UNITED WAY 211 INFORMATION & REFERRAL**  
**800-924-5514**  
**www.unitedway.org**

■ **UNITED WAY OF GREATER NEW LONDON**  
**920-538-4617**

■ **WAUPACA COUNTY ARC - FOR DEVELOPMENTALLY DISABLED**  
45 20th Street, Clintonville, WI 54929  
**920-982-5084**  
**Email: prschoen@charter.net**  
Contact person: Ron & Pat Schoen

■ **WISCONSIN COUNCIL ON PROBLEM GAMBLING**  
1585 Allovez Avenue, Green Bay, WI 54303  
**800-426-2535 (800-GAMBLE-5)**  
**Text: 1-800-888-HOPE or 1-800-888-4673**  
**Office: 920-437-8888**  
**www.wi-problemgamblers.org**

## TAX ASSISTANCE

■ **AARP TAX ASSISTANCE**  
**https://www.aarp.org/money/taxes/**  
Provides free tax counseling

■ **HOMESTEAD TAX CREDIT PROGRAM**  
**https://www.revenue.wi.gov/Pages/Individuals/homestead.aspx**  
The program provides cash benefits to homeowners and renters who meet eligibility requirements. To qualify the applicant must have an annual income of less than \$24,680, rent or own Wisconsin property in which one lives and be a legal resident of Wisconsin.

■ **IRS – FREE TAX PREPARATION**  
**https://www.irs.gov/filing/free-file-do-your-federal-taxes-for-free**  
Free tax preparation for those 60 years of age or older.

■ **my free taxes**  
**866-698-9435**  
**http://myfreetaxes.com**

■ **PROPERTY TAX DEFERRAL LOAN PROGRAM**  
**For application: 800-755-7835**  
If you are age 65 or older, own your own home in Wisconsin, have an annual household income below \$20,000 and meet other qualifications, you may apply to Wisconsin Housing and Economic Development Authority (WHEDA) for a loan to pay your property taxes. The loan principle and interest does not have to be repaid until you transfer ownership of your property or you no longer live in it.  
Only available from Jan. 1 to June 30. Maximum amount allowable is \$2,500 per year. Can apply annually, however, total deferral amount cannot exceed 50% of home's value as assessed on current property tax bill. Interest rate is subject to annual changes and is set Oct. 15 of each year.

■ **THE TAXPAYER COUNSELING FOR THE ELDER (TCE) PROGRAM - INTERNAL REVENUE SERVICE**

**800-906-9887**

**[www.irs.gov/individuals/tax-counseling-for-the-elderly](http://www.irs.gov/individuals/tax-counseling-for-the-elderly)**

Ask for a location in your area that offers TCE, VITA or AARP tax assistance.

TCE offers free tax help to individuals who are age 60 or older. Trained volunteers from non-profit organizations provide free tax counseling and basic income tax return preparation for senior citizens. Volunteers who provide tax counseling are often retired individuals associated with nonprofit organizations that receive grants from the IRS.

■ **WAUPACA SENIOR CENTER AND AARP**

are proud to offer help for low to moderate income taxpayers, especially those 50 years and older. AARP Foundation Tax-Aide volunteers are trained to assist you in filing certain tax forms and schedules. This is a free service offered from February-April by appointment. Appointment times can be reserved at **715-258-4437** starting in February. The address of the Senior Center is 407 School Street, Waupaca, WI 54981.

■ **WISCONSIN VOLUNTEER INCOME TAX ASSISTANCE (VITA) PROGRAM**

Wisconsin Department of Revenue  
**608-266-2772** – Choose 'Option 1 (individual income)'  
Contact Bonnie Kaczmarek at  
**[bkaczmarek@capmail.org](mailto:bkaczmarek@capmail.org)** or **715-343-7516**  
**[www.revenue.wi.gov](http://www.revenue.wi.gov)**

**<https://capservices.org/what-we-do/job-skills-economic-security/vita/>**

Coordinated with Department of Revenue to provide income tax assistance to low-income individuals. Focus is on Homestead credit, earned income credit, and other state tax help. Volunteers trained by the Internal Revenue Service and the Wisconsin Department of Revenue prepare basic income tax returns free of charge at VITA sites. Some VITA sites offer free IRS electronic filing of tax returns.

## THRIFT STORES

■ **FOUNDATIONS FOR LIVING**

1421 Churchill St, Waupaca, WI 54981

**Phone: 715-942-2725**

**<https://fflwaupaca.org/>**

**[info@fflwaupaca.org](mailto:info@fflwaupaca.org)**

Office Hours: Monday - Friday: 9:00 a.m. - 4:00 p.m.

Thrift Store Hours: Monday: 10:00 a.m. - 2:00 p.m.;

Wednesday - Friday: 9:00 a.m. - 4:00 p.m.

■ **GOODWILL**

Waupaca Retail Store and Training Center  
Shopping and donating: 9 a.m.-8 p.m. Monday-Saturday  
10 a.m - 7 p.m. Sunday

805 W. Fulton St., Waupaca, WI 54981

**715-942-0574**

**Email: [waupaca@gwicc.org](mailto:waupaca@gwicc.org)**

■ **MOST PRECIOUS BLOOD CATHOLIC THRIFT STORE**

712 S. Pearl Street, New London WI 54961

**920-982-2346**

Open Wednesday from 9 a.m -4 p.m.

■ **ST. JOHN'S THRIFT STORE**

107 W North Water Street, New London, WI

**920-982-4141**

■ **THE BRIDGE THRIFT STORE MISSION OF HOPE**

219 W North Water St, New London, WI

**920-250-5835**

**[thebridge@missionofhopehouse.org](mailto:thebridge@missionofhopehouse.org)**

All proceeds go towards Mission of Hope House.

■ **WAUPACA THRIFT STORE**

123 E. Fulton Street, Waupaca, WI 54981

**715-258-3111**

## TRANSLATOR SERVICES: INTERPRETING SERVICE AGENCIES

■ **BRIDGING LANGUAGE BARRIERS**

Jolyne Zldivar **715-823-5533**

**<https://www.bridginglanguagebarriers.com/>**

**[jzldivarblbinterpreter@gmail.com](mailto:jzldivarblbinterpreter@gmail.com)**

■ **UNITED TRANSLATORS INC**

622 W. Airport Road, Menasha, WI 54952

**Phone: 920-944-8433 Cell: 920-422-4171**

**Toll Free: 877-968-0040 Fax: 920-882-2154**

**E-mail: [unitedtranslators@outlook.com](mailto:unitedtranslators@outlook.com)**

Professional interpreters and translators.

## TRANSITIONAL LIVING:

■ **OXFORD HOUSE**

Oxford House is a concept in recovery from drug and alcohol addiction. In its simplest form, an Oxford House describes a democratically run, self-supporting and drug free home. Oxford House Waupaca is a male transitional house with a total occupancy of 6 For the most current information about availability, please visit their website:

**[www.oxfordvacancies.com](http://www.oxfordvacancies.com) • 715-942-2094**

# Waupaca County Transporation Program



**Serving residents of Waupaca County who are aged 60 or older or individuals with a disability regardless of age (who do not receive Medicaid) are eligible to use the service.**

## WE CAN HELP WITH...

- Doctor & Healthcare Appointments
- Dental Appointments
- Grocery & Essential Shopping
- Hair Appointments
- Personal Appointments
- Elderly Nutrition Program
- Congregate Dining
- Bistro 60

## RIDE COPAYS

**In Town Trips: \$2.50**

**Inside County Trip: \$5.50**

**Out of County Under 100 miles: \$11.00**

**Out of County 100-200 miles: \$16.50**

**Out of County More Than 200 miles: \$60.50**

## TO SCHEDULE A RIDE



**715-258-6279**

**Dispatch Hours:  
Monday-Friday  
7:30am- 3:30pm**

## TO SCHEDULE A RIDE PLEASE HAVE...

- Appointment date and time
- Approximate length of appointment
- Facility name and address
- Additional information for the driver

## TRANSPORTATION

### ■ ABBY VANS

1-800-236-8438

<https://www.abbyvans.com/>

### ■ CLINTONVILLE TRANSIT

715-681-6866

Hours: 7:30 am-5 pm M-F, Sat 9 am-12 PM

Service area: City of Clintonville

### ■ FOX VALLEY CAB

920-734-4545

<https://foxvalleycab.com/>

Serves those in wheelchairs

### ■ NEW LONDON SENIOR/DISABLED TRANSIT BUSS

600 W. Washington Street, New London, WI 54961

920-982-8523

Operating M-F 9 a.m. to 4 pm Closed Weekends. Service area is the City of New London only. Wheelchair lift with courteous drivers who take you from doorstep to doorstep for doctor's appointments, food pantry, etc. Call at least 24 hours in advance to arrange a ride. Suggested donation of \$3 roundtrip.

### ■ R&R TRANSPORT

715-281-4169 (24/7)

[rrtransport4169@gmail.com](mailto:rrtransport4169@gmail.com)

### ■ VEYO/MTM

Medicaid (M.A.) consumers must contact VEYO to arrange Transportation.

To schedule transportation: **Call 866-907-1493**

at least two business days in advance, unless your trip is urgent. If you call less than two business days prior to your appointment and the trip is not urgent, we might ask you to reschedule your appointment. Members and medical facilities may also conveniently schedule transportation online. For TTY services, call **711**.

### ■ WAUPACA CATCH-A-RIDE

<https://waupacacar.org/>

Call **920-214-8214** to book a ride!

Call center operations are available from

5:00am-10:00pm Monday-Friday

& 7:00am-5:00pm Saturday

Please kindly give

24-hour advance notice of ride accommodations

Or email [support@feonixmobilityrising.org](mailto:support@feonixmobilityrising.org)

### ■ WAUPACA COUNTY VOLUNTEER

#### TRANSPORTATION PROGRAM

811 Harding Street, Waupaca, WI 54981

715-258-6279

The Waupaca County Volunteer Driver Transportation Program provides safe, affordable, non-emergency transportation for seniors and individuals with disabilities. A request for transportation requires a 3 business day notice. Eligibility requirements: Elder – age 60 and over, disabled – regardless of age, not on Medical Assistance or Medicaid or working with an approved family care or agency program.

[https://www.waupacacounty-wi.gov/departments/health\\_and\\_human\\_services/aging\\_and\\_disability\\_resources/transportation.php](https://www.waupacacounty-wi.gov/departments/health_and_human_services/aging_and_disability_resources/transportation.php)

### ■ WAUPACA TAXI (Operated by Brown Cab Services.)

705 Redfield Street, Waupaca, WI 54981

715-258-2880

M-Th 6:30 am-10:00 pm (King M-F 6:30 am-7:30 pm)

Friday 6:30 am-2:30 am, Saturday 7:30 am-2:30 am,

(Saturday King 7:30 am-7:30 pm) Sunday 8:00 am-4:00 pm

**Service area:** 6-mile radius from city of Waupaca.

Wheelchair cab available. Grocery help to your front door.

Please note this is a shared ride taxi, so allow extra time to get to your appointments. Waupaca Taxi is proud to service the needs of the elderly and the disabled. We are equally proud to serve all families and individuals whether they need to be our everyday customers, or they simply choose to use us once in a while. People sometimes use us because a car is at the repair shop — or because a regular driver is under the weather — or for many other reasons. Call us, we're here for you.

### ■ WORK-N-WHEELS

CAP Services, Inc. **715-343-7110**

<https://capservices.org/what-we-do/housing-transportation/wnw/>

<https://www.kmedtran.com/>

Auto loan program designed to help income eligible families/individuals with assistance in obtaining affordable and dependable vehicles.

Car loans available at 0%. Maximum loan of \$5000. 2 ½ years to repay. Autos must be needed for work related activity.



## SPECIALIZED:

### ■ KOEPPEN'S

217 Industrial Drive, P.O. Box 207, Clintonville, WI 54929  
**715-823-5711 • 1-800-622-5711 • Fax: 715-823-1368**  
**Email: [dkoeppen@kmedtran.com](mailto:dkoeppen@kmedtran.com)**

Koeppen's is a transportation service for the elderly and people with disabilities who cannot utilize conventional means of public and private transportation to get to and from medical appointments. At Koeppen's, our staff is professionally trained to provide safe and comfortable transportation for clients with any physical, emotional, or developmental handicap.

### ■ METRO MEDICAL TRANSPORT

E9321 Crain Road, New London, WI 54961  
**920-982-6059**

Mon. - Fri.: 7:00 a.m. to 5:00 p.m. Sat.: 7:00 a.m. to Noon

## VETERANS SERVICES

### ■ BLINDED VETERANS ASSOCIATION

PO Box 90770, Washington, DC 20090  
**Phone: 800-669-7079**

**Email: [bva@bva.org](mailto:bva@bva.org) • <https://bva.org/>**

### ■ BLINDED VETERANS ASSOCIATION OF WISCONSIN

125 N. West Street, 3rd Floor, Alexandria, VA 22314  
**844-250-5180 • Email: [bva@bva.org](mailto:bva@bva.org) • [www.bva.org](http://www.bva.org)**

### ■ VETERANS EMPLOYMENT SERVICES

201 E. Washington Ave., PO Box 7946, Madison, WI 53707  
**608-266-3131 • [www.dwd.wisconsin.gov/veterans](http://www.dwd.wisconsin.gov/veterans)**  
**<https://jobcenterofwisconsin.com/veterans/>**  
Eligibility requirements: Military veterans with other than dishonorable discharges.

### ■ WAUPACA COUNTY VETERANS SERVICE OFFICE

811 Harding Street, Waupaca, WI 54981  
**715-258-6475 • [www.co.waupaca.wi.us](http://www.co.waupaca.wi.us)**  
Click on Departments and select Veterans Services Aids veterans or their dependents in securing benefits and presenting claims under federal and state regulations.

### ■ WISCONSIN DEPARTMENT OF VETERANS AFFAIRS

2135 Rimrock Road, PO Box 7843, Madison, WI 53707  
**800-947-8387**  
**Email: [wisvets@dva.wisconsin.gov](mailto:wisvets@dva.wisconsin.gov)**  
**[Dva.state.wi.us/Pages/Home.aspx](http://Dva.state.wi.us/Pages/Home.aspx)**

## VISION RESOURCES

### ■ AMERICAN COUNCIL OF THE BLIND

6731 W. Greenfield Avenue, Milwaukee, WI 53214  
**Toll free: 800-424-8666 • 414-302-5123**  
**[www.acb.org](http://www.acb.org) or [acb.org/affiliate-wisconsin](http://acb.org/affiliate-wisconsin)**

### ■ EYECARE AMERICA - VISION RESOURCES

**877-887-6327**  
**[www.aao.org/eyecare-america](http://www.aao.org/eyecare-america)**

The foundation of the American Academy of Ophthalmology

#### **We offer two programs:**

1. Seniors program, for people 65 or older, U.S. citizens or legal residents, who have not been seen by an ophthalmologist in 3 or more years. They receive a medical eye exam and care for up to one year at no out-of-pocket cost for the physician's services.
2. A glaucoma program, for people determined to be at increased risk by their age, race and glaucoma family history. Those eligible and uninsured receive a glaucoma exam at no charge. Those eligible with insurance are billed (normal office procedure).

### ■ FOUNDATION FOR SIGHT & SOUND

**888-580-8886**  
**<https://helpamericahear.org/helpamerica>**  
**[info@helpamericahear.org](mailto:info@helpamericahear.org)**  
P.O. Box 1245, Smithtown, NY 11787

### ■ OFFICE FOR THE BLIND AND VISUALLY IMPAIRED

601 Division Street, Stevens Point, WI 54481  
**888-879-0017**  
**[www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)**  
**Contact person:** Deen Amusa, Stevens Point, WI  
**715-315-9970**  
**Email: [nurudeen.amusa@dhs.wisconsin.gov](mailto:nurudeen.amusa@dhs.wisconsin.gov)**  
Rehabilitation specialists provide in-home instruction on independent living skills and adaptive equipment, information, resources and referral for related services.

### ■ WISCONSIN COUNCIL OF THE BLIND & VISUALLY IMPAIRED

754 Williamson Street, Madison, WI 53703  
**800-783-5213 • 608-255-1166**  
**Email: [info@WCBlind.org](mailto:info@WCBlind.org) • [www.wcblind.org](http://www.wcblind.org)**  
The Wisconsin Council of the Blind & Visually Impaired is a private, non-for-profit agency. Its mission is to promote the dignity and independence of the people in Wisconsin who are blind and visually impaired by providing services, advocating legislation and educating the general public. Through in-home evaluations, state-wide educational events, and the Sharper Vision Store, we serve those who are in need. WCBVI is funded through an annual drive, private grants and bequests.

## ■ WISCONSIN TALKING BOOK AND BRAILLE LIBRARY (WTBBL)

813 West Wells Street, Milwaukee, WI 53233-1436

Phone: 414-286-3045 • Fax: 414-286-3102

Toll-free within Wisconsin: 800-242-8822

Email: [wtbbl@milwaukee.gov](mailto:wtbbl@milwaukee.gov)

<https://dpi.wi.gov/talkingbooks>

Services: Recorded books, magazines, "talking books" and playback equipment loaned free of charge.

## VOLUNTEER OPPORTUNITIES

*Volunteer opportunities for all ages are also available at the Senior Nutrition Dining Sites to deliver meals to the Homebound and assist with the serving of the meals. Volunteers are also needed for our Transportation Program.*

## ■ ASPIRUS AT HOME – HOSPICE

**Fox Valley Location:**

816 W. Winneconne Avenue, Neenah, WI 54956

Phone 920-486-2261

**Steven's Point Location:**

2501 Main Street, Steven's Point, WI 54481

Hospice: 800-398-1297

[www.ministryhealth.org](http://www.ministryhealth.org)

## HOSPICE IS ABOUT

Hospice is about living each day to the fullest. It's about helping individuals dying of terminal illnesses live each day to the fullest in a pain-free environment, with dignity and peace. As a hospice volunteer, you can be a part of this incredible journey. Volunteers serve in many ways. Duties vary, but volunteers most often:

- Perform household chores.
- Run errands.
- Listen to concerns.
- Keep the patient company.
- Provide a link to the hospice staff.
- Offer support and comfort.

While caring for others, you can find new meaning in your own life, gain greater self-knowledge, and experience satisfaction from making a difference in people's lives! Volunteers often become more focused on the parts of life that matter most. Complete training and ongoing support is provided for all volunteers.

## HOW TO CONTACT YOUR LOCAL AND STATE LEGISLATORS

If you are unsure who your local legislator is, go to [www.legis.state.wi.us](http://www.legis.state.wi.us) on the Internet. Click on the "Who are My Legislator's" link and enter your address for the answer.

To find your town and/or county government representation go to [www.co.waupaca.wi.us](http://www.co.waupaca.wi.us) on the Internet and click on the Directory of Public Officials link.

## COMMUNICATION TIPS

### ■ TIPS ON TELEPHONING YOUR LEGISLATOR

You can also reach federal legislators through the U.S. Capitol Switchboard at (202) 224-3121.

Staff members usually handle calls to the legislator's office. Therefore, it is important to ask to speak with the staff member who handles your issue of interest. Be sure to identify yourself and request to leave a brief message with the legislator that states the purpose of your call, e.g. "Please tell Senator/Representative (Name) that I support/oppose (S.\_\_\_\_/H.R.\_\_\_\_)."

Also, it is important to state the reasons why you support or oppose the bill. You may ask for your legislator's position on the bill if it is not known and you may also request a written response to your telephone call/message.

### ■ TIPS ON WRITING YOUR LEGISLATOR

The letter is still one of the more widely used methods of

communicating with a legislator's office. Writing a letter gives you, as a constituent, the opportunity to express and defend your position on an issue. Your letter will be most effective if you follow a few simple guidelines:

- 1.) Your purpose for writing should be stated in the first paragraph of the letter. If your letter pertains to a specific piece of legislation, identify it accordingly, e.g., House bill: H. R. \_\_\_\_\_, Senate bill: S.\_\_\_\_\_.
- 2.) Be courteous. Even if the legislator has taken positions you disagree with, be respectful.
- 3.) Get to the point quickly, and address only one issue in each letter. As a rule of thumb, it is best to limit your letter to one page.
- 4.) Be sure to include information and your own personal reasons for supporting or opposing a piece of legislation. Legislators are not only influenced by who supports legislation, but also why.

### ■ TIPS ON EMAILING AN ELECTED OFFICIAL

In general, the same guidelines for writing a letter apply to email messages. With an email message to a legislator, however, it is very important to include your street address in the email. This is the only way a legislator has of knowing that you are a constituent. In some instances, emails without street addresses may not receive a response.

■ **BETHANY HOME/BETHANY PINES/BETHANY OUTREACH**

1226 Berlin Street, Waupaca, WI 54981

**715-258-5521**

Volunteers are needed in a variety of roles that enrich the lives of residents on our campus, help support the community and fit in volunteers' busy schedules. Training and support are provided. We welcome you to share your talents, build your skills and make a world of difference while doing so.

Volunteers are a vital part of the Bethany community. Donate your time and talents to make a difference in someone's life. Visit Website to print volunteer application and explore opportunities: <http://www.bethanyofwaupaca.com/support-bethany/volunteer-opportunities/>

■ **THEDACARE AUXILIARY/HOSPITAL VOLUNTEERS**

Hospital volunteer opportunities available at all ThedaCare Hospitals.

**Waupaca Contact:** Andi Crane

**715-258-1065**

**Email:** [andrea.crane@thedacare.org](mailto:andrea.crane@thedacare.org)

**New London Contact:** Joy Flohr

**920-531-2092**

**Email:** [joy.flohr@thedacare.org](mailto:joy.flohr@thedacare.org)

Hospice Volunteer Coordinators

Waupaca/New London: Sarah Lederer

**Email:** [sara.lederer@thedacare.org](mailto:sara.lederer@thedacare.org)

Shawano/Clintonville: Angela Krueger

**Email:** [angela.krueger@thedacare.org](mailto:angela.krueger@thedacare.org)

Apply to volunteer at:

[www.thedacare.org/getting%20Involved/Volunteer.aspx](http://www.thedacare.org/getting%20Involved/Volunteer.aspx)

■ **VOLUNTEER MATCH**

**website** [volunteermatch.com](http://volunteermatch.com)



■ **VOLUNTEER OMBUDSMAN**

Board on Aging & Long-Term Care

1402 Pankratz Street, Suite 111, Madison, WI 53704

**800-815-0015**

**Email:** [BOALTC@wisconsin.gov](mailto:BOALTC@wisconsin.gov)

[longtermcare.state.wi.us](http://longtermcare.state.wi.us)

The Volunteer Ombudsman program is designed to protect the rights of elder & disabled people living in long-term care facilities such as health care centers and nursing homes. To be a Volunteer Ombudsman it takes commitment, caring and concern for our aging and disabled population.

■ **WAUPACA COUNTY VOLUNTEER PROGRAM**

Are you looking to give back to your community? Please consider volunteering, Waupaca County is looking for volunteers for the following programs.....

- Home Delivered Meal Drivers
- Elderly Nutrition Program kitchen volunteers
- Drivers for the Waupaca County Transportation Program

**715-258-6400**

[https://www.waupacacounty-wi.gov/departments/health\\_and\\_human\\_services/volunteer\\_opportunities.php](https://www.waupacacounty-wi.gov/departments/health_and_human_services/volunteer_opportunities.php)

■ **WAUPACA COUNTY VOLUNTEER TRANSPORTATION PROGRAM**

811 Harding Street Waupaca, WI 54981

**715-258-6279**

The Waupaca County Volunteer Driver Transportation Program provides safe, affordable, non-emergency transportation for seniors and individuals with disabilities. A request for transportation requires a 3 business day notice. Eligibility requirements: Elder – age 60 and over, disabled – regardless of age, not on Medical Assistance or Medicaid or working with an approved family care or agency program.

[https://www.waupacacounty-wi.gov/departments/health\\_and\\_human\\_services/aging\\_and\\_disability\\_resources/transportation.php](https://www.waupacacounty-wi.gov/departments/health_and_human_services/aging_and_disability_resources/transportation.php)

## WEATHERIZATION

■ **WEATHERIZATION - ENERGY CONSERVATION PROGRAM - ENERGY SERVICES FOR WAUPACA COUNTY**

1300 Royalton Street Waupaca, WI 54981

**715-258-6820**

**www.capservices.org - Click on Weatherization**

Assists with home weatherization: insulation, furnace repair, etc. Must meet income guidelines. CAP Services Weatherization works with Energy Assistance offices in Marquette, Portage, Waupaca, and Waushara counties to make your home more energy efficient and to assist with heating costs. Call your local Energy Assistance office.



# CONNECTIONS TO COMMUNITY LIVING

## Are you ready to move back home?



If you are a Waupaca County resident and are interested in this program, please contact ADRC at 715-258-6400 or your nursing home social worker.

ADRC Specialist will set an appointment to meet with you and your family in the nursing home.

During the meeting, the community living specialists will assess whether you are eligible for the program by:

- Discussing your health care needs
- Discussing your preferences for the type of help you need
- Discussing your personal interests and availability of family and friends
- Discussing home care and residential options and preferences
- Explaining program policies and procedures
- Discuss financial eligibility for Medicaid services

**We are committed to giving you a choice about where you live, while making sure you receive appropriate care.**

## AT WHAT AGE SHOULD A PERSON QUIT DRIVING?

There is no specific age at which a person can be considered too old to drive, as long as he or she remains healthy and if the declines that take place in the senses and other capabilities are normal. However, because our driver's license carries the greatest responsibility that each of us will ever have, we need to ask ourselves some questions regardless of our age.

- Do I have memory problems? • Am I sometimes afraid to drive?
- Do I feel aggressive when I drive? • Do I have trouble with my vision? Especially at night?
- Do I have trouble hearing? • Do I take medication that causes drowsiness, or stimulates?
- Do others honk their horn at me for no reason? • Do I have difficulty with heavy interstate traffic?
- How can I improve my driving skills?

You may wish to discuss this with a family member or medical provider.

**Remember: If in doubt, DON'T DRIVE**

## YOU MAY BE ELIGIBLE FOR COMMUNITY RELOCATION

This program, administered through county government, is available to you if you meet the following:

- Currently reside in a nursing home and are expected to stay long-term
- Are 65 years of age or older or have a physical disability
- Your nursing home care is currently paid for by Wisconsin Medicaid
- Have an ongoing need for long-term care services

## WITH SOME HELP, YOU CAN MANAGE ON YOUR OWN AGAIN

With Connections to Community Living you may be able to live independently with services in your own home or in an assisted living environment.

The ADRC Specialists works with you to develop an individualized service plan to ensure that you have a successful transition back to the community knowing any resources available to you.

## DEVELOPING A RELOCATION PLAN

If you would like further information on the connections to Community Living Program, speak to your nursing home social worker and they will contact the ADRC Specialist, (or you may contact the ADRC yourself) who will work with you, your family and the nursing home to:

- Determine what your needs will be and what services are available for you.
- Develop a safe plan with services for you to return to the community.
- Have conducted contact during the relocation process.
- Continue to provide information on available resources to support your long term care needs.





# EAT AT HOME



## WELCOME TO... HOME DELIVERED MEALS

### What is Home Delivered Meals?

Home Delivered Meals is a service for homebound seniors who face challenges getting and preparing food. The program brings a hot, freshly packed meal to your door. A background-checked volunteer will greet you with a smile and provide you with a nutritious meal.

### How do I get Home Delivered Meals?

Home Delivered Meals has specific eligibility criteria. To see if you or a loved one qualifies call **715-942-1900** to request a meals assessment.

*Assessment and registration may take up to 5 business days.  
Please plan accordingly.*

### When are meals delivered?

Meals are delivered on weekdays between the hours of 11:00 and 12:30. Participants must be home to receive a meal.

### What You Need to Know:

#### MEAL COST:

We are required to provide you with the opportunity to contribute to the cost of this service. The actual cost to our agency to provide this meal is **\$12.79/meal**. Contributions to help offset the cost of meals are essential to maintaining nutrition services for our community's older adults. Contributions from participants, their families, and others directly fund the meals we provide and are combined with federal, state, and local funds to provide this service.

The suggested contribution is **\$5.00/meal**. Please contribute what your budget allows. You will not be denied a meal if you are unable to contribute. We are committed to protecting the privacy of your contributions.



## Program Donations

Did you know that the Waupaca County Senior Nutrition Program can accept donations? Donations to our programs help us sustain them long term. Your donations help us increase the breadth and quality of services offered!

**PLEASE COMPLETE THE FOLLOWING FORM TO MAKE A PROGRAM DONATION**

**This donation is in Memory or Honor of** \_\_\_\_\_

**I would like my donation to support the:**

Senior Dining Sites

Home Delivered Meal Program

Bistro 60 Program

**I would like my donation acknowledged in the ADRC Connection:**

Yes

No

**Please send receipt to:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Checks should be made payable to:  
Waupaca County  
Memo Line: Senior Nutrition Program**

**Please mail your check with this form to:  
Waupaca County DHHS  
Attention: ADRC  
811 Harding St. Waupaca WI 54981**



# Join Us!



Gather with friends and enjoy a  
delicious meal together!

*Senior Dining Sites are open every week*

*Monday - Thursday!*

Lunch is served at 11:15am

Please call ahead for a reservation

**CLINTONVILLE**  
**THE COMMUNITY CENTER**

Phone: 715-754-2482

**WAUPACA**  
**TRINITY LUTHERAN CHURCH**

Phone: 715-258-9598

**NEW LONDON**  
**THE WASHINGTON CENTER**

Phone: 920-538-6286





# WELCOME TO BISTRO SIXTY



**Call 715-942-1900**

or visit our website

<https://www.waupacacounty-wi.gov/>

for more information & to REGISTER

**Bistro-Dining:**  
a casual, relaxed neighborhood dining experience where friends enjoy good food and good company

Who is eligible for the Bistro Sixty Program?

Anyone age 60 or older.

Any spouse or domestic partner of someone age 60 or older.  
*(must attend the dining location together)*

A disabled adult who lives with someone age 60 or older.  
*(must attend the dining location together)*

How can I participate in the Bistro Sixty Program?

1) Complete the registration form and voucher order form.

2) Personalized Vouchers will be mailed to you within 2-4 business days.

4) Attend a participating location and turn in a voucher to receive a meal!

How do I use Bistro Sixty Vouchers?

1) Eat at a participating Bistro Sixty restaurant.

2) Present the voucher as payment for your meal.

*Each voucher includes tax and gratuity.*

What are the benefits of the program?

You get to choose when, where and what to eat.

Enjoy a nutritious & well-balanced meal.

Dine with friends & family.

No meal prep or cooking!

And no dishes or clean up!



How much does my meal cost?

**Suggested Contribution of \$5.00 per voucher.**

No eligible person will be denied a meal if they are unable to contribute.

Contributions can be mailed to:  
**Waupaca County ADRC at:**  
811 Harding St  
Waupaca, WI 54981

## BISTRO SIXTY PARTICIPATING LOCATIONS

Smith's Manawa Steak House  
960 Depot St.  
Manawa, WI 54949  
920-596-2811

Accepting Vouchers:

Tuesday 4:30pm - Close  
Wednesday 4:30pm - Close  
Thursday: 4:30pm - Close

The Hotel Fremont  
218 Wolf River Dr.  
Fremont, WI 54940  
920-446-2402

Accepting Vouchers:

Sunday - Saturday  
7am - 9pm

**MORE TO  
COME!**

# NicoletCoffee.com

## You'll Love Our Fresh as the Northwoods Tastes

Roasted and Shipped the Same Day!

# SYNERGY<sup>®</sup> HomeCare

Homemaker • Companionship  
Personal Care Services

**(715) 942-8100**  
[www.synergyhomecare.com](http://www.synergyhomecare.com)

Call now for a **FREE** Care Assessment

## INDEPENDENT SENIOR LIVING for 55+

For information & applications please contact us today!  
1-877-377-1434 | [rentals@capmail.org](mailto:rentals@capmail.org) | [capservices.org/rentals](http://capservices.org/rentals)

**FEATURES:**

- 1-or 2-bedroom, 1 level apartment
- Refrigerator, stove, garbage disposal, dishwasher
- Washer and dryer or hookups (most units)
- Community room (most locations)
- Attached garage, private entry, covered porch (most units)
- Microwave (some units)
- Roll-in shower, low-lip shower, or tub
- Air conditioner
- Mailboxes on site
- Smoke-free property
- Conveniently close to neighborhood amenities

**RENT INCLUDES:**

- Heat • Sewer
- Hot and Cold Water
- Snow Removal
- Lawn Care
- Garbage Service

**LOCATIONS:**

- Clintonville
- Iola • Manawa
- Montello • Seymour
- Waupaca
- Weyauwega

*Income restrictions may apply. CAP Services is an equal opportunity provider and employer.*

**CAP SERVICES**  
Transforming People and Communities

## Call us today! 920-225-1711

If it's time to ask for help, we're here

**Now serving Waupaca County!**

Fox Valley Memory Project works to create dementia-friendly communities that support people living with Alzheimer's and dementia and their care partners.

**SCAN HERE**

**Social Engagement Opportunities**  
Support Groups  
Education Opportunities  
Weekly Respite Classes

Also, receive resource navigation through our \*Memory Link program for in-home, respite resources, or other concerns in caring for yourself or your loved one.

**Live Your Best Life Contact Us Today!**

**920-225-1711**  
[info@foxvalleymemoryproject.org](mailto:info@foxvalleymemoryproject.org)  
[foxvalleymemoryproject.org](http://foxvalleymemoryproject.org)

\*These projects are supported, in part by grant number 90ADPI0068, from the U.S. Administration for Community Living, DHHS, Washington, D.C. 20201; and by grants from the David L. and Rita E. Nelson Family Fund; the Boldt Company; the Menasha Corporation Foundation, and the US Venture/Schmidt Family Foundation.

Fox Valley Memory Project 1800 Appleton Road | Menasha, WI 54952



*Caring from the heart  
with dignity and respect*



- Providing outstanding senior care for 25+ years
- Private Rooms
- Short & Long Term Stays
- Home Cooked Meals
- Respite & Hospice Care
- Beautiful grounds

Call us today to view  
our facility & speak  
with our staff!



109 W. Lake St.  
Waupaca  
(715) 258-2191  
GardenParkHouse.com

201654

## Lynn M. Tank Insurance Agent

OFFERING THE FOLLOWING PRODUCTS:

- Individual Health Insurance/  
"Obamacare"
- Medicare Supplements  
with top rated carriers
- Medicare Advantage Plans
- Medicare Part D Prescription Plans



**WE ALSO OFFER  
AUTO - HOME - FARM  
INSURANCE**

Office: (920)250-6051  
Lynn@lynntankagencyllc.com  
221 W. North Water St • New London

200713

## *Simplifying Healthcare Options*



*Your Health Insurance Advisors*



JMS is an Independent  
Health Insurance Agency Specializing in:

- Medicare • Dental & Vision
- Individual ACA

We have over 30 years experience and  
stand behind our strong customer  
service values.

We educate you on the products  
available & re-evaluate your coverage  
options at renewal to be sure you  
have what is right for you.

**1-800-236-8557 staff@jmsbrokerage.com**

Office Located in Appleton, but will also travel to you in the surrounding cities.

**www.jmsbrokerage.com**

We do not offer every plan available in your area. Any information we provide is limited to those plans we do offer in your area.  
Please contact Medicare.gov or 1-800-MEDICARE to get information on all of your options.

199214

Don't miss out on the  
**special moments**  
in life any longer



*"Now, I can hear song birds (man, they're loud!), crickets, friends, meetings, and most importantly, the voices of my family members. So much stress has been removed by not having to strain to hear."  
Mike H.*

*We offer the finest hearing care available featuring:*

Audiologic Evaluation • Hearing Aid Evaluation, Dispensing & Servicing  
Custom Ear Protection • Cerumen (Wax) Management  
Verification with Real Ear Measures • Assistive Listening Devices

*Providing our patients of all ages with the best hearing healthcare possible for over 20 years*

*Call us today to schedule your hearing consultation!*

**RAS**

Rural Audiology Services

*"Anyone who has ears ought to hear."*

N3063 Cty Hwy QQ • Waupaca, WI 54981

Phone: (715) 602-4046

[www.ruralaudiology.com](http://www.ruralaudiology.com)





# St. Joseph Residence

*Caring For Our Community since 1967*

*Serving New London and surrounding communities including Bear Creek, Shiocton, Hortonville, Dale, Medina*

## “Short-Term Care Unit”

Complex Medical Care & Physical Rehabilitation

- Post Hospital and Surgical Care
- Certified Wound Nurse
- Certified Medical Director
- IV Administration / Pain Mgmt.
- Excellent Skilled Nursing Care
- Physical, Occupational, & Speech Therapies available 7 days a week
- Pre-planned Surgery Reservations
- Furnished Private Suites
- Outpatient & Home Therapy
- Appointment Transportation
- Medicare Five Star Quality Care Provider ★★★★★



**The Washington Center Assisted Living Apartments**  
500 W. Washington Street

**Trinity Terrace Assisted Living**  
1835 E. Division Street

**Monarch Meadows Memory Care Assisted Living**  
107 E. Beckert Rd

**Funding Options Available for Assisted Living**

*Compassionate Skilled Care Close to Home*



## “Our Newest Community” Monarch Meadows Memory Care

Assisted Living Care for Alzheimer's/Dementia/Memory Loss

- “Friend to Friend” Care Approach
- Safe and Secure Living Environment
- Daily Engagement & Socialization
- Sister Hughes Rose Garden Courtyard



**Call for a tour today! (920) 982-5354 [www.stjosephresidence.com](http://www.stjosephresidence.com)**